

Your **IDENTITY** is your most important asset.  
Count on us to help you protect it.

## Introducing California Casualty's **Identity Theft Resolution Service**

Now **FREE** for all policyholders

### Did You Know . . .

- Identity theft is one of the fastest-growing crimes in the U.S.?
- Every day, 19,000 people become victims of ID theft?
- Without assistance, victims often spend more than 20 work days recovering from this crime?

California Casualty proudly announces Identity Theft Resolution Service, a benefit automatically available to our customers at no extra cost. We have partnered with Identity Theft 911, LLC, America's leader in identity theft resolution, to provide you with expert assistance in resolving your situation should you fall victim to this fast-growing crime. Service highlights include:

- a fraud specialist assigned as your personal advocate for the entire resolution process
- direct assistance with agency notifications, report filings, and documentation
- one full year of credit and fraud monitoring
- resources to help you protect your identity

This service also includes assistance in replacing important documents lost in a home disaster, such as a fire or flood. You'll also have access to expert help if your identification or financial documents are lost or stolen while you're traveling.



**If you have general insurance questions  
or are shopping for insurance, we hope you will call  
California Casualty's A+ Auto & Home Insurance.**

**We can be reached toll-free at:**

**1-877-331-8951**

**California Casualty**  
AUTO AND HOME INSURANCE





We get your vacation **back on track.**

**California Casualty Provides  
Free Identity Travel Assistance**



Powered by Identity Theft **911**<sup>®</sup>

**Keep your identity safe—24/7 worldwide!**

Ever thought about the frustration you would experience if you suddenly lost your license, passport, airline or train tickets while traveling? Instead of focusing on your trip, you would be stuck dealing with law enforcement officials, government bureaucrats and credit reporting agencies. And with the growing threat of identity theft, the stakes just got higher.

Fortunately, all California Casualty A+ program policyholders receive FREE **Identity Travel Assistance**<sup>\*</sup>, powered by Identity Theft 911. This service includes the ability to call toll-free (or collect) from anywhere in the world to receive unlimited one-on-one access to a highly experienced fraud specialist who will help you with emergency travel arrangements as well as take all proactive measures needed to protect against the fraudulent use of your lost information.

This fraud specialist acts as your personal advocate, assisting you in matters ranging from filing a local police report to reporting stolen or lost passports—critical prerequisites for obtaining new documentation as well as credit or debit cards. Furthermore, he or she will establish a communications hub to help you relay messages during this tumultuous time.

Your Identity Theft 911 personal advocate will remain by your side until your situation is resolved—and will follow-up to prevent damages upon your return home.

When planning a trip abroad, we suggest you visit [www.calcas.com/IDTravelTips.pdf](http://www.calcas.com/IDTravelTips.pdf) to access some worthwhile safety tips that will help you protect yourself against this crime.

Current A+ program policyholders can log onto [www.MyAPlus.com](http://www.MyAPlus.com), where they will find a wallet-size card they can print that will grant them access to the program code and toll-free numbers needed for this free service.

<sup>\*</sup> Identity Travel Assistance, powered by Identity Theft 911, is a complimentary service provided to all California Casualty A+ program policyholders. This service is not an insurance product and does not reimburse your expenses or losses.

**TRAVEL TIPS**

- **Note Credit Card Limits.** Note your credit card limit and do not exceed it. Americans who've surpassed their credit limits have been arrested in some countries.
- **Copy your passport.** Keep a photocopy of your passport's info page and bring an extra set of passport photos, if possible. This will expedite the process of replacing your passport if it is lost or stolen.
- **Check your health insurance.** Check to see what kind of overseas coverage your health plan offers. You might consider purchasing a supplemental, short-term health insurance plan designed specifically for travelers.

**For additional travel tips, visit:**  
[www.calcas.com/IDTravelTips.pdf](http://www.calcas.com/IDTravelTips.pdf)

