# TABLE OF CONTENTS

Table of Contents ........................................................................................................................................ 3
I. Acknowledgements.................................................................................................................................... 9
    Community Health Needs Assessment Committee ............................................................................ 9
    Hospital Association of San Diego and Imperial Counties .............................................................. 10
    Institute for Public Health, San Diego State University ................................................................. 10
    Special Thanks ................................................................................................................................... 11
II. Introduction ............................................................................................................................................ 14
    A. Background ...................................................................................................................................... 14
    B. CHNA Research Partner .................................................................................................................... 15
    C. Building on Previous 2016 Community Health Needs Assessment ................................................. 16
        2016 Community Health Needs Assessment – Phase 2 .................................................................... 16
        2018 Behavioral Health Analysis ....................................................................................................... 17
III. Executive Summary ................................................................................................................................ 22
    Introduction and Background ............................................................................................................... 22
    Methodology ........................................................................................................................................ 22
        Quantitative ...................................................................................................................................... 24
        Community Engagement ................................................................................................................... 24
        2019 CHNA Prioritization of the Top Health Needs ......................................................................... 26
    2019 Findings: Top 10 Community Health Needs ................................................................................ 26
    Conclusions and Next Steps ................................................................................................................. 30
IV. Community Defined ............................................................................................................................... 32
    A. Demographic Profile of San Diego County ....................................................................................... 33
    B. Identifying High-Need Areas ............................................................................................................ 35
    C. San Diego County Hospital and Clinic Data ...................................................................................... 39
V. Methodology .......................................................................................................................................... 42
    A. Quantitative Data Collection and Analysis ....................................................................................... 44
    B. Community Engagement Activities .................................................................................................. 45
        Methodology for the Community Engagement Process ...................................................................... 45
    C. 2019 CHNA Prioritization of the Top Health Needs ......................................................................... 50
        Process and Criteria used for Prioritization of Health Needs ........................................................... 50
D. Data Limitations and Information Gaps ........................................................................................................ 51

VI. Findings .......................................................................................................................................................... 54

A. 2019 Findings: Top 10 Community Health Needs .................................................................................... 54

Access to Health Care .................................................................................................................................... 55

Aging Concerns ................................................................................................................................................. 63

Behavioral Health ........................................................................................................................................... 67

Cancer ............................................................................................................................................................... 73

Chronic Conditions .......................................................................................................................................... 77

Community and Social Support .................................................................................................................... 84

Economic Security .......................................................................................................................................... 87

Education ........................................................................................................................................................ 92

Homelessness and Housing Instability ........................................................................................................ 95

Unintentional Injury and Violence ................................................................................................................ 99

B. Community Resources and Assets Available to Respond to the Identified Health Needs ...................... 102

Community Recommendations .................................................................................................................... 102

Strategies to Increase Knowledge, Improve the Patient Experience, and Enhance Collaboration .......... 103

The Development and Expansion of Specific Types of Resources .......................................................... 104

Systemic Change .......................................................................................................................................... 104

C. Next Steps ................................................................................................................................................ 106

Health Briefs .................................................................................................................................................. 108

Appendices ....................................................................................................................................................... 108

Appendix A: Glossary of Terms .................................................................................................................... 146

Appendix B: Acronyms and Abbreviations ................................................................................................. 148

Appendix C. Secondary Data Sources and Dates ....................................................................................... 150

Appendix D. Community Input Tracking Form .......................................................................................... 155

Appendix E: Community Engagement Data Collection Tools .................................................................. 158

Sample Focus Group and Key Informant Questions ............................................................................... 158

Appendix F: Survey Findings ....................................................................................................................... 160

2019 Community Health Needs Assessment Survey Findings ............................................................... 160

Appendix G: Additional Data Tables ............................................................................................................ 163

Appendix H: Community Need Index Description .................................................................................. 165
FIGURES

Figure 1. 2018 Behavioral Health Analysis, Social Determinants of Health that Limit Patients’ Ability to Manage Their Care ...................................................................................................................................... 17
Figure 2. Post-Acute Care Service Needs Identified by Interviewees .......................................................... 18
Figure 3. 2019 Community Health Needs Assessment Process Map .......................................................... 23
Figure 4. 2019 CHNA Community Engagement Participants ...................................................................... 25
Figure 5. 2019 Top 10 Community Health Needs ....................................................................................... 26
Figure 6. Resources & Opportunities to Address Priority Health Needs ..................................................... 29
Figure 7. San Diego County Health and Human Services Agency Regions .................................................. 32
Figure 8. Percentage of San Diego Population by Age Group, 2013-2017 .................................................. 33
Figure 9. Percentage of Population without Health Insurance among Civilian Non-institutionalized Population Ages 18-64 Years in San Diego County, California, and the United States, 2013-2017 .............. 35
Figure 10. The California Healthy Places Index (HPI), San Diego County .................................................... 36
Figure 11. Community Need Index (CNI), San Diego County ..................................................................... 38
Figure 12. 2019 Community Health Needs Assessment Process Map ...................................................... 43
Figure 13. 2019 CHNA Community Engagement Participants .................................................................... 47
Figure 14. 2019 CHNA Top Health Needs ................................................................................................... 54
Figure 15. Percentage of Population without Health Insurance in San Diego County, California, and the United States Ages 18-64 Years, 2013-2017 ............................................................................................................. 56
Figure 16. Percentage of Population without Health Insurance in San Diego County and California Ages 19-64 Years by Race, 2017 .................................................................................................................................. 56
Figure 17. Percentage of Population without Health Insurance in San Diego County and California Ages 19-64 by Ethnicity, 2017 ....................................................................................................................................... 57
Figure 18. Preventable Hospital Events for Medicare Beneficiaries in San Diego County, 2015 .................... 58
Figure 19. Percentage of Medicare Beneficiaries who have seen a PCP within Past Year in San Diego County, 2015 ........................................................................................................................................ 59
Figure 20. Hospital Discharge Rates for Alzheimer's and Dementia in San Diego County, 2014-2016 ...... 63
Figure 21. Hospital Discharge and Mortality Rates for Falls in San Diego County, 2014-2016 .................... 64
Figure 22. Hospital Discharge Rates for Anxiety and Mood Disorders in San Diego County, 2014-2016 ... 68
Figure 23. Suicide Rates in San Diego County by Race/Ethnicity, 2016 ....................................................... 69
Figure 24. Hospital Discharge Rates for Acute and Chronic Substance Use, 2014-2016 ............................ 70
Figure 25. Hospital Discharge Rates for Opioid Misuse, 2014-2016 ........................................................... 70
Figure 26. Incidence Rates for Cancer in San Diego County, 2011-2015 ......................................................... 73
Figure 27. Mortality Rates for Cancer in San Diego County, 2011-2015 ............................................................ 74
Figure 28. Hospital Discharge Rates for Coronary Heart Disease in San Diego County, 2014-2016 .......... 78
Figure 29. Mortality Rates for Coronary Heart Disease in San Diego County, 2014-2016 ......................... 78
Figure 30. Hospital Discharge Rates for Stroke in San Diego County, 2014-2016 ......................................... 79
Figure 31. Mortality Rates for Stroke in San Diego County, 2014-2016 .......................................................... 79
Figure 32. Hospital Discharge Rates for Diabetes in San Diego County, 2014-2016 ................................. 80
Figure 33. Mortality Rates for Diabetes in San Diego County, 2014-2016 ....................................................... 80
Figure 34. Percent of the Adult Population who are Obese in San Diego County, 2014-2017 ......................... 81
Figure 35. Percent of the Population below 100% Poverty Level in San Diego County, 2013-2017 .......... 87
Figure 36. Unemployment Rate in San Diego County, California, and the United States, 2014-2018 ..... 88
Figure 37. Age-Adjusted ED Discharge and Mortality Rates for Falls in San Diego County, 2014-2016 ...... 100
Figure 38. Age-Adjusted ED Discharge and Mortality Rates for Motor Vehicle Injuries in San Diego County, 2014-2016 ............................................................................................................. 100
Figure 39. Overall Crime Rate in San Diego County, California, and the United States, 2014-2016 .......... 101
Figure 40. Resources and Opportunities to Address Priority Health Needs .................................................. 105
TABLES

Table 1. San Diego County Demographics, 2013-2017 ................................................................. 33
Table 2. Community Need Index Scores by San Diego County HHSA Regions, 2015 .............. 38
Table 3. Cities with High Need Index Scores (4.2-5.0) by San Diego County HHSA Regions, 2015 39
Table 4. Demographic Characteristics of all Hospital Emergency Department and Inpatient Discharge Encounters in San Diego County by San Diego Residents, 2016 ......................................................... 40
Table 5. Clinic Encounters by Principal Diagnosis, Total Encounters in San Diego County, 2016 .......... 40
Table 6. 2019 HASD&IC Community Health Needs Assessment - Overview of Community Engagement Participants ................................................................................................................................. 46
Table 7. Summary of Focus Group and Key Informant Interview Input Related to Access to Care .... 62
Table 8. Summary of Focus Group and Key Informant Interview Input Related to Aging Concerns .......... 66
Table 9. Summary of Focus Group and Key Informant Input Related to Behavioral Health .......... 72
Table 10. Summary of Focus Group and Key Informant Interview Input Related to Cancer .......... 76
Table 11. Summary of Focus Group and Key Informant Interview Input Related to Chronic Conditions .. 83
Table 12. Federally Qualified Health Centers Rate, Primary Care Provider Rate, Percent of Population Living with Limited English Proficiency, and Linguistically Isolated in San Diego County, California, and the United States, 2013-2017 ..................................................................................................................... 85
Table 13. Summary of Focus Group and Key Informant Interview Input Related to Economic Security .. 91
Table 15. Summary of Focus Group and Key Informant Interview Input Related to Homelessness and Housing Instability .............................................................. 98
Table 16. 2019 Community Health Needs Assessment - Overview of Online Survey Participants .... 160
Table 17. 2019 HASD&IC CHNA Survey, Trends Over Time Question ........................................... 162
I. ACKNOWLEDGEMENTS

COMMUNITY HEALTH NEEDS ASSESSMENT COMMITTEE

This report is based on the collaboration of representatives from seven local San Diego hospitals called the Community Health Needs Assessment (CHNA) Committee. The CHNA Committee (listed below) actively participated in the HASD&IC 2019 Community Health Needs Assessment process which is described in detail in this report.

Anette Blatt (Chair)
Scripps Health

Aaron Byzak
Tri-City Medical Center

Lisa Lomas
Rady Children’s Hospital – San Diego

David Mier
UC San Diego Health

Joseph Parker
Palomar Health

Jillian Warriner (Vice Chair)
Sharp HealthCare

Lindsey Wright
Kaiser Foundation Hospital – San Diego and Zion
SPECIAL THANKS

A heartfelt appreciation goes out to everyone involved in this collaborative process. The expertise and time were essential for accomplishing a comprehensive, collaborative assessment of the health and social needs of San Diego County. The CHNA Committee wishes to thank those who made contributions and were involved in the focus group participants, key informant interviews, and the San Diego County Health and Human Services Agency for their collaboration in the community survey. It is important to our committee that our Assessment report is valuable to our partners.

Alliance for Regional Solutions
California State University of San Marcos, School of Nursing, Student Healthcare Project
Casa Familiar
Chaldean & Middle-Eastern Social Services
Community Housing Works
Dreams for Change
Education Without Borders, San Diego State University
ElderHelp
Environmental Health Coalition
Family Health Centers of San Diego
Health Center Partners
International Rescue Committee
San Ysidro Health Center
South Bay Community Center
Southwest High School – School Based Health Center
Think Dignity
United Women of East Africa

Jewish Family Services
Monarch School
Mountain Health
O’Farrell Charter School
Otay Elementary/Chula Vista School District
Partnership for the Advancement of New Americans
Pillars of the Community
Regional Task Force on the Homeless
San Diego American Indian Health Center
San Diego County Health and Human Services Agency
San Diego Hunger Coalition
San Diego Youth Services, Youth Action Board
University of California San Diego School of Medicine Center for Community Health
Vista Community Clinic
II. INTRODUCTION

A. BACKGROUND

The 2019 CHNA responds to IRS regulatory requirements that private not-for-profit (tax-exempt) hospitals conduct a health needs assessment in the community once every three years. Although only not-for-profit 501(c)(3) hospitals and health systems are subject to state and IRS regulatory requirements, the 2019 CHNA collaborative process also includes hospitals and health systems who are not subject to any CHNA requirements, but are deeply engaged in the communities they serve and committed to the goals of a collaborative CHNA.

The purpose of the 2019 CHNA was to identify, understand, and prioritize the health-related needs of San Diego County residents facing inequities. This was accomplished through two types of data collection: (1) qualitative data was collected through a community engagement process designed to solicit in-depth feedback from residents in high-need neighborhoods and from local health experts and leaders; and (2) quantitative data was obtained by extracting and analyzing data from secondary data sources. Special efforts were made to include community residents from groups that experience health disparities and service providers who work with those groups. Community engagement efforts included:

- Focus groups with community residents, community-based organizations, service providers, and health care leaders
- Key informant interviews with health care experts
- Online survey distributed to community stakeholders and residents

The quantitative analysis included data from San Diego County emergency department and inpatient hospital discharge data and other secondary data sources. Taken together, these qualitative and quantitative approaches allowed the CHNA Committee to view community health needs from multiple perspectives. The results of the 2019 CHNA will be used to inform and adapt hospital programs and strategies to better meet the health needs of San Diego County residents.

The HASD&IC Board of Directors oversees a standing CHNA Committee that is responsible for the implementation and oversight of the 2019 CHNA. The board represents all member sectors and provides policy direction to ensure the interests of member hospitals and health systems are preserved and promoted. The CHNA Committee is comprised of representatives from all seven participating hospitals and health care systems. The CHNA Committee includes representatives from the following:

- Kaiser Foundation Hospital – San Diego and Zion
- Palomar Health
- Rady Children’s Hospital – San Diego
- Scripps Health (Chair)

---

1 The CDC defines secondary data as data that has been collected by another entity or for another purpose. Common sources for secondary data include the U.S. Census Bureau, California Health Interview Survey (CHIS), and the Office of Statewide Planning and Development (OSHPD).
In addition to the collaborative CHNA process, Kaiser Foundation Hospital (KFH)-San Diego and Zion conducted a separate CHNA process. These two processes were intentionally conducted simultaneously with ongoing, continuous feedback between the two groups about the process; this allowed the groups’ efforts to be complementary rather than duplicative. These efforts also enabled HASD&IC and KFH-San Diego and Zion to leverage each other’s relationships in the community, resulting in greater community representation and the efficient use of resources. Data were shared between the groups. This innovative and effective partnership resulted in a more robust CHNA for all San Diego County hospitals and health care systems.

### B. CHNA RESEARCH PARTNER

For the 2019 Community Health Needs Assessment process, HASD&IC contracted with the Institute for Public Health (IPH) at San Diego State University (SDSU). In the last 20 years, the IPH has partnered with over 70 local, state, national and international public and private community-based agencies and organizations representing more than 120 multiple-year contracts with a wide variety of needs and methodologies. The IPH has expertise in qualitative and quantitative community-based research methods. In addition, the IPH has extensive experience in successful community engagement with diverse groups, including non-English speakers. The IPH has been working across cultures and with vulnerable populations for 25 years, including programs with Asian and Pacific Islander communities, African-American communities, East African communities, Latino communities, Native American communities, low-income communities, gay, bisexual, transgender individuals, people living with HIV/AIDS, individuals experiencing homelessness, adolescents who are pregnant or parenting, and survivors of domestic violence and sexual assault, among others. IPH staff have special expertise in conducting culturally competent work and exploring sensitive issues. IPH community engagement efforts have included performing key informant interviews, leading focus groups, facilitating town hall meetings, and conducting patient and provider interviews.
2016 COMMUNITY HEALTH NEEDS ASSESSMENT – PHASE 2

Upon completion of the 2016 CHNA, the CHNA Committee conducted a Phase 2, which included gathering community feedback on the 2016 CHNA process and strengthening partnerships around the identified health needs and social determinants of health. Two community surveys were conducted – the first in the fall of 2016 and the second in the summer of 2017. The results of these community surveys helped guide individual hospital programs and greatly informed the design of the 2019 CHNA process.

The survey in fall of 2016 sought to gather feedback on the top four health needs and the top ten social determinants of health that were identified in the 2016 CHNA. In addition, organizations were asked about their screening methods for behavioral health issues and methods for identifying social determinants of health for the clients or patients they served.

Of the 132 respondents that completed the survey, 30 worked in hospitals or hospital-based settings, while the remaining 102 respondents self-identified as working for a range of entities including but not limited to community clinics, not-for-profits, community based organizations, local government, and health insurance plans.

<table>
<thead>
<tr>
<th>2016 CHNA Phase 2 Community Survey</th>
<th>Nearly 98% of respondents agreed (33.3%) or strongly agreed (64.4%) that behavioral health, cardiovascular disease, type 2 diabetes, and obesity are the top health needs of communities facing inequities within San Diego County.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>99% of respondents agreed (33.0%) or strongly agreed (66.1%) that the top ten social determinants of health identified by the 2016 CHNA represented the greatest barriers for communities facing inequities within San Diego County.</td>
</tr>
<tr>
<td></td>
<td>Nearly 72% of respondents are likely (40.0%) or very likely (31.8%) to use the findings and/or data that resulted from the CHNA to help inform their programs in the grant writing process.</td>
</tr>
</tbody>
</table>

A second community feedback survey was conducted in the summer of 2017. Community feedback was gathered in order to understand how the health and social needs of communities facing inequities had changed over the past year. Feedback was collected in several key topics, including:

1. How has access to care changed over the past 12 months?
2. In what ways can hospitals work more effectively with community organizations to ensure that patients are treated in the most appropriate setting?
3. How are patients’/clients’ concerns about their immigration status impacting their access to needed health care?
4. Given the federal policies and budget cuts that are under consideration, what are the greatest challenges in the community’s ability to address social determinants of health?
The full results of Phase 2 of the 2016 Community Health Needs Assessment can be found on the HASD&IC website, https://hasdic.org/.

### 2018 BEHAVIORAL HEALTH ANALYSIS

In 2017, the HASD&IC Board of Directors asked the CHNA Committee to conduct a focused analysis of the challenges to treating behavioral health care patients in San Diego. The CHNA Committee adopted a methodology similar to 2013 and 2016 CHNAs that used focus groups, key informant interviews, and hospital discharge data. Issues examined included pre-acute, acute, and post-acute services and the impact of social determinants of health on access and outcomes. Throughout the interviews and focus groups, the most consistent theme was that patients are unable to access or are continuously delayed in accessing needed behavioral health services at every point across the continuum. The analysis found that even when clinical services are available, patients face many challenges to successfully managing their behavioral health conditions on their own. Social determinants of health (SDOH) were identified as the most frequent barriers to creating a safe discharge plan. Figure 1 below lists the most frequently cited SDOH identified by interviewees.

**Figure 1. 2018 Behavioral Health Analysis, Social Determinants of Health that Limit Patients’ Ability to Manage Their Care**

<table>
<thead>
<tr>
<th>Housing</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Lack of housing is a primary challenge for many patients</td>
<td></td>
</tr>
<tr>
<td>• Finding shelter for SMI homeless patient is an immense challenge</td>
<td></td>
</tr>
<tr>
<td>• Some people do not feel safe in shelters or do not want to go shelters</td>
<td></td>
</tr>
<tr>
<td>• SSI income impacts housing options</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Access to Care</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Insurance coverage determines patient access to the appropriate level of care</td>
<td></td>
</tr>
<tr>
<td>• Patients without financial resources have fewer options</td>
<td></td>
</tr>
<tr>
<td>• Needed services do not exist in communities</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Family Support/Conservatorship</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Family support is key, especially for safe discharge</td>
<td></td>
</tr>
<tr>
<td>• Conservatorship slows discharge process - conservator is generally difficult to get in contact with, and often disagree with discharge plans or other pertinent decisions.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Medication</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Adherence - patients need assistance to take their medications correctly</td>
<td></td>
</tr>
<tr>
<td>• Costs - patients are often unable to afford their medications.</td>
<td></td>
</tr>
<tr>
<td>• Preauthorization - some medications require preauthorization from insurance companies while others do not. Physicians do not readily have information on which medications fall into either category, but any authorization or delay is significant for a recently discharged patient.</td>
<td></td>
</tr>
<tr>
<td>• Lenghthy approval process - there is a risk that the approval process between the insurance company and the doctor's prescription request can take up to 72 hours, during which time patients return to the ED due to lack of critical medications.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Transportation</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Patients have serious cognitive and resource challenges getting to and from appointments, and getting to a pharmacy to pick-up medication.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Income</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Patients may be unable to miss work to attend appointments or therapy</td>
<td></td>
</tr>
</tbody>
</table>

---

2 November 2018 HASD&IC Behavioral Health Analysis Summary Report: available at https://hasdic.org/key-issues/
The analysis also found that services across the continuum for behavioral health patients are deficient. Interviewees overwhelmingly cited finding appropriate behavioral health services in the community for Medi-Cal patients as their most critical challenge.

Figure 2 below shows the post-acute care services and resources most frequently cited by interviewees. Interviewers did not offer examples or provide a list of options to choose from; this list is based on open-ended questions regarding the post-acute treatment needs of behavioral health patients.

Figure 2. Post-Acute Care Service Needs Identified by Interviewees

- Adolescent rehabilitation services
- County case management
- Crisis Residential Treatment Programs
- Intensive Outpatient Program
- Licensed board and cares (with augmented support)
- Skilled nursing facilities (that accept patients w/ psych needs)
- Detox beds
- IMD beds
- Long Term Care beds
- County Inpatient psych hospital beds
- Day Treatment Programs or Partial Hospitalization Programs
- Home Health
- Structured independent living

As described in the full analysis, workforce shortages create severe deficits across the behavioral health continuum of care, limiting access to critical services. Recruiting and retaining qualified behavioral health providers is a growing challenge. The shortage of qualified behavioral health professionals narrows the range and availability of behavioral health services. Inadequate reimbursement has resulted in a shortage of psychiatrists who accept Medi-Cal in San Diego County. The situation is particularly dire
for children in need of psychiatric inpatient services, with the extremely small number of child and adolescent psychiatrists and psychologists who are willing to accept Medi-Cal and work in acute care settings continuing to decline.

Please see the full report for the complete list of findings and recommendations. 2018 HASD&IC Behavioral Health Analysis Summary Report: available at https://hasdic.org/key-issues/
III – Executive Summary
III. EXECUTIVE SUMMARY

INTRODUCTION AND BACKGROUND

Every three years, the Hospital Association of San Diego and Imperial Counties (HASD&IC) conducts a collaborative community health needs assessment (CHNA) to meet IRS regulatory requirements and to identify and prioritize the health needs of San Diego County residents, particularly those who experience health inequities. The CHNA is implemented and managed by a standing CHNA Committee comprised of representatives from seven hospitals and health systems. This committee reports to the HASD&IC Board of Directors who provide policy direction and ensure that the interests of all member hospitals and health systems are met. HASD&IC contracts with the Institute for Public Health (IPH) at San Diego State University (SDSU) to perform the needs assessment.

The 2019 CHNA built on the results of the 2016 CHNA and included three types of community engagement efforts: focus groups with residents, community-based organizations, service providers, and health care leaders; key informant interviews with health care experts; and an online survey for residents and stakeholders. In addition, the CHNA included extensive quantitative analysis of national and state-wide data sets, San Diego County emergency department and inpatient hospital discharge data, community clinic usage data, county mortality and morbidity data, and data related to social determinants of health. These two different approaches allowed the CHNA Committee to view community health needs from multiple perspectives.

In addition to this collaborative CHNA process, Kaiser Foundation Hospital (KFH)-San Diego and Zion conducted a separate CHNA process; data were shared between the two groups. These simultaneous processes allowed for a more robust, comprehensive CHNA for all San Diego County hospitals and health care systems.

METHODOLOGY

For the 2019 CHNA quantitative analyses of publicly available data provided an overview of critical health issues across San Diego County, while qualitative analyses of feedback from the community provided an appreciation for the experiences and needs of San Diegans. The CHNA Committee reviewed these analyses and applied a pre-determined set of criteria to them to prioritize the top health needs in San Diego County. This process is represented in Figure 3.
Figure 3. 2019 Community Health Needs Assessment Process Map

2019 COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) PROCESS MAP

Community Engagement Activities
Identify and explore priority health needs, social determinants of health, barriers to care, community assets and resources

2016 CHNA FINDINGS

Data Collection & Analysis
Identify and explore priority health needs, social determinants of health, community health statistics

Online Survey
Community residents, community-based organizations, Federally Qualified Health Centers, hospitals and health systems, local government agencies, philanthropic organizations, and San Diego County Public Health Services

Demographics
Sex, age and race/ethnicity

Focus Groups
Community residents, students, parents, patients, community advisory members, health experts, service providers, and front-line staff at social service agencies

Hospital & Clinic Utilization
ED discharges, hospitalizations, and community clinic visits

Key Informant Interviews
Community leaders and health experts representing Federally Qualified Health Centers, schools, and social service organizations

Morbidity & Mortality
Disease prevalence and leading causes of death

Public Health Department input
County of San Diego Public Health Department and Health and Human Services Agency

Social Determinants of Health & Health Behaviors
Conditions in the places where people live, learn, work, and play affect a wide range of health risks and outcomes

Identification & Prioritization of Needs

2019 CHNA PHASE 1 REPORT
QUANTITATIVE

Quantitative data were drawn from several public sources. Data from Dignity Health/Truven Health Community Needs Index (CNI) and the Public Health Alliance of Southern California’s Healthy Places Index (HPI) were used to identify geographic communities in San Diego County that were more likely to be experiencing health inequities, which guided the selection of communities for the engagement and the development of engagement questions.

Hospital discharge data exported from SpeedTrack’s California Universal Patient Information Discovery, or CUPID application were used to identify current and three year trends in primary diagnosis discharge categories and were stratified by age and race. This allowed for the identification of health disparities and the conditions having the greatest impact on hospitals and health systems in San Diego County.

Data from national and state-wide data sets were analyzed including San Diego County mortality and morbidity data, and data related to social determinants of health. In addition, Kaiser Permanente consolidated data from several national and state-wide data sets related to a variety of health conditions and social determinants of health in San Diego County and conducted a comprehensive statistical analysis to identify which social determinants of health were most predictive of negative health outcomes. Kaiser Permanente then created a, web-based data platform (chna.org/kp) to post these analyses for use in the CHNA. These analyses guided the design of the online survey, interview, and focus group questions.

COMMUNITY ENGAGEMENT

Community engagement activities included focus groups, key informant interviews, and an online survey which targeted stakeholders from every region of San Diego County, all age groups, and numerous racial and ethnic groups. Collaboration with the County of San Diego Health & Human Services Agency, Public Health Services was vital to this process. A total of 579 individuals participated in the 2019 Community Health Needs Assessment: 138 community residents and 441 leaders and experts. Please see Figure 4 below for details on the types of participants engaged.
Figure 4. 2019 CHNA Community Engagement Participants

Types of Organizations
- Affordable housing provider
- Community-based advocacy
- FQHCs
- Local government
- Local health department
- Resident advocacy
- Schools
- Social service providers
- Student organizations

Populations Served/Represented
- Individuals & families experiencing homelessness
- LGBTQ
- Military & veterans
- Native Americans
- Refugees & immigrants
- Rural health
- School aged children & youth
- Seniors
- Transitional age youth
- Uninsured & underserved

Roles of Participants
- Advocates
- Clinical staff
- Community residents
- Front line staff
- Executives, directors, & administrators
- Health educators
- Law enforcement
- Patients
- Program managers & coordinators
- Promotores & social service navigators
- School teachers & counselors

12 Key Informant Interviews + 214 Focus Group Participants + 353 Survey Participants = 579 Community Participants
The CHNA Committee collectively reviewed the quantitative and qualitative data and findings. Several criteria were applied to the data to determine which health conditions were of the highest priority in San Diego County. These criteria included: the severity of the need, the magnitude/scale of the need; disparities or inequities, and change over time. Those health conditions and social determinants of health that met the largest number of criteria were then selected as top priority community health needs.

The CHNA Committee identified the following as the highest priority community health needs in San Diego County (in alphabetical order by SDOH or health condition).

Figure 5 above illustrates the interactive nature of SDOH and health conditions - each impacting the other. In addition, an underlying theme of stigma and the barriers it creates arose across community engagement. For instance, stigma impacts the way in which people access needed services that address SDOH, which consequentially impacts their ability to maintain and manage health conditions. Due to the complexity of this underlying theme, the CHNA Committee plans to explore and understand ways in which hospitals and health systems could better address stigma in patient care during Phase 2 of the CHNA process.
Access to health care. Overcoming barriers to health care, such as lack of health insurance and insurance issues, economic insecurity, transportation, the shortage of culturally competent care, fears about immigration status, and the shortage of health care providers emerged as a high priority community need. In addition, specific services were identified as challenging to obtain, including behavioral health care, dental care, primary care, and specialty care.

Aging concerns. Conditions that predominantly affect people who are 65 and older -- such as Alzheimer’s disease, Parkinson’s, dementia, falls, and limited mobility - were identified as a high priority health need. Community engagement participants most often described aging concerns in relation to the social determinants of health, including: transportation, access to fresh food, social isolation and inadequate family support, and economic insecurity.

Behavioral health. Greater access to behavioral health care was cited as a priority health need. Three types of behavioral health care were identified as challenging to access: urgent care services for crisis situations; inpatient psychiatric beds and substance abuse facilities; and transitional programs and services for post-acute care. In addition, several barriers to behavioral health care were named as priorities to address, including a lack of availability of needed services and appointments, insurance issues, logistical issues, such as transportation and time off work, and the inability to pay co-pays and deductibles.

Cancer. Health needs related to cancer were described in relation to the effects on well-being beyond physical health. These include financial, practical, and emotional impacts on individuals and families; these effects are exacerbated by barriers to cancer care.

Chronic conditions. Three chronic conditions were identified as priorities: cardiovascular disease, diabetes, and obesity. Key factors that individuals struggle with to prevent chronic diseases include access to fresh, health foods and safe places to exercise and play. In addition, economic issues, transportation to medical care, fears about immigration status, and a lack of knowledge about chronic conditions were named as particular challenges related to the management of chronic conditions.

Community and social support. A high priority for the well-being of San Diego residents is ensuring that individuals have adequate resources and substantial support within their neighborhood. Valuable neighborhood resources include federally qualified health centers (FQHCs) and those that are culturally and linguistically competent. Without adequate support from others, community engagement and community spirit are affected.

Economic security. Economic security was named as vitally important to the well-being of San Diego residents and was described as impacting every aspect of residents’ daily lives. The health of those who are economically insecure is negatively affected by food insecurity, chronic stress and anxiety, and the lack of time and money to take care of health needs. In San Diego County, 13.3% of residents have incomes below the federal poverty level and 15% experience food insecurity. Those who are economically insecure are at greater risk of poor mental health days, as well as, asthma, obesity, diabetes, stroke, cancer, smoking, pedestrian injury and visits to the emergency department for heart
attacks. Factors identified as contributing to economic insecurity include housing and child care costs as well as low wages.

**Education.** Receiving a high school diploma, having the opportunity to pursue higher or vocational education, being health literate, and having opportunities for non-academic continuing education were identified as important priorities for the health and well-being of San Diego residents. Family stress and a lack of school and community resources were identified as factors underlying low levels of educational attainment.

**Homelessness and housing instability.** Homelessness and housing instability were named as important factors affecting the health of San Diego County residents. They were described as having serious health impacts, such as increasing exposure to infectious disease, creating substantial challenges in the management of chronic diseases and wound care, and increasing stress and anxiety. Poor housing conditions were also cited as impactful of physical and mental health; crowded housing leads to the spread of illness, and environmental hazards can exacerbate conditions like asthma.

**Unintentional injury and violence.** Exposure to violence and neighborhood safety were cited as priority health needs for San Diegans. Neighborhood safety was discussed as influencing residents’ ability to maintain good health, while exposure to violence was described as traumatic and impactful on mental health.

**COMMUNITY RESOURCES**

The 2019 CHNA identified many health resources in San Diego County, including those provided by community-based organizations, government departments and agencies, hospital and clinic partners, and other community members and organizations engaged in addressing many of the health needs identified by this assessment. In addition, 2-1-1 San Diego is an important community resource and information hub that facilitates access to services. Through its 24/7 phone service and online database, 2-1-1 San Diego helps connect individuals with community, health, and disaster services.

In addition to community input on health conditions and social determinants of health, a wealth of ideas emerged from community engagement participants about how hospitals and health systems could support, expand, or create additional resources and partner with organizations to better meet San Diego’s community health needs. Please see Figure 6 below for the types of resources that were identified by community engagement participants:
Figure 6. Resources & Opportunities to Address Priority Health Needs

RESOURCES & OPPORTUNITIES TO ADDRESS PRIORITY HEALTH NEEDS

Community engagement participants identified three means by which the identified health needs could be better addressed:

1. The implementation of overarching strategies to address the health needs,
2. The development or expansion of resources to meet the needs.
3. The creation of systemic, policy, and environmental changes to better support health outcomes.

All of these approaches, participants emphasized, would require collaboration between political, health care system, and community leaders, health care professionals, community organizations, and residents.

STRATEGIES

1. Increase community knowledge with educational campaigns that promote available services within the community, clinics, and hospitals
2. Address potential barriers to care such as insurance, translation, navigation services, transportation, and potential impacts on immigration status
3. Improve patient experience through culturally competent health navigators and case managers, care coordination, and community clinical linkages including language services

RESOURCES

1. Urgent care services that include expanded hours, availability to all populations, and mental health and substance use services
2. Preventative care programs that offer services such as immunizations (including the flu vaccine), HIV testing, and exercise programs
3. Dental services for preventive care and to address oral health issues such as cavities and gum disease
4. Onsite programs and mobile units that bring services to the community, including programs in senior housing complexes, school clinics, mobile screening, and mobile food distribution
5. Culturally competent programs for refugees, Native Americans, Latinos, Blacks, African Americans, LGBTQ individuals, non-citizens, and asylum seekers
6. Programs for the youth, especially community centers and programs for young men and for homeless youth
7. Homeless services and discharge support, including mobile showers, more shelters, and further options for post-acute recuperative care
8. Food insecurity navigation that includes reference guides for food system-service navigation of San Diego County, private, and non-profit organizations, and signage for healthy food options for CalFresh/Supplemental Nutrition Assistance Program (SNAP) users at stores and restaurants

SYSTEMIC CHANGE

1. Create universal and/or affordable health care
2. Increase minimum wage
3. Fund policies: increase applications for federal funding and allow more time to prove a return on investment (ROI) for funding

COLLABORATION

1. Form partnerships with community residents by engaging residents in advocacy
2. Share and disseminate information and data back into the communities from where the data came from
3. Work with communities to adapt programs and interventions to the unique needs of minority groups (go beyond collective impact approach)
4. More collaboration between social workers, law enforcement, and attorneys
5. Warm hand-offs between agencies and organizations
HASD&IC and the CHNA Committee are proud of their collaborative relationships with local community organizations and are committed to regularly seeking input from the community to inform community health strategies. The 2019 CHNA will be utilized by participating hospitals and health systems to evaluate opportunities for next steps to address the top identified health needs in their respective patient communities.

In addition, the CHNA report will be made available to the broader community and is intended to be a useful resource to both residents and health care providers to further communitywide health access and health improvement efforts.

The CHNA Committee is in the process of planning Phase 2 of the 2019 CHNA, which will include gathering community feedback on the 2019 CHNA process and strengthening partnerships around the identified priority health needs and social determinants of health.
IV – Community Defined
Hospitals and health care systems define the community served as those individuals residing within its service area. A hospital or health care system service area includes all residents in a defined geographic area surrounding the hospital. For the purposes of the 2019 CHNA, the service area is defined as the entire County of San Diego due to a broad representation of hospitals in the area. Because of its geographic size and large population, the San Diego County Health and Human Services Agency (HHSA) organizes their service areas into six geographic regions: Central, East, North Central, North Coastal, North Inland, and South. The geographical regions are represented below in Figure 7.

**Figure 7. San Diego County Health and Human Services Agency Regions**
A. DEMOGRAPHIC PROFILE OF SAN DIEGO COUNTY

Current population demographics and changes in demographic composition over time play a defining role in the types of health and social services needed by communities. Population size, change in population, race and ethnicity, and age distribution of a population are all important factors in understanding communities and their residents.

Population: Over three million people (3,283,665) live in the 4206.64 square mile area of San Diego County according to the U.S. Census Bureau ACS 2013 to 2017, 5-year estimates. The population density for this area, estimated at 781 persons per square mile, is greater than the national average population density of approximately 91 persons per square mile.

Age: The median age for San Diego County is 35.4 years. The distribution of the population by age shows that 22.2% of the population is under the age of 18, 64.9% is between the ages of 18 and 64, and 12.9% is 65 years old or greater (Figure 8).

Table 1. San Diego County Demographics, 2013-2017

<table>
<thead>
<tr>
<th>Population</th>
<th>#</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Population</td>
<td>3,283,665</td>
</tr>
<tr>
<td>Socioeconomic</td>
<td>%</td>
</tr>
<tr>
<td>Living in Poverty (&lt;100% federal poverty level)</td>
<td>13.3%</td>
</tr>
<tr>
<td>Children in Poverty</td>
<td>17.1%</td>
</tr>
<tr>
<td>Unemployment</td>
<td>3.2%</td>
</tr>
<tr>
<td>Adults with No High School Diploma</td>
<td>13.3%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian</td>
<td>11.5%</td>
</tr>
<tr>
<td>Black</td>
<td>4.7%</td>
</tr>
<tr>
<td>Hispanic/Latino</td>
<td>33.4%</td>
</tr>
<tr>
<td>Native American/Alaska Native</td>
<td>0.4%</td>
</tr>
<tr>
<td>Pacific Islander/Native Hawaiian</td>
<td>0.4%</td>
</tr>
<tr>
<td>Some Other Race</td>
<td>0.2%</td>
</tr>
<tr>
<td>Multiple Races</td>
<td>3.3%</td>
</tr>
<tr>
<td>White</td>
<td>46.2%</td>
</tr>
</tbody>
</table>


Figure 8. Percentage of San Diego Population by Age Group, 2013-2017


---

SOCIOECONOMIC FACTORS

Low-income, uninsured, and undereducated individuals have been found to be most at risk for poor health status. Data from the ACS show how these indicators impact the San Diego community. Evaluating these risk factors is important for identifying communities with the most significant health needs and health disparities.

Within San Diego County between 2013 and 2017, 13.3% or 427,031 individuals were living in households with income below 100% of the Federal Poverty Level (FPL). For children 0-17, the percentage living 100% below the FPL (which for a family of three is $20,420 per year) decreased slightly from 18.8% to 17.1%. Poverty creates barriers to accessing services that promote well-being including health services, healthy food, and other necessities that contribute to improved health status.

Uninsured: Between 2013 and 2017, the percent uninsured decreased by 40% in California, and 50% in San Diego County. This decrease can be attributed in large part to the Affordable Care Act (ACA). For more information on the impact of the ACA, please see the box titled ‘The Changing Landscape under the Affordable Care Act.’ Lack of insurance is a primary barrier to accessing health care services, including primary care, specialty care and other health services. Please see Figure 9 below for more details on the uninsured in San Diego, California, and the United States.

THE CHANGING LANDSCAPE UNDER THE AFFORDABLE CARE ACT*

The Affordable Care Act (ACA) has played a significant role in increasing access to health care. In 2014, a number of changes took effect in California including:

- The expansion of Medi-Cal to individuals making less than 138% of the poverty level
- The establishment of Covered California for individuals who make up to 400% of the poverty level to purchase subsidized health insurance
- The elimination of health coverage discrimination due to pre-existing conditions
- The requirement to obtain health insurance coverage
- No annual or lifetime dollar limits on benefits

These health care reforms have significantly increased the number of insured individuals. A recent report from Insure the Uninsured Project demonstrates the following changes in coverage as of 2017:

- The number of uninsured Californians under age 65 has been reduced to approximately three million
- On average, 1.3 million Californians are enrolled in Covered California
- 90% of Covered California consumers receive federal subsidies

Despite the increased coverage, health care affordability is still a major concern; 2 in 5 Covered California enrollees report difficulty paying monthly premiums.

**B. IDENTIFYING HIGH-NEED AREAS**

A critical component of understanding community health is to identify geographic areas of inequities. The CHNA Committee utilized two metrics to determine which areas of San Diego County likely experience the greatest health disparities: (1) the Healthy Places Index (HPI) which analyzes health opportunities by census tract; and (2) the Dignity Health/Truven Health Community Need Index (CNI), which measures barriers to socio-economic security by ZIP code. Data from these two sources provided key information about resources and disparities in different regions of San Diego County and guided the selection process for the community engagement.

THE CALIFORNIA HEALTHY PLACES INDEX (HPI)\(^4\)

The California HPI generates a healthy community score, or HPI score, for each census tract in California based on data from 25 social determinants of health across eight domains. The eight domains that make up the HPI scores are:

1. Clean Environment
2. Economic
3. Education
4. Housing
5. Insurance/Health Care Access
6. Neighborhood

\(^4\) The California Healthy Places Index, © 2018 Public Health Alliance of Southern California, [http://healthyplacesindex.org/](http://healthyplacesindex.org/)
7. Social Factors
8. Transportation

The map below displays the differences in healthy community scores for residents in San Diego County. Areas in dark red represent census tracts in the lowest quartile of healthy communities across San Diego County. Please see HPI map below (Figure 10).

Figure 10. The California Healthy Places Index (HPI), San Diego County

Source: The California Healthy Places Index, © 2018 Public Health Alliance of Southern California, http://healthyplacesindex.org/. Note: this map displays an area slightly larger than San Diego County boundaries.

The HPI identifies the following cities in San Diego County that have lower levels of healthy community conditions:

1. Campo
2. Boulevard
3. Jacumba
4. National City
5. Potrero

For more detailed maps and additional information about HPI methodology, please visit http://healthyplacesindex.org.
In addition, the HPI identifies the following census tracts within San Diego County cities that have *lower levels* of healthy community conditions:

1. Bostonia
2. Chula Vista
3. El Cajon
4. Escondido
5. Imperial Beach
6. La Presa
7. La Mesa
8. Oceanside
9. San Diego
10. San Marcos
11. Vista

Furthermore, within the City of San Diego healthy community conditions vary greatly from community to community. Examples of communities within the City of San Diego that have the *lowest levels* of health community conditions include: City Heights, Tierrasanta, Otay Mesa, and San Ysidro. This is not a complete list; please visit the website [http://healthyplacesindex.org/](http://healthyplacesindex.org/) for more details on communities and neighborhoods.

**COMMUNITY NEED INDEX (CNI)**

The Dignity Health/Truven Health Community Need Index (CNI) generates a score for each ZIP code based on data about barriers to socioeconomic security.

The *five barriers* used to determine CNI scores are:

1. Income Barriers
2. Cultural Barriers
3. Educational Barriers
4. Insurance Barriers
5. Housing Barriers

The CNI provides a score for every populated ZIP code in the United States on a scale of 1.0 to 5.0. A score of 1.0 indicates a ZIP code with the least need (dark blue in maps, see Figure 11), while a score of 5.0 represents a ZIP code with the most need (bright red in maps, see Figure 11). For a detailed description of the CNI please see Appendix H or visit the interactive website at: [http://cni.chw-interactive.org/](http://cni.chw-interactive.org/).
When comparing CNI scores across HHSA regions (Table 2), differences in mean CNI scores were apparent, with the Central region having the highest mean score of 3.9 and North Central having the lowest mean score of 2.9. It is important to note the variation in scores within each region, as this variation highlights geographic differences in need within the region. At a community level, 22 ZIP codes were identified as having high need CNI scores ranging from 4.2 to 5.0 (Table 3).

**Figure 11. Community Need Index (CNI), San Diego County**

![Map of San Diego County showing Community Need Index scores](image)

Source: Truven Health Analytics, 2018; Insurance Coverage Estimates, 2018; The Nielson Company, 2018; and Community Need Index, 2018

**Table 2. Community Need Index Scores by San Diego County HHSA Regions, 2015**

<table>
<thead>
<tr>
<th>HHSA Region</th>
<th>Min</th>
<th>Max</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>San Diego County</td>
<td>1.6</td>
<td>5.0</td>
<td>3.3</td>
</tr>
<tr>
<td>Central</td>
<td>2.4</td>
<td>5.0</td>
<td>3.9</td>
</tr>
<tr>
<td>East</td>
<td>2.8</td>
<td>4.8</td>
<td>3.7</td>
</tr>
<tr>
<td>North Central</td>
<td>2.0</td>
<td>4.2</td>
<td>2.9</td>
</tr>
<tr>
<td>North Coastal</td>
<td>1.6</td>
<td>4.2</td>
<td>3.0</td>
</tr>
<tr>
<td>North Inland</td>
<td>2.4</td>
<td>4.4</td>
<td>3.3</td>
</tr>
<tr>
<td>South</td>
<td>2.2</td>
<td>4.6</td>
<td>3.6</td>
</tr>
</tbody>
</table>
Table 3. Cities with High Need Index Scores (4.2-5.0) by San Diego County HHSA Regions, 2015

<table>
<thead>
<tr>
<th>HHSA Region</th>
<th>ZIP codes with a score of 4.2 or higher</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central</td>
<td></td>
</tr>
<tr>
<td>San Diego</td>
<td>92101, 92102, 92105, 92113, 92115</td>
</tr>
<tr>
<td>East</td>
<td></td>
</tr>
<tr>
<td>Boulevard</td>
<td>91905</td>
</tr>
<tr>
<td>Dulzura</td>
<td>91917</td>
</tr>
<tr>
<td>El Cajon</td>
<td>92020, 92021</td>
</tr>
<tr>
<td>Jacumba</td>
<td>91934</td>
</tr>
<tr>
<td>Potrero</td>
<td>91963</td>
</tr>
<tr>
<td>Tecate</td>
<td>91980</td>
</tr>
<tr>
<td>North Central</td>
<td></td>
</tr>
<tr>
<td>San Diego</td>
<td>92111</td>
</tr>
</tbody>
</table>

C. SAN DIEGO COUNTY HOSPITAL AND CLINIC DATA

California’s Office of Statewide Health Planning and Development (OSHPD) is responsible for collecting data and disseminating information about the utilization of health care in California. As part of the 2019 CHNA data collection process, 2016 OSHPD demographic data for hospital inpatient and emergency department discharges from all hospitals within San Diego County were analyzed. Data were exported using SpeedTrack’s California Universal Patient Information Discovery, or CUPID application. SpeedTrack’s application contains all hospital discharge data in California for a 4 year time period (currently 2014-2017) in a format that allows for easy queries and comparisons of local and statewide hospital discharge data at the ZIP code level.

Clinic data were also gathered from OSHPD’s website to provide a more holistic view of health care utilization in San Diego, as hospital discharges may not represent all health conditions in the community.

HOSPITAL DISCHARGE DATA

In 2016, there were a total of 1,270,630 patient encounters at all inpatient, emergency department (ED) and ambulatory facilities in San Diego County among San Diego County residents. Approximately 62.8% of those encounters were at ED locations, followed by 22.3% at inpatient facilities and 13.9% at ambulatory centers. Below is a breakdown of demographic characteristics of all San Diego resident encounters at any point of care location during the year 2016 (Table 4).
Table 4. Demographic Characteristics of all Hospital Emergency Department and Inpatient Discharge Encounters in San Diego County by San Diego Residents, 2016

<table>
<thead>
<tr>
<th>Age</th>
<th>ED</th>
<th>Inpatient</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-10 Years</td>
<td>14.2%</td>
<td>16.8%</td>
</tr>
<tr>
<td>11 to 17 Years</td>
<td>6.3%</td>
<td>2.4%</td>
</tr>
<tr>
<td>18 to 26 Years</td>
<td>13.6%</td>
<td>7.6%</td>
</tr>
<tr>
<td>27 to 44 Years</td>
<td>24.0%</td>
<td>18.9%</td>
</tr>
<tr>
<td>45 to 64 Years</td>
<td>24.2%</td>
<td>22.5%</td>
</tr>
<tr>
<td>65+ Years</td>
<td>17.8%</td>
<td>31.9%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Gender</th>
<th>ED</th>
<th>Inpatient</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>45.1%</td>
<td>43.5%</td>
</tr>
<tr>
<td>Female</td>
<td>54.9%</td>
<td>56.5%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Race</th>
<th>ED</th>
<th>Inpatient</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>57.2%</td>
<td>63.0%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>9.1%</td>
<td>6.3%</td>
</tr>
<tr>
<td>Asian/Pacific Islander</td>
<td>5.8%</td>
<td>8.0%</td>
</tr>
<tr>
<td>American Indian/Alaskan Native/Eskimo/Aleut</td>
<td>0.4%</td>
<td>0.4%</td>
</tr>
<tr>
<td>Other Race</td>
<td>27.5%</td>
<td>22.3%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>ED</th>
<th>Inpatient</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hispanic/Latino</td>
<td>34.6%</td>
<td>28.7%</td>
</tr>
</tbody>
</table>

Source: California Office of Statewide Health Planning and Development, OSHPD Patient Discharge Data. 2016. SpeedTrack©

CLINIC UTILIZATION DATA

According to 2016 OSHPD data, there are 114 primary care clinics in operation in San Diego County, of which 78.1% are Federally Qualified Health Centers. There were roughly 2.6 million encounters reported in 2016. The largest majority of clinic patients were low-income, Hispanic, and Medi-Cal or self-pay. More specifically, 67.3% of clinic patients reported having an income below 100% of the poverty level, followed by 17.0% between 100-200% of the FPL. The clinic patient population is largely Hispanic (54.8%). A breakdown of clinic utilization by principal diagnosis is shown below (Table 5).

Table 5. Clinic Encounters by Principal Diagnosis, Total Encounters in San Diego County, 2016

<table>
<thead>
<tr>
<th>Principal Diagnosis</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Factors Influencing Health Status and Contact with Health Services</td>
<td>29.5%</td>
</tr>
<tr>
<td>Dental</td>
<td>12.4%</td>
</tr>
<tr>
<td>Other</td>
<td>9.4%</td>
</tr>
<tr>
<td>Mental</td>
<td>8.4%</td>
</tr>
<tr>
<td>Endocrine, Metabolic, Immunity</td>
<td>6.7%</td>
</tr>
<tr>
<td>Musculoskeletal</td>
<td>6.2%</td>
</tr>
<tr>
<td>Ill-Defined</td>
<td>4.8%</td>
</tr>
<tr>
<td>Respiratory</td>
<td>4.3%</td>
</tr>
<tr>
<td>Nervous, Sense Organs</td>
<td>3.6%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Principal Diagnosis</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulatory</td>
<td>3.4%</td>
</tr>
<tr>
<td>Genitourinary</td>
<td>2.1%</td>
</tr>
<tr>
<td>Infectious, Parasitic</td>
<td>2.1%</td>
</tr>
<tr>
<td>Pregnancy, Childbirth</td>
<td>2.0%</td>
</tr>
<tr>
<td>Skin</td>
<td>2.0%</td>
</tr>
<tr>
<td>Injury, Poisoning</td>
<td>1.5%</td>
</tr>
<tr>
<td>Digestive</td>
<td>1.3%</td>
</tr>
<tr>
<td>Neoplasms</td>
<td>0.3%</td>
</tr>
</tbody>
</table>

Source: California Office of Statewide Health Planning and Development, OSHPD Primary Care Clinics Utilization Data. 2016.
V. METHODOLOGY

To gain a deep and meaningful understanding of the health-related needs of San Diego County residents, two primary methods were employed in the 2019 CHNA. First, quantitative analyses were conducted of existing publicly available data to provide an overarching view of critical health issues across San Diego County. Second, extensive feedback was gathered from community residents, community-based organizations, Federally Qualified Health Centers (FQHCs), hospitals and health systems, local government agencies, philanthropic organizations and San Diego County Public Health Services through a comprehensive community engagement process to understand the lived experiences and needs of people in the community. Once these analyses were complete, the CHNA Committee reviewed these data, along with other criteria, to prioritize the top health needs in San Diego County (see section “C” below). Please see Figure 12 below for more information on the CHNA process.
Figure 12. 2019 Community Health Needs Assessment Process Map

2019 COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) PROCESS MAP

Community Engagement Activities
- Identify and explore priority health needs, social determinants of health, barriers to care, community assets and resources

2016 CHNA FINDINGS
- Online Survey
  - Community residents, community-based organizations, Federally Qualified Health Centers, hospitals and health systems, local government agencies, philanthropic organizations, and San Diego County Public Health Services

- Focus Groups
  - Community residents, students, parents, patients, community advisory members, health experts, service providers, and front-line staff at social service agencies

- Key Informant Interviews
  - Community leaders and health experts representing Federally Qualified Health Centers, schools, and social service organizations

- Public Health Department Input
  - County of San Diego Public Health Department and Health and Human Services Agency

Data Collection & Analysis
- Identify and explore priority health needs, social determinants of health, community health statistics

Identification & Prioritization of Needs

2019 CHNA PHASE 1 REPORT

Demographics
- Sex, age and race/ethnicity

Hospital & Clinic Utilization
- ED discharges, hospitalizations, and community clinic visits

Morbidity & Mortality
- Disease prevalence and leading causes of death

Social Determinants of Health & Health Behaviors
- Conditions in the places where people live, learn, work, and play affect a wide range of health risks and outcomes
A. QUANTITATIVE DATA COLLECTION AND ANALYSIS

Quantitative data were used for three primary purposes: (1) to describe the San Diego County community (see “Community Defined” section); (2) to help plan and design the community engagement process; and (3) to facilitate the “prioritization process” – the identification of the most pressing health needs of San Diego County residents.

The CHNA Committee used several sources of data for the quantitative portion of the needs assessment, including the:

1. Public Health Alliance of Southern California Healthy Places Index (HPI)
2. Community Needs Index (CNI)
3. California Office of Statewide Health Planning and Development (OSHPD) SpeedTrack CUPID application
4. Kaiser Permanente CHNA Data Platform & Analytics
5. County of San Diego Community Health Statistics

For details on specific sources and dates of the data used, including any data in addition to sources mentioned above, please see Appendix C.

The Public Health Alliance of Southern California’s Healthy Places Index (HPI) mapping function (see Figure 10) and the Community Needs Index (see Figure 11) were used to identify the most under-resourced geographic communities. This information helped guide the community engagement process, including selecting communities from which to solicit input and developing relevant and meaningful engagement topics and questions.

SpeedTrack’s California Universal Patient Information Discovery, or CUPID application, was utilized to export emergency department and inpatient hospital discharge data. These data were analyzed to determine the most common primary diagnosis categories upon discharge. This analysis helped the CHNA Committee understand which health conditions have the greatest impact on hospitals and health systems, which helped inform the CHNA Committee about priority health needs. For those health conditions identified as a high priority for the CHNA, full datasets were extracted and stratified by age and race. Rates were calculated for each group and for each condition per 100,000 in the population. Overall three-year trends from (2014-2016) were also calculated for each health condition as well as for each age group and race/ethnicity within each health condition. This stratification shed light on disparities in San Diego County.

In addition, Kaiser Permanente consolidated data about a wide variety of health conditions and social determinants of health, including data from the California Health Interview Survey (CHIS), the Behavioral Risk Factor Surveillance System Survey (BRFSS), and other national and state-wide data sets. These data included the prevalence of certain health conditions and social determinants of health in San Diego County, their relative prevalence to state and national rates and benchmarks, the average resulting reduction of life expectancy (calculated through empirical literature on disability-adjusted life years), disparities across racial and ethnic groups, and alignment with county rankings of top causes of mortality. (Please refer to Appendix I to see results). Kaiser Permanente also conducted a
comprehensive statistical analysis to identify which social determinants of health were most predictive of negative health outcomes in San Diego County census tracts. (Please refer to Appendix I to see results). Kaiser Permanente then created a user-friendly, web-based data platform (chna.org/kp) and posted many of their analyses on this platform for use in the CHNA. These analyses guided the design of survey, interview, and focus group questions and was vital to understanding and prioritizing health needs in San Diego County.

B. COMMUNITY ENGAGEMENT ACTIVITIES

HASD&IC is proud of its strong relationships with local community organizations and is committed to regularly seeking input from the community to inform its community health strategies. The community engagement process described in this report is one component of HASD&IC’s triennial Community Health Needs Assessment (CHNA). In collaboration with KFH-San Diego and Zion, HASD&IC solicited input from the community through four types of efforts:

- Focus groups with community residents, community-based organizations, service providers, and health care leaders
- Key informant interviews with health care experts
- Online survey distributed to community stakeholders and residents
- Collaboration with the County of San Diego Health & Human Services Agency, Public Health Services

These efforts ensured a rich portrait of community health needs at multiple levels.

METHODOLOGY FOR THE COMMUNITY ENGAGEMENT PROCESS

A key priority of the community engagement process was to solicit input from a wide range of stakeholders so that the sample was as representative as possible of those facing inequities in San Diego County. Special efforts were made to include community residents from groups that experience health disparities and service providers who work with those groups.

The CHNA Committee worked with community partners to plan community engagement activities with stakeholders representing every region of San Diego County and all age groups. In addition, the CHNA Committee explicitly sought to engage a wide variety of stakeholders representing diverse numerous racial and ethnic groups. Health leaders and a diverse set of advocacy groups and organizations were also recruited for the process. A total of 579 individuals participated in the 2019 Community Health Needs Assessment: 138 community residents and 441 leaders and experts. Please see Table 6 and Figure 13 below for details on the types of participants engaged. A list of individuals who provided input via interview, focus group, or online survey may be found in Appendix D.
<table>
<thead>
<tr>
<th>Type of Engagement</th>
<th># of Engagements</th>
<th># of Participants Engaged</th>
<th>Total Individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Community Residents</td>
<td>Leaders/Experts</td>
</tr>
<tr>
<td>Focus Groups</td>
<td>18</td>
<td>91</td>
<td>123</td>
</tr>
<tr>
<td>Key Informant Interviews</td>
<td>12</td>
<td>0</td>
<td>12</td>
</tr>
<tr>
<td>CHNA Online Survey</td>
<td>-</td>
<td>47</td>
<td>306</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>30</strong></td>
<td><strong>138</strong></td>
<td><strong>441</strong></td>
</tr>
</tbody>
</table>
Figure 13. 2019 CHNA Community Engagement Participants

Types of Organizations
- Affordable housing provider
- Community-based advocacy
- FQHCs
- Local government
- Local health department
- Resident advocacy
- Schools
- Social service providers
- Student organizations

Populations Served/Represented
- Individuals & families experiencing homelessness
- LGBTQ
- Military & veterans
- Native Americans
- Refugees & immigrants
- Rural health
- School aged children & youth
- Seniors
- Transitional age youth
- Uninsured & underserved

Roles of Participants
- Advocates
- Clinical staff
- Community residents
- Front line staff
- Executives, directors, & administrators
- Health educators
- Law enforcement
- Patients
- Program managers & coordinators
- Promotores & social service navigators
- School teachers & counselors

12 Key Informant Interviews + 214 Focus Group Participants + 353 Survey Participants = 579 Community Participants
KEY INFORMANT INTERVIEWS AND FOCUS GROUPS

Key informant interviews and focus groups were utilized to identify and explore priority health needs, social determinants of health, barriers to care, and community assets and resources. Focus groups and interviews were conducted in a semi-structured manner. Expert interviewers and facilitators from the IPH employed the questions developed and approved by the CHNA Committee to generate discussion about specific community health needs as well as open ended questions for broader discussions. Broad questions about health conditions and social determinants of health were asked at the beginning of each discussion and were followed by more specific questions targeted for the participants. Questions varied depending for each interview and focus group, depending on the expertise and/or specific interests of the person or group participating. Please see Appendix E for sample questions asked during focus groups and key informant interviews.

In addition, when appropriate and given the composition of the focus group, discussions were allowed to flow in a conversational manner to ensure that community residents had the opportunity to discuss issues of importance to them. One focus group was conducted via a video conference call; all others were conducted in-person. For in-person focus groups, food was provided for the participants. Incentives, in the form of gift cards, were also provided when the groups were comprised of community residents. The contact person for that community resident focus groups provided suggestions on the type of incentives to provide. Each interview and focus group began with a discussion about the purpose and process of the CHNA. The IPH facilitator then received consent to proceed and reassured participants that their participation was voluntary and their feedback would be anonymous. Interpretative and translation services were arranged for any group that requested them. Two focus groups were conducted in Spanish, and one had simultaneous English and Spanish interpretations via headsets for all participants.

For each focus group and key informant interview, IPH staff in addition to the facilitator or interviewer took detailed notes and then shared summaries with the full IPH research team. These summaries were then entered into the qualitative research software (NVivo) as stand-alone sets of data. After all the focus groups and key informant interview summaries were completed, the IPH research team used software tools to analyze the qualitative data. All health needs and social determinants of health that were mentioned were tabulated. The IPH then made a complete list of all of the conditions mentioned in focus groups or interviews, counted how many groups or informants listed those conditions, and noted how many times they had been prioritized by participants. This qualitative data analysis was designed to identify emergent themes.

ONLINE SURVEY

The CHNA online survey was used to rank health conditions and social determinants of health in order of importance within the community. The survey was distributed via email to targeted community-based organizations, social service providers, resident led organizations, federally qualified health centers, governmental agencies, and hospitals and health systems who serve a diverse array of people in San
Diego County. When possible, these organizations shared the link to the survey with their clientele. Email recipients were also encouraged to share the survey with their colleagues.

Through the leadership of the County Public Health Officer, Dr. Wilma Wooten, there was a coordinated effort to distribute the survey to the County of San Diego Public Health staff (California Children Services, Epidemiology and Immunization Services, HIV, STD, & Hepatitis, Maternal, Child & Family Health Services, Public Health Preparedness & Response, Public Health Services Administration, Tuberculosis Control and Refugee Health)

An introductory email with a link to the survey provided both an explanation of the purpose and instructions for completing the survey. Questions were tailored slightly depending on how survey respondents self-identified. For example, if a survey respondent identified as a community resident, they were asked about conditions in their community. If a survey respondent identified as working for a social services organization, they were asked about the challenges facing their clients. The survey asked respondents to identify where he/she or his/her clients live in San Diego County. Respondents were then provided lists of health conditions and social determinants of health and asked to do the following:

**Organizations:**

- “Please rank the HEALTH CONDITIONS in order from 1 to 13, with 1 having the greatest impact on the overall health and well-being for your clients and the communities in which they live.”
- “Please rank the following SOCIAL DETERMINANTS OF HEALTH from 1 to 15, with 1 having the greatest influence on poor health outcomes for your clients and the communities in which they live. Some examples of challenges associated with each social determinant of health are provided in parenthesis. This is not intended to be a comprehensive list.”

**Community Residents:**

- “Please rank the HEALTH CONDITIONS in order from 1 to 13, with 1 having the greatest impact on the overall health and well-being of you, your family or your community.”
- “Sometimes our health is influenced by the conditions of the places where we work, live, and spend time. For example, it is harder to be healthy if you do not have a safe place to sleep, clean water to drink, access to healthy food, or if the air in your neighborhood is poor quality. We call these “social determinants” of health.
  - Please review the following list of SOCIAL DETERMINANTS OF HEALTH that relate to health and well-being. Please rank them from 1 to 15, with 1 being the greatest challenge to health and well-being for you, your family, or your community. Some examples of challenges related to each social determinant of health are provided in parenthesis. This is not a complete list.”

They were also asked to comment on whether these conditions had improved, stayed the same, or gotten worse over the past three years. The surveys were designed in and distributed via an online survey software (Qualtrics). This allowed for the automatic capture of all survey data, which was subsequently imported into Statistical Analysis Software (SAS) for analysis. Mean rankings for each
health condition and social determinant were calculated, as were the percentage of respondents who thought each condition had improved, stayed the same, or gotten worse.

C. 2019 CHNA PRIORITIZATION OF THE TOP HEALTH NEEDS

PROCESS AND CRITERIA USED FOR PRIORITIZATION OF HEALTH NEEDS

In order to prioritize the top needs, the CHNA Committee analyzed the comprehensive findings from the needs assessment, including quantitative and qualitative data.

<table>
<thead>
<tr>
<th>Data Used in Prioritization Process</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Quantitative Data</strong></td>
</tr>
<tr>
<td>Analysis of secondary data, health conditions and SDOH.</td>
</tr>
<tr>
<td>County of San Diego leading causes of death 2016 data.</td>
</tr>
<tr>
<td>Hospital discharge trend data retrieved from California's Office of Statewide Health Planning and Development (OSHPD) via SpeedTrack.</td>
</tr>
<tr>
<td><strong>Qualitative Data</strong></td>
</tr>
<tr>
<td>Community engagement findings from focus groups</td>
</tr>
<tr>
<td>Community engagement findings from key informant interviews</td>
</tr>
<tr>
<td>2019 CHNA survey data</td>
</tr>
</tbody>
</table>

The CHNA Committee used the following set of criteria in their prioritization process.

- **Severity of need**: This refers to how severe the health need is (such as its potential to cause death or disability) and its degree of poor performance against the relevant benchmark.

- **Magnitude/scale of the need**: The magnitude refers to the number of people affected by the health need.

- **Disparities or inequities**: This refers to differences in health outcomes by subgroups. Subgroups may be based on geography, languages, ethnicity, culture, citizenship status, economic status, sexual orientation, age, gender, or others.

- **Change over time**: This refers to whether or not the need has improved, stayed the same, or worsened.

Over the course of several meetings, the CHNA Committee collectively reviewed the quantitative and qualitative data and findings. Each health condition and social determinant of health for which the
committee had data was considered and discussed in terms of these criteria. Those health conditions and social determinants of health that met the largest number of criteria were chosen as top priorities.

D. DATA LIMITATIONS AND INFORMATION GAPS

As with any community health needs assessment process, the data available for use is limited. In the KP CHNA data platform, for example, some data were only available at a county level, making an accurate translation to neighborhood-level health needs challenging. In the Healthy Places Index platform, census tracts with very low populations were represented as missing data (to reduce unreliability of measurement). This caused under-sampling of rural areas. In both platforms, disaggregated data around age, ethnicity, race, and gender were not available for many indicators which limited the ability to examine disparities of health within the community. Additionally, data in both platforms were not often collected on a yearly basis and therefore may not represent 2018 values.

The primary data also have limitations. For the community engagement process, every effort was made to target those populations who experience the greatest health inequities. Community participation from these groups was strong; however, participants included only those community members who were interested and able to engage in the process. The first-person voices of certain groups, therefore, were underrepresented, such as those who suffer from severe physical or cognitive impairments and those without access to transportation to the community engagement events.

CHNA surveys were distributed and collected electronically. Without access to community members’ email addresses, surveys were distributed through those community-based organizations who were willing to share the survey with their clients. As a result, community member response to the survey was low.
VI. FINDINGS

A. 2019 FINDINGS: TOP 10 COMMUNITY HEALTH NEEDS

Through the prioritization process described above in Section V.C, the CHNA Committee identified the following health conditions and social determinants of health as the most critical health needs within San Diego County (listed below in alphabetical order):

1. Access to Health Care
2. Aging Concerns
3. Behavioral Health
4. Cancer
5. Chronic Conditions
6. Community and Social Support
7. Economic Security
8. Education
9. Homelessness and Housing Instability
10. Unintentional Injury and Violence

Figure 14. 2019 CHNA Top Health Needs
Figure 14 on the previous page illustrates the interactive nature of SDOH and health conditions - each impacting the other. In addition, an underlying theme of stigma and the barriers it creates arose across community engagement. For instance, stigma impacts the way in which people access needed services that address SDOH, which consequentially impacts their ability to maintain and manage health conditions. Due to the complexity of this underlying theme, the CHNA Committee plans to explore and understand ways in which hospitals and health systems could better address stigma in patient care during Phase 2 of the CHNA process. Please see Health Briefs section for individual health briefs on select community health needs.

**ACCESS TO HEALTH CARE**

*Access to health care* includes two components – the specific services that individuals are unable to obtain and the barriers and SDOH that prevent individuals from obtaining those services.

1. *Types of care that are difficult to access*
   - Behavioral Health Care
   - Dental Care
   - Primary Care
   - Specialty Care

2. *Barriers to accessing care & associated SDOH*
   - Culturally competent care
   - Economic security
   - Fear related to immigration status
   - Lack of health insurance & insurance issues
   - Shortage of health care providers
   - Transportation

Access to health care emerged as a high priority health need in both the secondary data analyses and the community engagement events.

**SECONDARY DATA ANALYSIS**

Data are available regarding three components of health care access in San Diego County: (1) health insurance coverage; (2) preventable hospital events; and (3) receipt of regular care from a primary care physician.

**HEALTH INSURANCE COVERAGE**

A lack of health insurance coverage represents a major barrier to health care services. In San Diego County, 11% of people are uninsured. Certain groups, including those who identify as “Other,” Native American/Alaska Natives, Hispanics, Pacific Islanders, and Blacks, have higher rates of being uninsured than others.\(^1\) See Figures 15, 16, and 17 below for additional details.
Figure 15. Percentage of Population without Health Insurance in San Diego County, California, and the United States Ages 18-64 Years, 2013-2017

*Ages 19-64 years

Figure 16. Percentage of Population without Health Insurance in San Diego County and California Ages 19-64 Years by Race, 2017

*American Indian and Alaska Native
**Native Hawaiian and Other Pacific Islander
Another measure of access to care is how many “preventable hospital events” occur. This number is the patient discharge rate for health conditions that are “ambulatory care sensitive” – conditions that could have been potentially prevented or managed with proper preventive care, such as pneumonia, dehydration, asthma, and diabetes. In San Diego County, the rate of preventable hospital events is 29.7 per 1,000 residents. For Black individuals, however, this rate is higher – 45.1 per 1,000, suggesting that Black individuals may have more difficulty accessing primary care resources.² (Figure 18).
According to the U.S. Department of Health and Human Services Area Health Resource File, there are approximately 78.3 primary care physicians per 100,000 persons in San Diego County. This is similar to the rate in California (78.1). According to 2018 County Health Rankings, San Diego County has 295.6 mental health care providers per 100,000 total population which is above the state and national levels. These indicators are important because a shortage of health professionals creates barriers to accessing regular primary care and mental health care and contributes to poor health status. While the number of health care professionals per 100,000 persons is similar for California and San Diego County, these providers may not be evenly distributed across the county.

Finally, visits to a primary care physician are a measure of preventive health care service access and utilization, which contribute to health maintenance. While many San Diegans (71.8%) have seen a primary care physician in the past year, Medicare beneficiaries, a group made up primarily of people 65 years old and older, are less likely to receive regular care from a primary care physician (PCP). Of this group, only 68.2% have seen a PCP in the last year (2015). This is lower than the California state average of 72.9% (Figure 19).
COMMUNITY ENGAGEMENT FINDINGS

Across all types of community engagement events, access to health care was identified by participants as a priority health need in San Diego County.

On the online survey, for example, respondents ranked Access to Care as the health need having the greatest impact on the overall health and well-being of San Diego County residents out of all listed health conditions and social determinants of health (see Appendix F for full results).

During focus groups and key informant interviews, participants often cited accessing care as the most challenging issue facing their communities. Frequently discussed topics related to access to care included:

- Barriers to care
- Types of care most challenging to access
- The individuals for whom access to care is particularly problematic

A summary of findings from the focus groups can be found in Table 7 below.

BARRIERS TO CARE

Community engagement participants identified five primary barriers to accessing health care in San Diego: (1) lack of insurance; (2) economic insecurity; (3) transportation; (4) fear related to immigration status; and (5) lack of culturally competent/linguistically appropriate care options.

Lack of insurance was identified as an important barrier to care for San Diego residents. The lack of insurance, participants explained, arises from the inability to pay for insurance due to competing

Figure 19. Percentage of Medicare Beneficiaries who have seen a PCP within Past Year in San Diego County, 2015

Source: Dartmouth Atlas Data website, which was funded, in part, by the National Institute of Aging, under award number U01 AG046830 and by The Dartmouth Institute for Health Policy and Clinical Practice. 2015

Please see Appendix C for Access to Health Care secondary source information
financial priorities (particularly housing), the limited availability of insurance for undocumented residents, and from fears that applying for public insurance, such as Medi-Cal, for their children, will lead to deportation or interfere with a path to citizenship.

Economic insecurity was discussed as not only an underlying reason for not obtaining health insurance but also as a reason for not attempting to receive needed care for acute issues and, particularly, preventive care for health management. Health insurance premiums, co-pays, co-insurance, and out of pocket payments were described as financially prohibitive for many residents. In addition, participants indicated that taking time off work, and losing those paid hours as a result, is not a realistic option for most low-income people.

Transportation was also discussed as a significant obstacle to health care access. Community engagement participants noted that for those without cars, public transportation to health care appointments can be time-consuming, expensive, and inconvenient, and some hospitals and clinics are not easily reached by public transportation. Transportation was noted to cause particular challenges for seniors, those in rural areas, and those who are homeless.

Fears related to immigration status came up as an important and pressing topic during nearly all of the community engagement events. Participants described undocumented immigrants as living in a “constant state of fear” of detention and deportation. This fear, they said, prevents them from accessing health care, even in acute situations. During focus groups, many stories were shared about Immigration and Customs Enforcement (ICE) raids that resulted in the long-term detention and sometimes deportation of San Diego residents who have lived and worked in the community for decades. Parents talked about being terrified of being separated from their children. Community residents also made clear that even immigrants who are in the country legally are worried that the use of public benefits or community services will create obstacles in their path to citizenship.

Finally, community engagement participants noted that the inability to obtain culturally competent/linguistically appropriate care keeps residents from receiving health care. They noted that most individuals prefer to receive health care from people who are from or who understand their cultural background, and that those cultural mismatches between health care providers and patients can create mistrust. They also noted that translators are often not available, which makes health care visits frustrating for both the patient and the provider. Participants spoke about how children are often utilized as translators, at times creating both an undue burden for the child and an uncomfortable situation for the parents who would rather keep their health information private.

Several other barriers were mentioned but with less frequency:

- Lack of knowledge in the community about available resources and about where to receive specific types of health care
- Questions about how to navigate the health care system
- Too few hospitals and clinics in San Diego County
- Workforce shortages in certain areas of health care, e.g. mental health
TYPES OF CARE

Community engagement participants emphasized that while all types of health care can be difficult to access, obtaining timely, quality behavioral health services is particularly challenging. Both mental health care and substance abuse treatment were discussed.

Several issues related to mental health care arose during the community engagement. For those who are insured, finding a mental health care provider who is available after work or school hours, is located reasonably close to home or work, has openings in a short time-frame, and who takes their insurance is a time-consuming and frustrating process. For those without insurance, participants felt that it is nearly impossible to find a mental health care provider. A shortage of urgent care mental health options was also discussed. Participants also noted that there are too few inpatient psychiatric beds and that, often, those who have been hospitalized cannot secure appropriate and effective transitional mental health services.

Participants also emphasized a dire shortage of substance use disorder treatment options. For those with addictions, inpatient programs have long waiting lists, and there are too few urgent care options.

Other types of care that were mentioned, although less frequently include:

- Oral health/dental care
- Specialty appointments after a diagnosis is made
- Primary care
- Urgent care

VULNERABLE POPULATIONS

Community engagement participants stressed that for certain people, access to care is especially difficult, and that these challenges contribute to and worsen health disparities. Groups cited as particularly vulnerable included:

- Homeless individuals
- Immigrants
- Low income individuals
- Racial/ethnic minorities
- Seniors
- Sexual minorities (LGBTQ individuals)

Participants explained that all of these groups may be more vulnerable to poor health, so that the very people who need consistent, quality health care the most may not receive it.
Table 7. Summary of Focus Group and Key Informant Interview Input Related to Access to Care

<table>
<thead>
<tr>
<th>SUMMARY OF RESPONSES RELATED TO ACCESS TO HEALTH CARE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASSOCIATED HEALTH CONDITIONS AND NEEDS</td>
</tr>
<tr>
<td>All Age Groups</td>
</tr>
<tr>
<td>• Cancer</td>
</tr>
<tr>
<td>• Chronic diseases (diabetes)</td>
</tr>
<tr>
<td>• Mood disorders (anxiety, depression, stress)</td>
</tr>
<tr>
<td>• Substance use disorder</td>
</tr>
<tr>
<td>• Sexually transmitted diseases</td>
</tr>
<tr>
<td>• Suicide &amp; self-harm</td>
</tr>
<tr>
<td>• Trauma (generational, PTSD, psychological)</td>
</tr>
<tr>
<td>Children/Youth</td>
</tr>
<tr>
<td>• Mood disorders (anxiety)</td>
</tr>
<tr>
<td>• Substance abuse (alcohol, drugs)</td>
</tr>
<tr>
<td>• Suicide &amp; self-harm</td>
</tr>
<tr>
<td>• Trauma from experiences before coming to America</td>
</tr>
<tr>
<td>(war, bombing, gas attacks)</td>
</tr>
<tr>
<td>Senior</td>
</tr>
<tr>
<td>• Alzheimer’s</td>
</tr>
<tr>
<td>• Dementia</td>
</tr>
<tr>
<td>• Mood disorders (anxiety, depression, schizophrenia)</td>
</tr>
</tbody>
</table>

| ASSOCIATED SOCIAL DETERMINANTS OF HEALTH              |
| All Age Groups                                       |
| • Access to dental care: lack of access to dental care|
| • Access to mental health services: lack of services, psychiatrists, PERT, and detox centers for homeless |
| • Care coordination: lack of knowledge in navigating the health care system |
| • Cultural and language barriers in health care       |
| • Economic insecurity: insurance costs, services for mental, dental, primary care, surgeries, transgender services, vaccinations, and preventative care |
| • Education: Lack of community resident awareness of services |
| • Follow-up care: limited follow-up care             |
| • Healthy foods: lack of access to healthy foods      |
| Children/Youth                                       |
| • Housing and homelessness                           |
| • Insurance issues                                   |
| • Shortage of health care facilities: shortage of hospitals and clinics, especially in East Region |
| • Shortage of health care providers: lack of specialists, nurses, medical assistants |
| • Stigma: LGBTQ marginalization, doctors refuse to prescribe PrEP, doctors shame patients for getting STD testing |
| • Transportation: lack of transportation              |
| • Violence (fear, homelessness)                      |
| Senior                                              |
| • Lack of school-based services to support emotional and mental health of students |
| • Education: lack of education on sexual health (HIV) |
| • Stigma                                             |
| • Vaccinations (difficult to access especially among homeless families due to being transient) |

| ASSOCIATED BARRIERS AND CHALLENGES                    |
| All Age Groups                                       |
| • Distrust: community versus hospital, patient versus doctor and social worker |
| • Lack of patient autonomy in making discharge decisions |
| • Lack of storage (medications for homeless)          |
| • Long wait times                                    |
| Children/Youth                                       |
| • Lack of follow-up care post-referral               |
| • Lack of parental involvement due to cultural differences |
| • Parental consent to access services                |
| • Vaccinations and test results across the border are not accepted |
| • Bullying                                           |
| Senior                                              |
| • Mobility issues                                   |
AGING CONCERNS

_Aging concerns_ are defined as those conditions that predominantly affect seniors --- people who are 65 and older -- such as Alzheimer’s disease, Parkinson’s, dementia, falls, and limited mobility.

Conditions that disproportionately affect older adults were identified as a high priority health need through both the community engagement events and the secondary data analyses. Community engagement participants most often described aging concerns in relation to the SDOH that affect seniors such as:

- Access to fresh food
- Economic insecurity
- Social isolation and inadequate family support
- Transportation

SECONDARY DATA ANALYSIS

San Diego County data shows that inpatient discharges have increased from 2014-2016 for both Alzheimer’s and dementia. For Alzheimer’s disease, the ED discharge rate increased by 35.1%, and the inpatient discharge rate increased by 16.3%. For dementia, the ED discharge rate increased by 10.6%.

*Figure 20. Hospital Discharge Rates for Alzheimer’s and Dementia in San Diego County, 2014-2016*

Source: California Office of Statewide Health Planning and Development, OSHPD Patient Discharge Data. 2014-2016. SpeedTrack©
while the inpatient discharge rate increased by 7.1%. Please see Figure 20 above for more details on Alzheimer’s and dementia.

In addition, Alzheimer’s disease was the third leading cause of death and Parkinson’s disease was the 12th leading cause of death in San Diego County in 2016.

San Diego County data shows that falls disproportionately affect those over 65 years of age. From 2014 to 2016 ED discharges for seniors increased by 2.5%, however the mortality rate for falls decreased by 14.5% in the same time period. Please see Figure 21 below for more details.

![Figure 21. Hospital Discharge and Mortality Rates for Falls in San Diego County, 2014-2016](image)


Please see Appendix C for Aging Concerns secondary source information.
COMMUNITY ENGAGEMENT ANALYSIS

Respondents to the community engagement online survey identified Aging Concerns as one of the top 10 most impactful health conditions in San Diego County. See Appendix F for a full summary of survey results.

During community engagement events, conversations about aging concerns centered on conditions that disproportionately affect older adults and barriers to care for older adults. See Table 8 below for a summary of findings from the focus groups.

CONDITIONS AFFECTING SENIORS

Focus group participants discussed several health conditions and social determinants of health that particularly affect older adults. These included Alzheimer’s and Parkinson’s diseases, dementia, arthritis, loss of mobility, opioid abuse, diabetes, heart disease, anxiety, depression, lung disease, obesity, and poor oral health. They also detailed social determinants of health that affect seniors, including lack of accessible or reliable transportation options, challenges accessing fresh food, social isolation and inadequate family support, economic insecurity, and environmental pollutants.

Focus group participants also emphasized that health maintenance is more difficult for seniors. Medication management, including ordering refills, picking up prescriptions, and taking the right dose of medications at the right time, can be challenging for older adults who do not have adequate support. In addition, the health conditions associated with aging may interfere with an individual’s ability to exercise and to access healthy, fresh food.

BARRIERS TO CARE

For seniors, focus group contributors explained, accessing health care can be particularly difficult. When seniors can no longer drive, finding reliable, affordable transportation can be challenging.

Seniors living off of social security, or other limited income, are concerned about their Economic security. The high cost of medications and of co-pays and deductibles may prohibit them from accessing health care.

Physical limitations may also create difficulties for seniors. These include limited mobility, hearing problems, and vision issues.

For those who do not speak English as a first language, language issues are also a barrier to care. Please see Community and Social Support section of the report for more details on language issues.

After discharge from a hospital, seniors may have inadequate support at home to recover well and follow-up care is hard for seniors to locate and secure.
Table 8. Summary of Focus Group and Key Informant Interview Input Related to Aging Concerns

<table>
<thead>
<tr>
<th>ASSOCIATED HEALTH CONDITIONS AND NEEDS</th>
<th>ASSOCIATED SOCIAL DETERMINANTS OF HEALTH</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Alzheimer’s Disease</td>
<td>• Lung disease</td>
</tr>
<tr>
<td>• Arthritis: joint pain</td>
<td>• Obesity</td>
</tr>
<tr>
<td>• Behavioral/Mental Health Issues: anxiety (fear), depression from hopelessness and discrimination, generational trauma</td>
<td>• Physical limitations: mobility related to aging, being homebound, disabled, or walker/wheelchair-dependent</td>
</tr>
<tr>
<td>• Dementia: including early onset</td>
<td>• Substance abuse and self-medication</td>
</tr>
<tr>
<td>• Dental/Oral Health: tooth loss, dentures</td>
<td>• Vision and hearing loss</td>
</tr>
<tr>
<td>• Heart Disease</td>
<td></td>
</tr>
<tr>
<td>• Hypertension (high blood pressure)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ASSOCIATED BARRIERS AND CHALLENGES</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Cultural competency: lack of cultural/linguistically appropriate services</td>
</tr>
<tr>
<td>• Fear of pain or discrimination</td>
</tr>
<tr>
<td>• Follow-up: lack follow-up for referrals, missed appointments</td>
</tr>
<tr>
<td>• Health navigation issues</td>
</tr>
<tr>
<td>• Immigration: Fear of deportation/mistrust of the government</td>
</tr>
</tbody>
</table>

<p>| |</p>
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Insurance Issues with benefits and cost of insurance</td>
</tr>
<tr>
<td>• Long wait times for appointments and specialists</td>
</tr>
<tr>
<td>• Medication management</td>
</tr>
<tr>
<td>• Transportation: Lack of transportation</td>
</tr>
</tbody>
</table>
Behavioral health will be described within two main components – barriers and SDOH that prevent individuals from obtaining care and specific services that are most challenging to access.

1. **Barriers to accessing care & associated SDOH**
   - Availability of needed services and appointments
   - Economic security and inability to pay co-pays and deductibles
   - Insurance issues
   - Logistical problems getting to the needed appointments (time off work, childcare, transportation)

2. **Types of care that are difficult to access**
   - Inpatient psychiatric beds and substance abuse facilities
   - Urgent care services for crisis situations
   - Transitional programs and services (post-acute care services)

Behavioral health was identified as a high priority health need by the CHNA both in the secondary data analyses and in the community engagement events.

**SECONDARY DATA ANALYSIS**

Data were reviewed related to several aspects of behavioral health in San Diego County: (1) ED and inpatient discharge rates for some mental health conditions, including anxiety and mood disorders; (2) the percent of people who report having thought about committing suicide; (3) the rate of suicide; (4) the ED and inpatient discharge rates for acute and chronic substance use; and (5) the ED and inpatient discharge rates for opioid misuse.

**MENTAL HEALTH ISSUES**

Rates of discharge from emergency departments due to anxiety increased by 4.3% between 2014-2016, while rates of inpatient discharges for anxiety decreased by 7.9% during the same time period. People who identify as “other race” and Black/African American had the highest rates of ED and inpatient discharge for anxiety.¹
ED discharges for *mood disorders* also increased (5.9%) from 2014-2016, while inpatient discharges for mood disorders decreased by 2.9%. Discharge rates for mood disorders were higher for people who identify their race as Black/African American than for any other race. Please see Figure 22 below for more details.

**Figure 22. Hospital Discharge Rates for Anxiety and Mood Disorders in San Diego County, 2014-2016**

SUICIDAL IDEATION AND SUICIDE ATTEMPTS

11.8% of adults in San Diego seriously considered committing suicide in 2017. In 2016, the age-adjusted suicide rate in San Diego was 11.9 per 100,000. Rates were highest among Whites (18.7), followed by Blacks (11.5), Asian Pacific Islanders (8.2) and Hispanics (5.3). While the rate of suicide decreased slightly (1.3%) from 2014-2016, the rates of suicide for people who identify as Asian/Pacific Islander, Black, and “other,” increased in those same years by 13.3%, 47.2%, and 93.0% respectively. Please see Figure 23 below for more details.
SUBSTANCE USE

While ED discharges for acute substance use rose by 51.0% from 2014-2016, inpatient discharges dropped by 18.5%. The highest discharge rates of both types were among Black/African Americans. Steep increases in both types of discharge occurred for chronic substance use; ED discharge rates increased by 559.3%, and inpatient discharge rates increased by 195.1%. ED discharge rates were highest among Whites (36.7, per 100,000), while inpatient discharges were highest among those who identify as “other” race. Across age groups, rates of ED discharge for chronic substance abuse increased the most for those over 65 years - by 714%. In addition, nearly 20% of adults ages 18 and older self-report excessive alcohol use. Please see Figure 24 below for more details.
OPIOID MISUSE

ED discharges for opioid misuse increased by 267.2% from 2014-2016, while inpatient discharges increased by 239.3%. The steepest increases in both discharge rates were among people 65+, who experienced a 1,734.4% increase in ED discharges and an 863.1% increase in hospital discharges.2 See Figure 25 below for more details.

Figure 25. Hospital Discharge Rates for Opioid Misuse, 2014-2016

Source: California Office of Statewide Health Planning and Development, OSHPD Patient Discharge Data.
2014-2016. SpeedTrack©
COMMUNITY ENGAGEMENT ANALYSIS

Across all types of community engagement – focus groups, key informant interviews, and the online survey – behavioral health issues were identified as both prevalent and debilitating in the community.

In the online survey, behavioral health was ranked as the health condition having the greatest impact on the health and well-being of San Diego County residents and as the second most impactful condition when health conditions and social determinants of health were combined (only access to care ranked higher). In addition, 63% of survey respondents indicated that they believe behavioral health is worsening in San Diego County. Respondents were also asked to rank specific behavioral health conditions having the greatest impact in San Diego. The top seven conditions identified were as follows:

1. Alcohol Use Disorder
2. Mood Disorders
3. Substance Use Disorder
4. Anxiety
5. Opioid Use
6. Suicide and Suicidal Thoughts/Ideation
7. Self-Harm or Self-Injury

See Appendix F for full results.

During focus groups and interviews, frequent topics of discussion related to behavioral health included:

- Barriers to care
- Types of care most challenging to access
- Individuals who are most impacted by behavioral health issues

For a summary of focus group findings, please see Table 9 below.

BARRIERS TO CARE

In the community engagement process, residents identified several obstacles to the receipt of effective behavioral health services. First, they said, the availability of therapists to address mental health issues and programs to address substance use treatment is extremely limited. Finding providers who accept a patient’s insurance creates further obstacles, particularly if the patient is enrolled in a public insurance program like Medi-Cal. In addition, the participants noted, even when therapists or programs can be found, they are often not immediately available, creating challenges to the timely receipt of services. Therapists, it was further discussed, often only have time available during work and school hours, and may be located far from where the people who need the services live, work, and go to school, creating logistical problems. Finally, for those who are economically insecure, co-pays and deductibles were cited as prohibitive to the receipt of behavioral health services.
TYPES OF CARE

Two types of care for both mental health and substance use disorders were noted to be insufficient in San Diego during the community engagement events. Urgent care with availability for after-hours services for people in crisis were cited as a critical need for the community. Inpatient psychiatric beds and substance abuse facilities were also identified as being in short supply. Finally, more transitional programs and services (post-acute care services) for those who are being discharged from the inpatient level of care emerged as a priority need.

VULNERABLE POPULATIONS

Focus group participants emphasized that while accessing behavioral health services is hard for everyone, for people who may be at the highest risk for trauma-related mental illness – like veterans, refugees, and the LGBTQ community -- and for those who are uninsured, access to this care can be particularly challenging.

Participants also discussed the link between mental health and substance misuse, arguing that the failure to provide access to preventive and acute mental health services often leads to self-medicating with drugs and alcohol, which can then exacerbate mental health issues.

Table 9. Summary of Focus Group and Key Informant Input Related to Behavioral Health

<table>
<thead>
<tr>
<th>ASSOCIATED HEALTH CONDITIONS AND NEEDS</th>
<th>ASSOCIATED SOCIAL DETERMINANTS OF HEALTH</th>
<th>ASSOCIATED BARRIERS AND CHALLENGES</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Age Groups</td>
<td>All Age Groups</td>
<td>All Age Groups</td>
</tr>
<tr>
<td>• Mood disorders including anxiety, depression, and stress</td>
<td>• Economic security: cost of mental health services</td>
<td>• Long wait times for mental health services</td>
</tr>
<tr>
<td>• PTSD and trauma: including generational trauma</td>
<td>• Education: Lack of community resident awareness of services (unaware of detox requirements)</td>
<td></td>
</tr>
<tr>
<td>• Substance use disorder</td>
<td>• Lack of services: mental health services, psychiatrists, mental health workforce including PERT</td>
<td></td>
</tr>
<tr>
<td>• Suicide and self-harm</td>
<td>• Stigma</td>
<td>• Lack of follow-up care post-referral</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Parental consent to access services</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Lack of parental involvement due to cultural differences</td>
</tr>
<tr>
<td>Children/Youth</td>
<td>Children/Youth</td>
<td>Senior</td>
</tr>
<tr>
<td>• Mood disorders: anxiety</td>
<td>• Bullying</td>
<td>• Alzheimer’s</td>
</tr>
<tr>
<td>• Substance abuse: alcohol, drugs</td>
<td>• Lack of school-based services</td>
<td>• Dementia</td>
</tr>
<tr>
<td>• Suicide and self-harm</td>
<td>• Stigma</td>
<td>• Mood disorders: anxiety, depression</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Schizophrenia</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Limited mental health insurance coverage</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Social isolation and loneliness</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Stigma</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Violence: fear, homelessness</td>
</tr>
</tbody>
</table>
Health needs related to cancer were described in relation to the effects on well-being beyond physical health. These include financial, practical, and emotional impacts on individuals and families; these effects are exacerbated by barriers to cancer care.

Cancer was identified as a priority health need in the secondary data analyses and in the community engagement process.

SECONDARY DATA ANALYSIS

For all cancer sites, the age-adjusted rate from 2011-2015 in San Diego was 402.5 per 100,000; the incidence rates by cancer site are represented in Figure 26 below.2

Figure 26. Incidence Rates for Cancer in San Diego County, 2011-2015


*Non-Hodgkin’s Lymphoma (NHL), **Intrahepatic Bile Ducts (IBD)

Cancer is the leading cause of death in San Diego County. The age-adjusted mortality rate for all cancer sites from 2011-2015 was 150.2 per 100,000. Morality rates by cancer site are represented in Figure 27 below. San Diegans who identify as Black/African American have the highest cancer mortality rates (177.3) compared to people of other races.

Figure 27. Mortality Rates for Cancer in San Diego County, 2011-2015

Please see Appendix C for Cancer secondary source information.

COMMUNITY ENGAGEMENT FINDINGS

Findings from the community engagement process show that San Diegans believe cancer is one of the top health priorities in the County.

In the community engagement survey, cancer was ranked as the fourth most impactful health condition for the San Diego community. See Appendix F for a full summary of survey results.

In focus groups and key informant interviews, contributors described barriers to receiving cancer screenings, diagnosis, and treatment along with the severe, negative impact a cancer diagnosis can have on individuals and their loved ones. See Table 10 below for a summary of focus group findings.

BARRIERS TO CARE

Community engagement participants described cancer as a health condition that community residents find extremely scary. They discussed how fear about the impact of the cancer and about the stigma of cancer keeps people from accepting their diagnosis and pursuing cancer treatment. Brain, colon and breast cancer were specifically mentioned as diseases people find particularly intimidating. People who
have cancer are sometimes judged in the community, and people with cancer worry that others will avoid them once they know of their diagnosis.

Fears about immigration status, focus group members asserted, have also become a deterrent to receiving cancer screening, diagnosis, and treatment. Asylum seekers, in particular, are hesitant to access cancer care because they believe they will be deported if they do not have insurance.

Finances related to cancer care are also burdensome for community members. Even for those with insurance, co-pays and deductibles can be prohibitive. People who have cancer also worry about losing their jobs and about who will take care of their children while they are undergoing treatment.

Finally, practical issues, like transportation to medical appointments were also named as barriers to receiving cancer screenings and treatment.

**IMPACT**

Community residents stressed that a cancer diagnosis and the subsequent treatment are substantially impactful on individuals and their families. The cost of treatment, even with insurance, contributors emphasized, can devastate a family’s finances – co-pays, co-insurance, transportation, the cost of extra childcare, and time off of work create economic burdens. In addition to caring for a sick family member, that member’s household and family responsibilities, participants explained, must be redistributed, causing further stress on the family. Finally, in some communities a cancer diagnosis creates stigma, so that the person with cancer becomes socially isolated.
Table 10. Summary of Focus Group and Key Informant Interview Input Related to Cancer

<table>
<thead>
<tr>
<th>SUMMARY OF RESPONSES RELATED TO CANCER (all age groups)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASSOCIATED HEALTH CONDITIONS AND NEEDS</td>
</tr>
<tr>
<td>• Brain cancer</td>
</tr>
<tr>
<td>• Breast cancer</td>
</tr>
<tr>
<td>• Cancer (all types, especially in older populations)</td>
</tr>
<tr>
<td>• Chronic diseases: stress leads to increased cortisol levels which over time is linked to increases in chronic diseases such as asthma, heart disease, and cancer</td>
</tr>
<tr>
<td>ASSOCIATED SOCIAL DETERMINANTS OF HEALTH</td>
</tr>
<tr>
<td>• Economic security: cost of treatment</td>
</tr>
<tr>
<td>• Healthy behaviors: poor diet, and lack of physical activity</td>
</tr>
<tr>
<td>• Physical environment: chemical exposures from industrial sites, and from being in war zones prior to arriving in the United States.</td>
</tr>
<tr>
<td>• Substance use: tobacco, alcohol misuse</td>
</tr>
<tr>
<td>• Stigma: fear of community stigmatization due to cancer diagnosis</td>
</tr>
<tr>
<td>ASSOCIATED BARRIERS AND CHALLENGES</td>
</tr>
<tr>
<td>• Delays to see specialists, like surgeons</td>
</tr>
<tr>
<td>• Fear of a diagnosis therefore people delay addressing serious health issue until it progresses too far</td>
</tr>
<tr>
<td>• Fear related to immigration status</td>
</tr>
<tr>
<td>• Frustration with navigating insurance issues</td>
</tr>
<tr>
<td>• Logistical issues such as transportation, childcare and home responsibilities</td>
</tr>
<tr>
<td>• Preventative care: people believe they are healthy due to not having any physical symptoms, therefore do not receive preventative care</td>
</tr>
<tr>
<td>• Screenings: avoidance of screenings, specifically breast cancer</td>
</tr>
</tbody>
</table>
Three chronic conditions were identified as of primary concern during the community health needs assessment: cardiovascular disease, diabetes, and obesity. Key factors that individuals struggle with to prevent chronic diseases include access to fresh, health foods and safe places to exercise and play. In addition, barriers to care, SDOH, and disease management were identified as particularly difficult for those with chronic diseases:

- Economic security
- Immigration fears
- Lack of knowledge on health condition
- Transportation

Chronic conditions were identified as a priority health need in the secondary data analyses and in the community engagement process.

The CDC defines chronic health conditions as those that last at least one year and require ongoing medical care and/or limit activities of daily living.

**Cardiovascular disease** (CVD) refers to a set of conditions related to the heart and blood vessels, including: heart disease, heart attack, stroke, heart failure, arrhythmia, and heart valve problems. The most common CVD is heart disease, and the most common heart disease is coronary artery disease (also referred to as coronary heart disease).

**Diabetes** is a set of diseases that affect the way the body metabolizes sugar (glucose). The three primary types of diabetes are: Type 2 (the most common type), Type 1 (previously called insulin-dependent or juvenile diabetes), and gestational (occurring during pregnancy).

**Overweight or obese** people weigh more than is considered healthy for a given height. Body Mass Index (BMI) is a screening tool for overweight and obesity that divides people’s weight by the square of their height. Obesity is defined in adults as having a BMI of 30.0 or higher. For children, obesity is defined as having a BMI at or above the 95th percentile for children of the same age and sex.

---

6 According to the CDC “Chronic diseases such as heart disease, cancer, and diabetes are the leading causes of death and disability in the United States.” CDC website. https://www.cdc.gov/chronicdisease/about/index.htm

For the purposes of this report cancer was pulled out separately from chronic diseases.
SECONDARY DATA ANALYSIS

CARDIOVASCULAR DISEASE

Rates of ED discharge for Coronary Heart Disease increased by 35.3% from 2014-2016. The steepest increases were for those 45-64 years old (41.9%) and Asian/Pacific Islanders (55.1%). Inpatient discharge rates decreased slightly (by 0.1%). See Figure 28 for more details.

**Figure 28. Hospital Discharge Rates for Coronary Heart Disease in San Diego County, 2014-2016**

Heart disease was the second leading cause of death in San Diego County in 2016. The overall death rate from coronary heart disease decreased by 3.5% from 2014-2016 but increased among Black (8.7%) and American Indian/Alaska Native (29.4%) individuals. See Figure 29 below for more details.

**Figure 29. Mortality Rates for Coronary Heart Disease in San Diego County, 2014-2016**
Rates of ED discharge for stroke increased by 11.0% from 2014-2016. The steepest increases were for those 27-44 (20%) and for people who identify their race as “Other” (28.9%). Rates of Inpatient discharge for stroke decreased by 4.1%.5 Stroke was the fourth leading cause of death in San Diego County in 2016.6 Death rates for stroke increased by 17.6% from 2014-2016.7 The increase was steepest for Hispanics (28.5%).7 See Figures 30 and 31 below for more details.

**Figure 30. Hospital Discharge Rates for Stroke in San Diego County, 2014-2016**

**Figure 31. Mortality Rates for Stroke in San Diego County, 2014-2016**

Source: California Office of Statewide Health Planning and Development, OSHPD Patient Discharge Data. 2014-2016. SpeedTrack©

Source: County of San Diego Health and Human Services Agency Public Health Services, Regional & Community Data.
In San Diego County, in 2017, 9.4% of adults had diabetes. ED discharges for diabetes increased 7.2% from 2014-2016; increases in discharge rates were highest (13.9%) for those 27-44 years old and for Asian/Pacific Islander (16.3%) and Black individuals (15.1%). Inpatient discharge rates for diabetes decreased slightly (0.7%) from 2014-2016 but increased for Asian/Pacific Islanders (28.6%) and for people 11-17 years old (15.7%) and for people 18-26 years old (28.8%). See Figure 32 below for more details.

Diabetes was the seventh leading cause of death in San Diego County in 2016. The age-adjusted death rate for diabetes increased 16.3% from 2014-2016. Increases were steepest for Hispanics (53.0%) and those who identify as “Other” (35.0%). See Figure 33 below for more details on diabetes mortality in San Diego County.

**Figure 32. Hospital Discharge Rates for Diabetes in San Diego County, 2014-2016**

**Figure 33. Mortality Rates for Diabetes in San Diego County, 2014-2016**
In 2017, 22.5% of adults in San Diego were obese, a 9% decrease from 2014. Please see Figure 34 below for more details.

**Figure 34. Percent of the Adult Population who are Obese in San Diego County, 2014-2017**

![Percent of the Adult Population who are Obese](source: California Health Interview Survey, 2014 to 2017)

Please see Appendix C for Chronic Condition secondary source information.

**COMMUNITY ENGAGEMENT ANALYSIS**

Cardiovascular disease, diabetes, and cancer were the chronic conditions most frequently discussed by community residents as priority health needs in San Diego County.

In the online survey, these three conditions were ranked as three of the five most impactful health conditions on the overall well-being of San Diegans. In addition, of those who chose obesity as the greatest influence on poor health outcomes, 51% of participants identified obesity as growing worse within San Diego County.

Conversations in focus groups about chronic conditions centered on barriers to care, particularly related to prevention and to disease management, and on certain challenges faced by vulnerable populations. See Table 11, below, for a summary of focus group findings.

**BARRIERS TO CARE**

**Prevention**

In order to prevent CVD, diabetes, and obesity, focus group participants asserted, people must have economic and geographic access to fresh, healthy foods and to safe places to exercise and play. Contributors felt that some San Diego neighborhoods have an overabundance of fast food restaurants and convenience stores and far fewer grocery stores featuring affordable fresh produce, which makes healthy eating economically and logistically challenging. In addition, some neighborhoods lack safe,
open places to play and exercise. In some families, they said, the adults work long hours in order to earn just enough to cover necessities, leaving little time for healthy cooking and exercise.

**Disease management**

Focus group participants noted that *financial issues* create barriers to the effective management of chronic conditions like CVD and diabetes. These issues include paying for medical care and medication for those who do not have insurance and co-pays for appointments and prescriptions for those who are insured. The cost of transportation to appointments and the loss of income from time off work also create obstacles to care.

*Immigration fears,* focus group participants said, keep some residents from getting the health care they need to manage their chronic conditions. For undocumented residents, the fear is that they will be placed on an “alert list” for immigration officials when receiving health care. Likewise, for residents who are attempting to become citizens, they fear that the receipt of services will interfere with their ability to become citizens.

*Lack of knowledge,* community engagement participants asserted, also prevents people from managing their chronic conditions. Individuals may not have the information they need to manage their disease and may be unsure about how to secure resources to assist them with chronic disease management.

**VULNERABLE POPULATIONS**

Focus group contributors emphasized that managing chronic conditions is particularly troublesome for two groups: (1) homeless and insecurely housed individuals; and (2) seniors. For those who are experiencing homelessness and insecurely housed individuals, making and getting to medical appointments and the storage of insulin were frequently mentioned as barriers to diabetes management. For seniors, transportation to care and the management of medication were discussed as especially challenging.
### Table 11. Summary of Focus Group and Key Informant Interview Input Related to Chronic Conditions

#### SUMMARY OF RESPONSES RELATED TO CHRONIC CONDITIONS

<table>
<thead>
<tr>
<th>ASSOCIATED HEALTH CONDITIONS AND NEEDS</th>
<th>ASSOCIATED SOCIAL DETERMINANTS OF HEALTH</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All Age Groups</strong></td>
<td></td>
</tr>
<tr>
<td>· Cardiovascular disease <em>(heart attack, stroke)</em></td>
<td>· Diabetes <em>(Type I, II, and pre-diabetic)</em></td>
</tr>
<tr>
<td>· Cholesterol</td>
<td>· Hypertension <em>(high blood pressure)</em></td>
</tr>
<tr>
<td>· Chronic obstructive pulmonary disease <em>(COPD)</em></td>
<td>· Obesity/overweight</td>
</tr>
</tbody>
</table>

**ASSOCIATED SOCIAL DETERMINANTS OF HEALTH**

<table>
<thead>
<tr>
<th>All Age Groups</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>· Economic insecurity: <em>cost of living (rent, utilities), cost of healthy food</em></td>
<td>· Poor health behaviors: unhealthy diets, lack of exercise or physical activity</td>
</tr>
<tr>
<td>· Healthcare cost: <em>high cost of insurance, medical bills, or medications</em></td>
<td>· Unsafe or poorly kept neighborhoods or public spaces for physical activity</td>
</tr>
<tr>
<td>· Housing: <em>Unstable or complete lack of housing</em></td>
<td></td>
</tr>
<tr>
<td>· Lack of access to healthy food (living in a ‘food desert’, lack of grocery stores with healthy or fresh food)</td>
<td></td>
</tr>
<tr>
<td>· Lack of health education and/or knowledge: <em>prevention, disease management, nutrition/diet modification</em></td>
<td></td>
</tr>
<tr>
<td>· Lack of transportation: <em>difficulty in traveling to purchase groceries for rural areas and seniors</em></td>
<td></td>
</tr>
<tr>
<td>· Limited physical mobility: <em>difficult to purchase groceries due to physical limitations or being homebound (seniors)</em></td>
<td></td>
</tr>
<tr>
<td>· Medication management: <em>timing, frequency, and how to take medications</em></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Children/Youth</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>· Lack of safe places to exercise or play</td>
<td></td>
</tr>
<tr>
<td>· Refusing to eat healthy foods</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Individuals Experiencing Homelessness</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>· Lack of kitchen to cook healthy meals</td>
<td></td>
</tr>
<tr>
<td>· Lack of refrigeration to store temperature-specific medications such as insulin</td>
<td></td>
</tr>
<tr>
<td>· Lack of safe storage of medications: can get lost or stolen</td>
<td></td>
</tr>
</tbody>
</table>
COMMUNITY AND SOCIAL SUPPORT

Community support refers to the resources available within an individual’s neighborhood to promote the well-being of residents. Social support is defined as the types of help that people receive from other individuals including emotional, practical, and informational assistance.¹

Community and social support were identified as a priority health need in the community engagement process.

SECONDARY DATA ANALYSIS

Data are available related to three indicators associated with community and social support in San Diego County: the rate of FQHCs; the percent with limited English proficiency; and the percent who are linguistically isolated.

FEDERALLY QUALIFIED HEALTH CENTERS (FQHCS)

FQHCs are community assets that provide health care to vulnerable populations. In particular they promote access to ambulatory care in areas designated as medically underserved. There are 3.17 FQHCs per 100,000 persons in San Diego County according to the U.S. Department of Health and Human Services Center for Medicare and Medicaid Services.² Although this is higher than the rate for California (2.5) and the U.S. (2.5), individual health centers may not have large enough capacity to deliver the services required for the populations they serve.

In recent years, the role of FQHCs has evolved beyond providing access to health care services. FQHCs are medical homes and health homes that not only provide case management for health care needs, they also coordinate their patients’ access to social services. FQHCs often screen and assess for a wide-range of social determinants of health and connect patients to internal resources or community based services.

LIMITED ENGLISH PROFICIENCY AND LINGUISTICALLY ISOLATED

Given San Diego County’s large immigrant and refugee population, limited English proficiency and linguistically isolated indicators are especially important to understanding who might lack social support due to cultural and linguistic barriers. According to the ACS, approximately 14.5% of San Diego residents aged 5 and older speak a language other than English at home and speak English less than “very well.”³ In addition, 6.8% of the population aged 5 and older live in a home in which no person 14 years old and over speaks only English, or speaks a non-English language but does not speak English “very well.”³ Similar to those with limited English proficiency, linguistically isolated populations may struggle with accessing health services, communicating with health care providers, and understanding health information. Please see Table 12 below for more information on how San Diego compares to the state and nation.
Table 12. Federally Qualified Health Centers Rate, Primary Care Provider Rate, Percent of Population Living with Limited English Proficiency, and Linguistically Isolated in San Diego County, California, and the United States, 2013-2017

<table>
<thead>
<tr>
<th></th>
<th>San Diego County</th>
<th>California</th>
<th>United States</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate of Federally Qualified Health Centers (per 100,000)(^a)</td>
<td>3.17</td>
<td>2.51</td>
<td>2.45</td>
</tr>
<tr>
<td>Primary Care Provider Rate (per 100,000)(^b)</td>
<td>78.3</td>
<td>78.1</td>
<td>75.9</td>
</tr>
<tr>
<td>Percent Limited English Proficiency(^c)</td>
<td>14.6%</td>
<td>18.4%</td>
<td>8.5%</td>
</tr>
<tr>
<td>Percent Linguistically Isolated(^c)</td>
<td>6.8%</td>
<td>9.2%</td>
<td>4.5%</td>
</tr>
</tbody>
</table>


Please see Appendix C for Community and Social Support secondary source information.

COMMUNITY ENGAGEMENT ANALYSIS

Community residents identified community and social support as extremely important to the good health of San Diego County residents.

In the community engagement survey, community and social support was ranked as one of the five most influential social determinants of health in San Diego County.

During focus group and interviews, participants emphasized three topics related to community and social support:

- Well-being is enhanced when people have adequate community and social support;
- When communities are disproportionately affected by economic stress and/or a poor physical environment, community engagement and the community spirit are affected;
- For certain populations of people, the receipt of services within their community is an important strategy to overcome barriers to care.

WELL-BEING AND SUPPORT

Focus group contributors frequently identified the support of family, friends, and community as necessary to good health. People who are lonely or isolated, they said, are impacted physically and emotionally, whereas people who are connected to others feel better and are more motivated to stay healthy. In addition, contributors emphasized, people may be more likely to seek and receive both health and social services if they are able to do so within their own communities. The receipt of community-based services reduces logistical barriers to care, such as obtaining transportation. In addition, focus group participants explained, individuals are less hesitant to accept care from organizations that feel like part of their community.
THE IMPACT OF COMMUNITY STRESS

The ability of people within a community to be civically engaged and supportive of other residents, focus group participants further explained, is impacted by economic stress and environmental conditions. When residents are focused on economic survival – paying the rent and securing food for their families – they are less likely to be involved in their communities. In addition, when communities suffer from air pollution, poor housing conditions, and lack of pleasant recreational areas like parks, residents are less likely to be active in their communities and to offer or take advantage of support. The essential “spirit” of the communities that lack healthy conditions is affected, and this in turn affects residents’ ability to support one another.

VULNERABLE POPULATIONS

Certain populations, focus group members stressed, are deeply in need of services within their communities. This is particularly true, they emphasized, for immigrants who are fearful about their legal status – immigrants are far more likely to trust information they receive from people within their communities and to feel confident that they will not be reported to authorities when they receive services. Community-based support and services are also important, focus group participants said, for people from other cultures. Trust is built, they explained, when services are offered by people within the community who are either from similar cultural backgrounds or who make the effort to immerse themselves in a community. Seniors would also benefit from having services that are offered closer to home and within a familiar neighborhood, due to mobility and transportation issues. Finally, those who are homeless are more likely to receive and be compliant with health care services, focus group members said, if clinics are available in the communities in which they reside.
ECONOMIC SECURITY

For the purposes of this report, chief areas of economic security include poverty, wages and food insecurity.

Economic security was identified as a priority health need in the secondary data analyses and in the community engagement process.

SECONDARY DATA ANALYSIS

Data are available related to three indicators of economic security in San Diego County: the percent of the population living in poverty; the unemployment rate; and the percent of the population who are food insecure.

Poverty

For 2019, the federal poverty guidelines range from $12,490 for a 1-person household, to $25,750 for a 4-person household, to $43,430 for an 8-person household. In San Diego County, 13.3% of residents live below the federal poverty guidelines, and 17.1% of children live in poverty.

Poverty rates vary by race (Figure 35):

ECONOMIC SECURITY

Economic security refers to the ability to meet essential financial needs sustainably, including those for food, shelter, clothing, hygiene, health care, and education. Economic insecurity is associated with:

- Poor mental health days
- Visits to the ED for heart attacks
- Asthma
- Obesity
- Diabetes
- Stroke
- Cancer
- Smoking
- Pedestrian Injury

Economic insecurity may also lead to food insecurity, which is linked to:

- Fair or poor health, anemia, and asthma in children
- Mental health problems, diabetes, hypertension, hyperlipidemia, and oral health problems in adults
- Fair or poor health, depression, and limitations in activities of daily living in seniors

Figure 35. Percent of the Population below 100% Poverty Level in San Diego County, 2013-2017

<table>
<thead>
<tr>
<th>Percent of Population Below Poverty Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Race</td>
</tr>
<tr>
<td>NA/AN***</td>
</tr>
<tr>
<td>Black</td>
</tr>
<tr>
<td>Hispanic</td>
</tr>
<tr>
<td>Multiple race</td>
</tr>
<tr>
<td>NH/PI**</td>
</tr>
<tr>
<td>Asian</td>
</tr>
<tr>
<td>NH White*</td>
</tr>
</tbody>
</table>

Source: U.S. Census Bureau, American Community Survey, 2013-2017 5-Year Estimates. *Non-Hispanic White, **Native Hawaiian and Other Pacific Islander, ***American Indian and Alaska Native

1 What is economic security? The International Committee of the Red Cross. 18 June 2015.
2 Kaiser Permanente of Southern California Community Health Department, Secondary Data Analysis. Data Source 2018
UNEMPLOYMENT

In 2018, the average unemployment rate in San Diego County was 3.3% in San Diego County. This rate has decreased by 48% since 2014. See Figure 36, below, for more details on unemployment.

Figure 36. Unemployment Rate in San Diego County, California, and the United States, 2014-2018

Food insecurity is defined as not always having enough food for everyone in the household to lead an active, healthy life in San Diego:

In San Diego County:

- 14% of people experience food insecurity, 1 in 7 people
- 22% of children are in food insecure households, more than 1 in 5 children
- 9% of seniors experience food insecurity, 1 in 11 seniors

Please see Appendix C for Economic Security secondary source information.

COMMUNITY ENGAGEMENT FINDINGS

Economic insecurity was identified as a priority health need in each of the community engagement events and was described as impacting “every aspect” of residents’ daily lives.

Survey results indicate that San Diegans believe that economic insecurity is profoundly impactful on the overall health and well-being of the community. Economic insecurity was ranked as the third most influential condition on well-being, after access to care and behavioral health. In addition, 55% of survey respondents reported that they believe that the economic situation in San Diego has gotten worse over time (See Appendix F).
During focus groups and key informant interviews, participants focused on two issues related to economic insecurity: (1) factors that contribute to economic insecurity; and (2) the impact of economic insecurity on well-being. See Table 13 for a summary of focus group findings.

**CONTRIBUTING FACTORS**

Community engagement participants identified housing and childcare costs as the two primary contributors to economic insecurity in the region. Low wages were also cited as an underlying cause but were discussed with less frequency.

*Housing costs* were repeatedly named as a cause of economic stress. Community engagement participants asserted that rent is disproportionate to income in San Diego, and that for many people, a very high percentage of their wages must be used to cover this cost, leaving them with too little money to cover other basic expenses. Although community residents are aware of affordable housing programs, they indicated that these programs have long waiting lists and are inaccessible to most people. Engagement participants described a number of ways that San Diegans try to cope with high housing costs, including living in small spaces with multiple families or roommates, or in substandard housing without adequate facilities.

*Childcare costs* were also named as financial concern for San Diego families. Participants asserted that for those residents who participate in a welfare-to-work program, subsidized childcare is available, but for others it is either unavailable or inaccessible due to waiting lists.

**IMPACTS OF ECONOMIC INSECURITY**

Community residents focused on three main concerns about economic hardship. First, they talked about the association between economic insecurity and food insecurity. Second, they described how health maintenance necessarily becomes a low priority when incomes are not secure. Third, they explained that people who are financially unstable experience chronic stress and anxiety, which undermines their health and daily functioning.

Community residents told many stories about friends, relatives, colleagues, and neighbors who struggle with *food insecurity* on a regular basis. Further, the community asserted, people who are food insecure must find cheap meals – which results in frequent dining at fast food restaurants and the purchase of lower cost, processed foods rather than fresh foods. The community is aware of available benefits, such as the Supplemental Nutrition Assistance Program (SNAP) and local food pantries, but these programs, they emphasized are, at times, inconvenient and challenging to obtain, and are often inadequate to cover a family’s nutritional needs.

When making difficult financial decisions about which essential needs to cover, the community voiced that investing in *health maintenance becomes a low priority*. Purchasing health insurance, they explained, is expensive, and when people are worried about having enough to eat, spending money on something that they may not need does not make sense to them. Because of co-pays, co-insurance and lost wages due to time off of work, visits to the doctor for preventive care or for an acute illness can be financially prohibitive, even for those who have health insurance. In addition, when people are working
long hours and excessively worried about finances, participants explained, taking the time for activities that promote good health, like home cooking and exercise, simply is not feasible.

Finally, the community was clear that the *chronic stress and anxiety* of being financially insecure takes a toll on health. Emotional well-being and mental health are threatened, they explained, by constant worry and anxiety. Physical health, too, is compromised by being unable to care for oneself adequately.

**VULNERABLE POPULATIONS**

Community engagement participants stressed that for certain people, economic insecurity is especially impactful. This includes:

- Children
- Homeless individuals
- People living in rural areas, due to lack of access to social support
- Seniors
Table 13. Summary of Focus Group and Key Informant Interview Input Related to Economic Security

<table>
<thead>
<tr>
<th>SUMMARIZED RESPONSES RELATED TO ECONOMIC SECURITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASSOCIATED HEALTH CONDITIONS AND NEEDS</td>
</tr>
<tr>
<td>All Age Groups</td>
</tr>
<tr>
<td>- Malnutrition</td>
</tr>
<tr>
<td>- Overweight and obesity</td>
</tr>
<tr>
<td>- Stress</td>
</tr>
<tr>
<td>- Behavioral health: anxiety, depression, suicide</td>
</tr>
<tr>
<td>- Hypertension</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ASSOCIATED SOCIAL DETERMINANTS OF HEALTH</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Age Groups</td>
</tr>
<tr>
<td>- Access to care: afraid of losing benefits to Medi-Cal</td>
</tr>
<tr>
<td>- Economic security: cost of medical bills and services. Child care cost is high.</td>
</tr>
<tr>
<td>- Employment: unemployment, low wages</td>
</tr>
<tr>
<td>- Food insecurity: organic, healthy, and fresh foods are expensive</td>
</tr>
<tr>
<td>- Homeless: criminalization of the homeless, no kitchen for cooking food, difficulty accessing the types of food needed due to special diet needs</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ASSOCIATED BARRIERS AND CHALLENGES</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Age Groups</td>
</tr>
<tr>
<td>- Benefits: afraid of losing benefits to Medi-Cal, CalFresh, and WIC, wait time is too long</td>
</tr>
<tr>
<td>- Budget: ability to budget is difficult</td>
</tr>
<tr>
<td>- Childcare: lack of childcare programs</td>
</tr>
<tr>
<td>- Hygiene (homeless)</td>
</tr>
<tr>
<td>- Lack of time for adults between work and family to get additional training or education to help increase income level</td>
</tr>
<tr>
<td>- Legal status</td>
</tr>
<tr>
<td>- Sleep deprivation</td>
</tr>
<tr>
<td>- Special diet needs: culturally appropriate foods, allergies, and dietary restrictions due to chronic conditions make it difficult to eat healthy</td>
</tr>
</tbody>
</table>
EDUCATION

Community engagement participants define educational attainment in a number of ways, including the receipt of a high school diploma, the opportunity to pursue vocational or higher education, being health literate, and having opportunities for non-academic continuing education.

Education was identified as a priority health need in the community engagement process.

SECONDARY DATA ANALYSIS

Educational attainment, limited English proficiency, linguistically isolated population, and poverty have profound implications for population health.

EDUCATIONAL ATTAINMENT

Within San Diego County, almost 13.3% of the total population aged 25 and older (292,200) have no high school diploma (or equivalency) based on 2013-2017 ACS data. An assessment of educational attainment by region of San Diego showed that the percentage of adults who had less than a high school diploma was highest in South (21.9%) and Central (19.9%) and lowest in North Inland (13.0%). As of 2013-2017, the San Diego County high school graduation rate (86.7%) was below HP2020 benchmark goal of 87.0%. Graduation rates varied by racial and ethnic groups; non-Hispanic some Other Race (64.0%) and Hispanic/Latinos (67.6%) had the lowest proportion of graduates compared to non-Hispanic Whites (95.8%) which had the highest. Of children aged 3 to 4, the 2013-2017 ACS found that 51.0% were enrolled in school. Please see Table 14 for more information.

LIMITED ENGLISH PROFICIENCY AND LINGUISTICALLY ISOLATED POPULATIONS

Given San Diego County’s large immigrant and refugee population, the indicators limited English proficiency and linguistically isolated are especially important to understanding health in the community. According to the ACS, approximately 14.5% of San Diego residents aged 5 and older speak a language other than English at home and speak English less than “very well.” In addition, 6.8% of the population aged 5 and older live in a home in which no person 14 years old and over speaks only English, or speaks a non-English language but does not speak English “very well.” Similar to those with limited English proficiency, linguistically isolated populations may struggle with accessing health services, communicating with health care providers, and understanding health information. Please see Table 14 for more information.
POVERTY

Please see economic security section for details on poverty in San Diego County.


<table>
<thead>
<tr>
<th></th>
<th>San Diego County</th>
<th>California</th>
<th>United States</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent Population in Poverty(^a)</td>
<td>13.3%</td>
<td>15.1%</td>
<td>14.6%</td>
</tr>
<tr>
<td>Percent Population with Less than a High School Diploma(^a)</td>
<td>13.3%</td>
<td>17.5%</td>
<td>12.7%</td>
</tr>
<tr>
<td>Percent Limited English Proficiency(^a)</td>
<td>14.6%</td>
<td>18.4%</td>
<td>8.5%</td>
</tr>
<tr>
<td>Percent Linguistically Isolated(^a)</td>
<td>6.8%</td>
<td>9.2%</td>
<td>4.5%</td>
</tr>
</tbody>
</table>


Please see Appendix C for Education secondary source information.

COMMUNITY ENGAGEMENT FINDINGS

Community engagement participants discussed four topics related to education and its impact on health and well-being:

- The underlying reasons that some youth in San Diego do not attain educational success
- The impact low levels of educational achievement have on the health and well-being of San Diegans
- The barriers to care created by a lack of health literacy
- The need for continuing education beyond traditional academics

BARRIERS TO EDUCATIONAL ATTAINMENT

Community engagement contributors cited two primary causes of low educational attainment: family stress and a lack of resources.

Participants explained, first, that family support for youth education is sometimes unavailable. Parents may not know high school graduation requirements, for example, and language and cultural differences, they said, create communication challenges with school personnel. Some parents, they said, may be unable to read their child’s report card. Another issue focus group members pointed out, is that some economically strained families may wish for their children to begin working as soon as possible – preferring for them to find a job after high school rather than attend college. Participants also mentioned that low-income families may have to be more transient, needing to move when rent increases. These moves, then, they said can cause instability in children’s educational placements, which negatively affects their potential to succeed in school.

Insufficient resources at home and in schools also hinder educational success. These include:

- Spotty Wi-Fi in neighborhoods
Lack of computers in the home
- Crowded, noisy housing
- Lack of transportation to school
- Too few school counselors
- Large class sizes
- Lack of school-based family support systems

For students who are homeless, focus group participants stressed that thriving in school is even more challenging. This is in part, they said because education becomes a lower priority than simply surviving day to day. Focus group contributors believe, however, that their success is also impeded by socioemotional issues. The stigma attached to being poor and, in particular, to poor hygiene and dirty clothing can make these students feel ashamed, they explained. They may experience bullying, have low social status, and have difficulty forming lasting friendships, which in turn can impact the students’ mental health and undermine their motivation to attend and succeed in school.

**IMPACT**

Focus group members relayed that both individual and community health are profoundly impacted when their residents are not able to achieve high levels of educational attainment. First, participants explained, employment opportunities for those without college degrees and especially without high school diplomas are in short supply, and wages for the available jobs tend to be low. Educational attainment, they pointed out, is directly related, then, to economic security. And families who are not secure, participants emphasized, live under the constant stress of worry about paying rent and having enough food to eat, which then negatively impacts their health. Furthermore, contributors stated, without education, career mobility is “horizontal,” and there is little potential for promotions and higher wages. Focus groups described scenarios for these San Diegans in which work seems endless and when the possibility of a better life seems impossible, and they lose hope for a better life.

**HEALTH LITERACY AS A BARRIER TO CARE**

Focus group participants pointed out that a lack of health literacy is a significant barrier to care for some San Diegans. Community residents were said to need preventive health care information including information about health screenings and immunizations, conducted in a manner sensitive to the individual’s culture. It was also emphasized they needed more information about lifestyle choices that promote health, for example, smoking cessation, nutrition and exercise. Many individuals, focus group contributors said, need assistance understanding and navigating the health care and insurance systems. For people who have received a serious health diagnosis, like cancer, having a health advocate who could explain the diagnosis and potential treatment options was strongly suggested to be beneficial by enhancing patient compliance with care.

**CONTINUING EDUCATION**

Participants also noted community residents are seeking educational opportunities beyond traditional academics. They want and need health education and parenting classes. For their children, they indicated a need for programs about sexual health, self-esteem, and transitional life skills. They are also
seeking enrichment classes – for themselves and their children – in the arts and in athletics. Focus group participants emphasized that education needs to be viewed from a broader perspective than traditional academics.

**HOMELESSNESS AND HOUSING INSTABILITY**

*Homelessness and housing instability* includes the impact of homelessness and housing on community health:

- **Homelessness** seriously impacts health in both direct and indirect ways, such as exposure to infectious disease, difficulty managing chronic diseases, and maintaining wound care.
- **Poor housing conditions** have a direct, negative impact on physical and mental health.
- The **cost of housing** affects health because it is the primary driver of economic insecurity in San Diego.
- Several subsets of the San Diego population are particularly **vulnerable** to homelessness and housing problems.

Homelessness and housing instability was identified as a priority health need in the secondary data analyses and in the community engagement process.

**SECONDARY DATA ANALYSIS**

**HOMELESSNESS**

On a given night in San Diego in 2018, 8,576 individuals were homeless; the number of homeless decreased by 6% between 2017-2018 and 3.4% since 2013. Among the homeless, 3,586 (41.8%) were sheltered, and 4,990 (58.2%) were unsheltered. Of those who were unsheltered, 50% slept on the street/sidewalk; 18% slept in a vehicle; 14% slept in a park; 5% slept in a hand-built structure or tent. Nearly a half (43%) of homeless people had a chronic health condition.

---

**HOMELESSNESS AND HOUSING INSTABILITY**

*Homelessness* is when a person does not have a fixed, regular, and adequate nighttime residence. Housing problems include a lack of full kitchen or plumbing facilities, a household comprised of more than one person per room, or a housing cost burden of more than 30% of the household income. Severe housing problems include a lack of full kitchen or plumbing facilities, severe overcrowding, or a housing cost burden of more than 50% of the household income.

Per the American Hospital Association, *housing instability* is an umbrella term for the continuum between *homelessness* and a completely stable, secure housing situation. Housing instability takes many forms: physical conditions like poor sanitation, heating and cooling; compromised structural integrity; exposure to allergens or pests; homelessness; and unstable access to housing or severe rent burden.

---

HOUSING

From 2011-2015, in San Diego County, 42.7% of households were cost burdened, spending more than 30% of their income on housing, while 20.0% were severely cost burdened, spending more than half their income on housing. The lowest-income families had the highest rates of severely cost burdened housing – 47.4% of families with incomes 30% or less of the median family income in San Diego County were severely cost burdened. Approximately 46.0% of San Diegans had housing problems, and 25.2% of San Diegans had severe housing problems.

Please see Appendix C for Homelessness and Housing Instability secondary source information.

COMMUNITY ENGAGEMENT FINDINGS

In the online community engagement survey, homelessness was identified as the fifth most impactful condition on the health and well-being of San Diego residents, and housing was ranked the sixth most impactful condition.

Community engagement participants made four main points about the impact of homelessness and housing on community health:

- Homelessness seriously impacts health in both direct and indirect ways
- Poor housing conditions have a direct, negative impact on physical and mental health
- The cost of housing affects health because it is the primary driver of economic insecurity in San Diego
- Several subsets of the San Diego population are particularly vulnerable to homelessness and housing problems

For a summary of community engagement findings related to homelessness and housing instability, see Table 15 below.

IMPACT OF HOMELESSNESS

Community engagement participants argued that being homeless directly impacts health by increasing exposure to infectious disease, particularly Hepatitis A, and to contagious illnesses. In addition, homeless individuals are exposed to extreme weather conditions, which, they said contributes to poor health. In addition, participants explained that managing chronic diseases, like diabetes, without a place to store medications is impossible, and without the ability to maintain hygiene, so is effective wound care. In addition, they suggested that those homeless individuals who have prescription medications become targets of street violence. Care after discharge from the hospital is particularly challenging for the homeless, they argued, since they have no safe place to recover. Homelessness, it was argued, also indirectly affects health through its influence on access to care. Homeless individuals face challenges in transportation and in making and keeping medical appointments. In addition, homeless people face stigma in the health care community, participants said, which can make them hesitant to seek care when they need it.
IMPACT OF HOUSING PROBLEMS

According to engagement contributors, for those who worry about maintaining their housing, health is negatively impacted. This is in part, they explained, because paying rent becomes their primary focus; attending to their own health, and the health of their families, is a lower priority than keeping a roof over their heads. Participants also argued that stress and anxiety about housing contribute to both physical and mental health issues. Housing conditions, they claimed, also affect health. Crowded housing, for instance, was presented as leading to the spread of illness, and environmental hazards, such as the presence of lead paint, cockroaches and other pests, are believed to exacerbate conditions like asthma.

IMPACT OF HOUSING COSTS

Community engagement participants contended that housing costs are the primary driver of economic insecurity in San Diego County and described lower-income residents as a population that lives “on the edge of homelessness.” Increases in rent outpace increases in pay, they explained, creating a scenario in which many people cannot achieve stability, no matter how hard they work. In addition, community residents suggested that affordable housing is scarce, and housing assistance programs like Section 8 have long waiting lists. These costs, then, render people economically insecure, which impacts their health in numerous ways (see section on Economic Insecurity).

VULNERABLE POPULATIONS

Community residents expressed particular concern related to housing and homelessness about three groups:

- Transitional age youth
- Seniors
- Immigrants

Transitional age youth

Participants explained that youth who have recently reached legal adulthood (18 years old) are not allowed in “family” homeless shelters; parents, then, must decide whether to let their young adult children fend for themselves on the street or risk the entire family’s safety by leaving the shelter. Focus group contributors also asserted that young adults who are desperate for places to stay may make poor decisions that jeopardize their safety and well-being – trading their bodies, for instance, for a place to sleep, or using drugs to stay warm. Former foster youth were described as being particularly vulnerable. In addition, community engagement contributors said that homeless youth who are younger than 18 years old and living apart from their parents often do not know how to obtain needed health care. When they try to get health care services parental consent is usually needed, so they are turned away.
Seniors

Contributors suggested that seniors are in particular need of assistance with locating and utilizing housing resources, with applications for senior housing, and with managing landlord-tenant relationships.

Immigrants

Community engagement participants argued that immigrants, particularly those who do not have documentation, are at the mercy of their landlords; fear of deportation keeps them from complaining about substandard housing conditions and rent increases.

Table 15. Summary of Focus Group and Key Informant Interview Input Related to Homelessness and Housing Instability

<table>
<thead>
<tr>
<th>SUMMARY OF RESPONSES RELATED TO HOMELESSNESS AND HOUSING INSTABILITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASSOCIATED HEALTH CONDITIONS AND NEEDS</td>
</tr>
<tr>
<td>All Age Groups</td>
</tr>
<tr>
<td>• Behavioral health: depression, schizophrenia, PTSD</td>
</tr>
<tr>
<td>• Hygiene and cleanliness</td>
</tr>
<tr>
<td>• Infectious diseases: hepatitis, HIV/AIDS</td>
</tr>
<tr>
<td>• Stress and anxiety</td>
</tr>
<tr>
<td>• Substance abuse: opioids, meth, crack, Xanax, Percocet, heroin</td>
</tr>
<tr>
<td>Children/Youth</td>
</tr>
<tr>
<td>• Flu</td>
</tr>
<tr>
<td>• Hepatitis A</td>
</tr>
<tr>
<td>• Pregnancy</td>
</tr>
<tr>
<td>Senior</td>
</tr>
<tr>
<td>• Disabilities</td>
</tr>
<tr>
<td>• Chronic conditions</td>
</tr>
<tr>
<td>• Behavioral health issues</td>
</tr>
</tbody>
</table>

| ASSOCIATED SOCIAL DETERMINANTS OF HEALTH                    |
| All Age Groups                                             |
| • Employment difficulty                                    |
| • Health insurance                                         |
| • Housing: lack of affordable housing                       |
| • Access to health care: poor quality health care           |
| • Vaccinations and immunizations are difficult to get because homeless move locations depending on shelters and availability. To get immunization must go to the primary provider they signed up with which could be too far once they move. |
| • Stigma                                                   |
| Children/Youth                                             |
| • Community and social support: Foster children are not prepared to move out once they turn 18. They have no family support and have not been taught how to survive on their own |
| • Safety: Youth (18 years old) who turn 18 while in shelters with their family are kicked out and have no safe place to stay |
| • Safety & violence: gang violence, neighborhood safety, rape and sex trafficking |
| • Vaccinations can be difficult to get due to moving (see adult section) |
| Seniors                                                    |
| • Housing: Lack of senior housing                          |
| • Physical limitations: mobility issues make it difficult to access services |

| ASSOCIATED BARRIERS AND CHALLENGES                          |
| All Age Groups                                             |
| • Lack of resources: limited short-term & emergency resources, lack of affordable services |
| • Food: lack of ability to store and cook food, eating unhealthy foods to fill stomach |
| • Shelters: lack of women emergency shelters                |
| • Storage for personal belongings and medical supplies      |
| Children/Youth                                             |
| • Endless cycle of homelessness                             |
| • Lack of transitional housing                              |
| • Low paying jobs                                           |
| Seniors                                                    |
| • Food: Special dietary needs due to chronic health conditions |
UNINTENTIONAL INJURY AND VIOLENCE

Unintentional injury and violence are described as three issues:

- Exposure to violence is traumatic and impacts mental health
- Neighborhood safety impacts residents’ ability to maintain health
- Certain groups have increased risk of being exposed to or victims of violence

Unintentional injury and violence was identified as a priority health need in the community engagement process.

SECONDARY DATA ANALYSIS

Data were reviewed related to several aspects of unintentional injury and violence in San Diego County: (1) falls, (2) motor vehicle injuries, and (3) overall crime rate.

UNINTENTIONAL INJURIES

Falls. Rates of discharge from emergency departments caused by falls increased by 1.9% from 2014-2016. In that same time period, death rates decreased by 8.4% (Figure 37). Falls disproportionately affect those over 65 years of age; please see Aging Concerns section for a breakdown of falls by age groups.
Motor Vehicle Injuries. San Diego County data shows that age adjusted ED discharge rates for motor vehicle injuries increased (9.3%) from 2014–2016 as well as deaths due to motor vehicle injuries (1.08%). Please see Figure 38 below for more details.

Figure 38. Age-Adjusted ED Discharge and Mortality Rates for Motor Vehicle Injuries in San Diego County, 2014-2016
**Overall Crime Rate.** Overall crime rate has increased in both San Diego County and California (1.9% and 5.7 % respectively) from 2014–2016. Please see Figure 39 below for more details.

![Figure 39. Overall Crime Rate in San Diego County, California, and the United States, 2014-2016](image)


Please see Appendix C for [Unintentional Injury and Violence](#) secondary source information.

**COMMUNITY ENGAGEMENT ANALYSIS**

Community engagement participants emphasized three issues related to safety and violence:

- Exposure to violence is traumatic and impacts mental health
- Neighborhood safety impacts residents' ability to maintain health
- Certain groups have increased risk of being exposed to or victims of violence

Within the 2019 CHNA survey, of those who chose safety and violence as the greatest influence on poor health outcomes, 55% believed that safety and violence is getting worse in San Diego County.

**EXPOSURE TO VIOLENCE**

People who are the victims of or witness to violence, community engagement participants emphasized, may experience trauma as a result. This trauma can lead to Post Traumatic Stress Disorder (PTSD) and to other mental health conditions like anxiety and depression. These conditions, in turn, they said, may make people less able to seek out and receive the care they need. Furthermore, mental health care, they asserted, is extremely difficult to access even when a person is not struggling with the after effects of trauma.
THE IMPACT OF NEIGHBORHOOD SAFETY

Focus group members also discussed the importance of a safe environment for good health. Residents need to feel safe outside in order to play and exercise, and when they do not, contributors said, they are far more likely to be sedentary. Physical inactivity, they asserted, lends to poor health and is a risk factor for obesity, which is then a risk factor for chronic conditions like diabetes and cardiovascular disease. A safe and pleasant neighborhood also, they explained, contributes to reducing anxiety and stress.

VULNERABLE POPULATIONS

Focus group participants talked about two groups who have increased risk of exposure to violence. Homeless individuals were discussed as frequent targets of violence. Health care providers identified injuries from violence as one of the conditions for which they often treat homeless individuals. In addition, the constant stress or worrying about staying safe, contributors stressed, creates severe anxiety among some homeless individuals. Refugees were also noted to be a group who are more likely to have been exposed to violence and to suffer from that exposure. As a result of witnessing violence, participants said, refugees may be hyper vigilant to perceived threats and mistrustful of those who try to help them.

B. COMMUNITY RESOURCES AND ASSETS AVAILABLE TO RESPOND TO THE IDENTIFIED HEALTH NEEDS

The County of San Diego contains community-based organizations, government departments and agencies, hospital and clinic partners, and other community members and organizations engaged in addressing many of the health needs identified by this assessment. In addition, 2-1-1 San Diego is an important community resource and information hub. Through its 24/7 phone service and online database, it helps connect individuals with community, health, and disaster services. In recognition that available programs and services are continuously changing, we encourage the community to access the most available data through 2-1-1 San Diego. For more specific information about the programs within each category, please contact 2-1-1 San Diego or visit their website (http://www.211sandiego.org/).

COMMUNITY RECOMMENDATIONS

Community engagement participants identified three means by which the identified health needs could be better addressed:

1. The implementation of overarching strategies to address the health needs
2. The development or expansion of resources to meet the needs
3. The creation of systemic, policy, and environmental changes to better support health outcomes

All of these approaches, participants emphasized, would require collaboration between political, health care systems, and community leaders, health care professionals, community organizations, and
residents. Please see Figure 40 below, Resource & Opportunities to Address Priority Health Needs, page 105.

STRATEGIES TO INCREASE KNOWLEDGE, IMPROVE THE PATIENT EXPERIENCE, AND ENHANCE COLLABORATION

COMMUNITY KNOWLEDGE

Community residents of all ages and backgrounds need a better understanding of how to maintain good health and prevent illness and disease. Culturally competent and linguistically appropriate educational campaigns should be developed that target groups experiencing health disparities.

Educational campaigns should:

- Promote available services in the community, clinics, and hospitals
- Address potential barriers to care, including:
  - how to apply for health insurance and/or public benefits
  - how to access transportation
  - whether translation and navigations services are available
  - and any potential impact on immigration status
- Market services to address social determinants of health, such as:
  - affordable housing
  - food insecurity

THE PATIENT EXPERIENCE

The patient experience would be improved by a more diverse hospital workforce with knowledge of the specific needs of racial/ethnic and sexual minorities. Navigating the health care system for people whose first language is not English or who have recently immigrated, for example, presents overwhelming challenges. In addition, coordinating care between health care providers and with social service organizations is crucial to improving the patient experience. Efforts should be made to:

- Provide more health navigators and case managers who speak the patient’s language and understand the patient’s culture
- Coordinate care between health care providers and across clinics
- Provide continuity of care with warm hand-offs between health care systems and social service organizations

COLLABORATION

Enhanced collaboration was named as essential to improving health. This includes collaboration between health care professionals – such as primary care providers and specialists – and between health care systems and social service organizations. Improved collaboration between social workers, law enforcement, and attorneys would also be beneficial. Partnerships with community residents and organizations would improve the efficacy of health care services and develop trust between health care providers and the people they serve. These partnerships should include collaborative advocacy efforts,
efforts to adapt programs and interventions to the unique needs of specific groups, and the dissemination of information back to communities collected from research projects in those communities.

THE DEVELOPMENT AND EXPANSION OF SPECIFIC TYPES OF RESOURCES

Community engagement participants identified several specific types of resources that are necessary to address the priority health needs of the community:

- Urgent Care services that include expanded hours, availability to all populations, and mental health and substance use services
- Preventative care programs that offer services such as immunizations (including the flu vaccine), HIV testing, and exercise programs
- Dental services for preventive care and to address oral health issues such as carries and gum disease
- Onsite programs and mobile units that bring services to the community, including programs in senior housing complexes, school clinics, mobile screening, and mobile food distribution
- Culturally competent programs for refugees, Native Americans, Latinos, Blacks, African Americans, LGBTQ individuals, non-citizens, and asylum seekers
- Programs for the youth, especially community centers and programs for young men and for homeless youth
- Homeless services and discharge support, including mobile showers, more shelters, and further options for post-acute recuperative care
- Food insecurity navigation that includes reference guides for food system/service navigation of San Diego County, private, and non-profit organizations, and signage for healthy food options for CalFresh/Supplemental Nutrition Assistance Program (SNAP) users at stores and restaurants

SYSTEMIC CHANGE

Finally, it was evident from the community engagement findings that San Diegans think that large-scale system, policy, and environmental changes are necessary to make true progress toward good health for all residents. These changes include:

- Creating universal and/or affordable health care
- Increasing the minimum wage
- Increasing applications for federal funding and allowing more time to prove a return on investment (ROI) for this funding
- Enabling easy sharing of information about patients between organizations and hospitals
RESOURCES & OPPORTUNITIES TO ADDRESS PRIORITY HEALTH NEEDS

Community engagement participants identified three means by which the identified health needs could be better addressed:

1. The implementation of overarching strategies to address the health needs,
2. The development or expansion of resources to meet the needs,
3. The creation of systemic, policy, and environmental changes to better support health outcomes.

All of these approaches, participants emphasized, would require collaboration between political, health care system, and community leaders, health care professionals, community organizations, and residents.

**STRATEGIES**

1. Increase community knowledge with educational campaigns that promote available services within the community, clinics, and hospitals
2. Address potential barriers to care such as insurance, translation, navigation services, transportation, and potential impacts on immigration status
3. Improve patient experience through culturally competent health navigators and case managers, care coordination, and community clinical linkages including language services

**RESOURCES**

1. Urgent care services that include expanded hours, availability to all populations, and mental health and substance use services
2. Preventative care programs that offer services such as immunizations (including the flu vaccine), HIV testing, and exercise programs
3. Dental services for preventive care and to address oral health issues such as carry and gum disease
4. Onsite programs and mobile units that bring services to the community, including programs in senior housing complexes, school clinics, mobile screening, and mobile food distribution
5. Culturally competent programs for refugees, Native Americans, Latinos, Blacks, African Americans, LGBTQ individuals, non-citizens, and asylum seekers
6. Programs for the youth, especially community centers and programs for young men and for homeless youth
7. Homeless services and discharge support, including mobile showers, more shelters, and further options for post-acute recuperative care
8. Food insecurity navigation that includes reference guides for food system/service navigation of San Diego County, private, and non-profit organizations, and signage for healthy food options for CalFresh/Supplemental Nutrition Assistance Program (SNAP) users at stores and restaurants

**SYSTEMIC CHANGE**

1. Create universal and/or affordable health care
2. Increase minimum wage
3. Fund policies: increase applications for federal funding and allow more time to prove a return on investment (ROI) for funding

**COLLABORATION**

1. Form partnerships with community residents by engaging residents in advocacy
2. Share and disseminate information and data back into the communities from where the data came from
3. Work with communities to adapt programs and interventions to the unique needs of minority groups (go beyond collective impact approach)
4. More collaboration between social workers, law enforcement, and attorneys
5. Warm hand-offs between agencies and organizations
C. NEXT STEPS

Hospitals and health systems that participated in the HASD&JC 2016 CHNA process have varying requirements for next steps. Private, not for profit (tax exempt) hospitals and health systems are required to develop hospital or health system community health needs assessment reports and implementation strategy plans to address selected identified health needs. The participating district hospitals and health systems do not have the same CHNA requirements, but work very closely with their patient communities to address health needs by providing programs, resources, and opportunities for collaboration with partners. Every participating hospital and health care system will review the CHNA data and findings in accordance with their own patient communities and principal functions, and evaluate opportunities for next steps to address the top identified health needs in their respective patient communities.

The CHNA report will be made available as a resource to the broader community and is intended to serve as a useful resource to both residents and health care providers to further communitywide health improvement efforts.

The CHNA Committee is in the process of planning Phase 2 of the 2019 CHNA, which will include gathering community feedback on the 2019 CHNA process and strengthening partnerships around the identified health needs and social determinants of health.
HEALTH BRIEFS

ACCESS TO HEALTH CARE
AGING CONCERNS
ASTHMA
BEHAVIORAL HEALTH
CANCER
CARDIOVASCULAR DISEASE
DIABETES
ECONOMIC SECURITY
HOMELESSNESS AND HOUSING INSTABILITY
UNINTENTIONAL INJURY AND VIOLENCE
Access to Health Care

28.5 million people are without health insurance in the U.S.¹

Access to high quality, comprehensive care is vital for preserving good health, preventing and managing disease, decreasing disability, averting premature death, and achieving health equity for all.²

To access care, people need health insurance coverage and a consistent source of care that provides evidence-based, culturally competent preventive and emergency medical services in a timely manner.²

Uninsured in the U.S.¹ (2017)
8.8% of people are without health insurance.

By Age
Seniors and children are the least likely to be uninsured, while a large percentage of working adults have no coverage:
- People age 65+ have the highest rates of coverage, with only 1.3% uninsured.
- 5.4% of children under the age of 19 are uninsured (7.8% for children living in poverty).
- Working adults ages 26-34 are more likely to be uninsured than the overall working population (15.6% vs 12.2%).

By Race
Uninsured rates are highest for people who identify as Hispanic (16.1%), followed by Black (10.6%), and Asian (7.3%).

By Educational Attainment
The uninsured rate decreases as education level increases. While only 4.3% of people with a graduate or professional degree are uninsured, 26.3% of people without a high school diploma are uninsured.

By Income
Uninsured rates increase as level of income decreases. The highest uninsured rates are among those who make less than $25,000 annually (13.9%), and the lowest are among those who make more than $125,000 (4.3%).
Ongoing Care with a Primary Care Provider in the U.S. (2015)

76.4% of people in the U.S. have a primary care provider (PCP).

By Age
The youngest and oldest age groups have the highest percentages of people with a PCP: 93.2% of those under the age of 5 and 92.4% of those 85 years old and older. More broadly, people less than 18 years old have the highest proportion with a usual PCP (90.0%), followed by those 65 and older (89.4%), and those 45-64 (79.2%). The lowest percentage was among those 18-44 (60.1%).

By Race
The percentage of people with a PCP is highest among Native Hawaiian or Other Pacific Islander individuals (82.3%), followed by people of two or more races (80%), non-Hispanic Whites (79.1%), American Indian or Alaska Natives (74.3%), Asians (74.2%), and Black individuals (72.6%). The percentage was lowest (70.1%) among Hispanics.

By Educational Attainment
The highest proportion of people with a usual PCP is among those with an advanced degree (77.8%), followed by those with a college degree (74.2%). The lowest rate is among those with less than a high school diploma (68.9%).

By Income
The percentage of people with a PCP increases in proportion to income. Among those with income levels 600% or more over the federal poverty level (FPL), 81.7% have a usual PCP, whereas among those with incomes of less than 100% of the FPL, 71.8% have a usual PCP.

The Affordable Care Act (ACA)
The ACA increased access to healthcare. In 2014, a number of changes took effect in California:

- The expansion of Medi-Cal to individuals making less than 138% of the poverty level.
- The establishment of Covered California for individuals who make up to 400% of the poverty level to purchase subsidized health insurance.
- The elimination of the health coverage discrimination due to pre-existing conditions.

Preventive Hospital Events for Medicare Beneficiaries, 2015

<table>
<thead>
<tr>
<th>Rate per 1,000 population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black</td>
</tr>
<tr>
<td>White</td>
</tr>
<tr>
<td>Overall</td>
</tr>
</tbody>
</table>

In 2015, 71.3% of adults in San Diego County had seen a PCP in the past year, however Medicare beneficiaries have lower rates (68.2%).

HEALTH IMPACTS
Being uninsured is associated with:

- Poor mental health days
- More heart attack ED visits
- Asthma
- Obesity
- Low birth weight
Sources: Access to Health Care

   Access to health services. HealthyPeople Web site. https://www.healthypeople.gov/2020/topics- 
   Access to health services: Latest data. HealthyPeople Web site. 
   https://www.healthypeople.gov/2020/leading-health-indicators/2020-lhi-topics/Access-to-Health- 
6. The Dartmouth Institute for Health Policy and Clinical Practice. Primary care access and quality measures, 
   2015. https://atlasdata.dartmouth.edu/static/general_atlas_rates
9. Insure the Uninsured Project, Mapping the Future Individual Health Insurance, http://www.itup.org/wp- 
   content/uploads/2019/03/ITUP_Mapping_Health_Insurance.pdf
Aging Concerns

By 2030, 1 in 5 Americans will be 65 years or older.

Older adults are at greater risk of having multiple chronic conditions, including dementia, and of suffering injury and death from falls.

Dementia in the U.S. (2017)

Dementia is a general term used to describe symptoms indicative of cognitive decline, like memory loss or confusion. The most common cause of dementia is Alzheimer’s disease.

- Approximately 5.7 million people are living with dementia, Alzheimer’s disease accounts for about 60-70% of these cases.
- Dementia is the 3rd leading cause of death in the U.S. when combining all four causes of dementia.
- About 262,000 people will die from dementia each year, 46.4% of these deaths result from Alzheimer’s disease.
- Age-adjusted death rate due to dementia is 66.7 per 100,000.
- Alzheimer’s disease is the 5th leading cause of death among those over 65 years in the U.S.

By Sex

More women than men have Alzheimer’s disease or other dementias:

- Among people 65 years and older (65+), 62.5% of people with Alzheimer’s disease are women.

By Race and Ethnicity

Blacks and Hispanic individuals are more likely to have Alzheimer’s disease or other dementias than Whites.

Leading causes of death among persons aged 65 and over:

1. Heart disease (25.1%)
2. Cancer (20.7%)
3. Chronic lower respiratory disease (6.6%)
4. Stroke (6.1%)
5. Alzheimer’s disease (5.8%)

*Includes: unspecified dementia, Alzheimer disease, Vascular dementia, other degenerative disease of nervous system
Falls in the U.S.

More than 31,000 people 65 years and older died from falls in 2017. In 2017, for every individual 65 years and older who died from falls, 28 were hospitalized, and 62 were treated for fall-related injuries. In 2015, the total cost for falls for those 65 years and older was more than $50 billion. Since the U.S. population is aging, both the number of falls and the cost to treat fall injuries are likely to rise.

Among people 65 years and older (65+) (2017)

- Falls are the leading cause of injury-related mortality, accounting for 55.7% of unintentional fatal injuries in 2017.
- The death rate due to falls was 61.3 per 100,000.
- The nonfatal rate due to falls is 5,841.1 per 100,000 (about 3 million nonfatal fall injuries).

By Sex

- For fatal falls, males who are 65+ are more likely to die than females who are 76+ (75.3 vs 54.8 per 100,000).
- For nonfatal fall-related injuries, females who are 65+ accounted for 64.6%.

By Race and Ethnicity

Non-Hispanic Whites are more impacted by falls:

- Non-Hispanic Whites have the highest death rate (70.6 per 100,000), followed by non-Hispanic Native American (49.3 per 100,000).
- Non-Hispanic Whites have the highest number of nonfatal fall injuries (1,648,923).

In San Diego, male residents and White residents are more likely to die from a fall than any other groups.

- Males are 1.7 times more likely to die than females.
- Whites are at least 2.2 times more likely to die than API, Black, and Hispanic.
Sources: Aging Concerns


15. The Dartmouth Institute for Health Policy and Clinical Practice. Primary care access and quality measures, 2015. [https://atlasdata.dartmouth.edu/static/general_atlas_rates](https://atlasdata.dartmouth.edu/static/general_atlas_rates)
Asthma

26.5 million Americans suffer from this chronic disease.

Asthma is a chronic lung disease that causes inflammation and narrowing of the airways. Symptoms of asthma attacks include wheezing, tightness or pain in the chest, shortness of breath, and coughing. The severity of attacks range from mild to life threatening.

Asthma has significant impact on the daily lives of the people who suffer, and in California alone, the 2020 projected medical costs are estimated to be $4.9 billion.

Asthma in the U.S. (2016)

In 2016, 8.3% of Americans currently had asthma, and 13.6% will be diagnosed with asthma at some point in their lifetime.

By Sex

- Among children, asthma is more common among boys (9.2%) than girls (7.4%), but among adults asthma is more common among women (10.4%) than men (6.2%).

By Age

- 8.3% of children younger than 18 years old have asthma, a decrease from 9.4% in 2010. Rates are higher among those 5-11 years old (9.6%) and 12-17 years old (10.5%) than among children 0-4 years old (3.8%).
- The rate is the same among adults 18+ (8.3%).

By Race/Ethnicity

- Puerto Ricans have the highest rates of asthma (14.3%), followed by Non-Hispanic Black (11.6%), Non-Hispanic Whites (8.3%), Other Non-Hispanic (8.0%), and Hispanics (6.6%).

By Income & Housing Quality

- Asthma is most prevalent among the lowest economic groups: 11.8% of those whose income is below 100% of the federal poverty level (FPL) have asthma, compared to 8.9% with incomes 100% to less than 250% of the FPL and 7.4% of those with incomes 250% to less than 450% of the FPL.
- Poor housing quality is independently associated with asthma diagnoses and higher rates of emergency department (ED) discharges for asthma.
Impact of Asthma in the U.S.

Children: School achievement
- Asthma is associated with cognitive deficits, particularly among low-income, minority youth with severe asthma.9
- 49.0% of children with asthma miss one or more days of school annually and 13.8 million school days are missed altogether.10 (2013).

Adults: Reports of poor and fair health11 (2015)
- Among adults with asthma, 33.1% report fair or poor health compared to those without asthma (15.9%). In California 29.1% of adults with asthma report fair or poor health compared to 17.0% without asthma.

Mortality12 (2016)
- Approximately 3,500 people die annually from asthma (10 per 1 million).
- Adults are more likely to die from asthma than children – the death rate is highest (29.2 per million) among those 65 years and older.
- Non-Hispanic Blacks are two to three times more likely (22.3 per million) to die from asthma than people from other races/ethnicities.
- Deaths from asthma are largely preventable.

Risk Factors and Triggers for Asthma
Factors that increase the risk of an asthma diagnosis include:13
- Parental asthma
- Prenatal environmental tobacco smoke
- Premature birth
- Maternal weight gain or obesity during pregnancy
- Maternal stress
- Maternal use of antibiotics or paracetamol
- Birth by caesarean delivery
- Severe respiratory syncytial virus (RSV) in infancy
- Overweight or obesity
- Indoor exposure to mold or fungi
- Outdoor air pollution

Triggers that exacerbate asthma and/or cause attacks include:14
- Tobacco smoke
- Dust mites
- Outdoor air pollution
- Cockroaches and their droppings
- Pets
- Mold
- Smoke from burning wood or grass
- Certain Illnesses
- Bad weather

HOSPITAL DISCHARGES IN SAN DIEGO COUNTY8

Inpatient discharge rates (per 100,000) in San Diego County are highest among Black and Hispanic individuals as well as those who identify as “Other”.

ED Discharge Rates for Asthma by Race/Ethnicity, 2016

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Rate per 100,000 population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black</td>
<td>972</td>
</tr>
<tr>
<td>Other</td>
<td>570</td>
</tr>
<tr>
<td>Hispanic</td>
<td>313</td>
</tr>
<tr>
<td>AI/AN</td>
<td>227</td>
</tr>
<tr>
<td>White</td>
<td>160</td>
</tr>
<tr>
<td>API</td>
<td>149</td>
</tr>
</tbody>
</table>

Inpatient Discharge Rates for Asthma by Race/Ethnicity, 2016

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Rate per 100,000 population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black</td>
<td>121</td>
</tr>
<tr>
<td>Other</td>
<td>73</td>
</tr>
<tr>
<td>Hispanic</td>
<td>45</td>
</tr>
<tr>
<td>White</td>
<td>27</td>
</tr>
<tr>
<td>API</td>
<td>24</td>
</tr>
</tbody>
</table>

Hospital Discharge Rates by Age (2016)
- Children 0-14 years old have the highest rate of ED discharges for asthma – 530.9 per 100,000, while people ages 65+ have the lowest rates – 128.7 per 100,000.
- Children also have the highest rates of discharge for asthma from inpatient hospitalizations – 104.0 per 100,000, while people ages 15-24 have the lowest – 12.5 per 100,000.
Sources: Asthma

Behavioral Health

Nearly 1 in 5 U.S. adults live with a mental illness

Behavioral health problems include serious psychological distress, mental and substance use disorders, suicide, and alcohol and drug addiction. If left untreated, these issues can have a devastating impact. They are a leading cause of disability, are associated with chronic disease, and may lead to premature mortality.

Mental Illness in the U.S.

Among Adults, 18 years old and older (2017):
- 18.9% of adults 18 and older have a mental illness in this past year.
- 7.1% of adults experienced a major depressive episode (MDE) in the past year; 66.8% received treatment.

Among Youth and Young Adults (2017):
- 31.5% of high school students are so sad or hopeless every day for 2 or more weeks in a row that they stop doing some usual activities. Rates are particularly high (63.0%) among gay, lesbian, and bisexual students and are higher among females (41.1%) than males (21.4%).
- 13.3% of youth aged 12 to 17 had an MDE in the past year; only 41.5% received treatment for depression.
- 13.1% of young adults aged 18-25 had an MDE in the past year; only 50.7% received treatment.

Mood Disorder and Anxiety in San Diego County

Mood Disorders
- From 2014-2016, inpatient discharge rates for mood disorders decreased by 2.9%.
- From 2014-2016, rates of emergency department (ED) discharge for mood disorders increased by 5.9%.

Anxiety
- From 2014-2016, inpatient discharge rates for anxiety decreased by 7.9%.
- From 2014-2016, rates of ED discharge for anxiety increased by 4.3%.

The most common mood disorders include depression, bipolar disorder, and seasonal affective disorder.

Inpatient Discharge Rates for Mood Disorder by Race

ED Discharge Rates for Mood Disorder by Age

ED Discharge Rates for Anxiety by Age

*American Indian / Alaskan Native / Eskimo / Aleut
**Asian Pacific Islander
Suicide in the U.S.

Among Adults, 18 years and older (2017):
- Suicide is the 2nd leading cause of death among 10-34 year olds and the 4th among 35-54 year olds.
- 1.4 million people have nonfatal suicide attempts each year.
- 10.6 million people (4.3%) think seriously about trying to kill themselves each year.

Among Youth and Young Adults (2017):
- Rates of suicide attempts in high school students are higher among females (9.3%) than males (5.1%) and much higher among gay, lesbian, and bisexual students (23.9%) than among heterosexual students (5.4%).
- 17.2% of high school students and 10.5% of young adults seriously considered suicide in the past year.

Suicide and Self-Inflicted Injury in San Diego County

- In 2016, suicide was the 9th leading cause of death in San Diego County.
- 11.8% of adults in San Diego have seriously considered suicide (2017).
- Rates of suicide decreased 1.3% from 2014-2016 among all San Diegans.
  - Rates increased during these same years among those who identified as Asian/Pacific Islander, Black, and “Other,” by 13.3%, 47.2%, and 93% respectively.
  - Rates also increased for two age groups during this period: for those 15-24 years old (by 36.4%) and 25-44 years old (by 10.4%).
- ED discharge rates for self-inflicted injury have decreased slightly (0.1%) from 2014-2016.
  - Rates are highest among those 15-24 years old and among people who identify their race/ethnicity as “Other,” American Indian/Alaska Native, and Black.
Substance Misuse in the U.S.\textsuperscript{5} (2017)

- 30.5 million people 12 and older have used an illicit drug in the past 30 days – this is equal to 1 in 9 people (11.2%).
- Approximately 19.7 million people ages 12 and older have a substance use disorder:
  - 14.5 million have an alcohol use disorder
  - 7.5 million have an illicit drug use disorder
- Only 4 million people 12 and older received substance use treatment in the past year.
- About 1 in 3 people 12 and older who perceive a need for treatment do not receive it because they do not have health insurance and cannot afford it.
- 8.5 million adults 18 or older (3.4%) have both a mental illness and a substance use disorder.
  - 1 in 3 of these people did not receive care for either condition.

Substance Misuse in San Diego County\textsuperscript{8}

- Nearly 20% of adults ages 18 and older self-report excessive alcohol use, exceeding the state and national averages of approximately 18%.\textsuperscript{11} (2015)
- ED discharge rates for chronic substance abuse grew substantially (by 559%) from 2014-2016.\textsuperscript{8}
  - The steepest increase (714%) was for those 65 years old and older, followed by those 27-44 years old (657%).
- ED discharge rates for acute substance abuse increased by 51% from 2014-2016.\textsuperscript{8}
  - These rates rose the most for 0-17 year olds (61%), followed by 27-44 year olds (59%), and 18-26 olds (57%).
  - Rates increased for all races, but the most substantial increase (177%) was among Black individuals.
Opioid Misuse in the U.S.

Opioid misuse is defined as the use of opioids without a prescription or in a manner other than as directed by a doctor, which can result in an overdose.¹²

Opioid Deaths in the U.S.¹³ (2017)

- The rate of opioid overdose deaths rose by 12.0% from 2016-2017.
- Males are twice as likely to die from an opioid overdose than females (20.4 per 100,000 vs 9.4 per 100,000).
- Non-Hispanic White individuals have the highest opioid overdose death rate (19.4 per 100,000), followed by non-Hispanic American Indian/Alaska Native (15.7 per 100,000).
- The highest opioid overdose death rate is among those 25-34 years old (29.1 per 100,000).

Opioids in San Diego County

- Opioids were prescribed 1,701,077 times in San Diego in 2017, an annual age-adjusted rate of 475.5 times per 1,000 residents.¹⁴
  - This represents a 17% decrease from 2015.
- Death rates from opioid overdose are highest for individuals who are Native American, followed by White, Black, Latino, and Asian individuals.¹⁴ (2017)
- ED discharges for opioid misuse rose 267.2% from 2014-2016.⁸
  - Rates are highest for those 27-44 years old, but the largest increase (1,734%) was for those 65 years and older.
- ED discharge rates for opioid overdose rose by 18.1% from 2014-2016.⁸
  - Rates increased for all racial groups, but the largest increase was seen among Black individuals (88.2%).
- Rates of inpatient discharge for opioid overdose decreased overall by 6.3% from 2014-2016.⁸
  - Rates of those 65 years and older decreased by 11.6%.
Sources: Behavioral Health


8. California Office of Statewide Health Planning and Development. OSHPD Patient Discharge Data, 2013-2016. SpeedTrack©


Cancer

15.5 million Americans have a history of cancer, and in 2019, 606,880 Americans will die from cancer and 1.7 million new cases will be diagnosed.  

Cancer is a set of diseases in which abnormal cells grow and spread. In 2017, it was the second leading cause of death in the U.S. The annual direct medical costs for cancer are over $80 billion in the U.S. (2015).

Cancer in the U.S.
The Most Common Cancers: Prevalence and Mortality Estimates for 2019

The most common types of cancer among women are breast, lung, colorectal, and uterine. Among men, they are prostate, lung, colorectal, and urinary. Mortality rates for women are highest for lung, breast, colorectal, and pancreatic, and for men are highest for lung, prostate, colorectal, and pancreatic cancer.

Breast (invasive)
- 271,270 cases will be diagnosed
- 42,260 people will die

Lung
- 228,150 cases will be diagnosed
- 142,670 people will die

Prostate
- 174,650 cases will be diagnosed
- 78,500 men will die

Colorectal
- 145,600 cases will be diagnosed
- 51,020 people will die

Urinary
- 80,470 cases will be diagnosed
- 17,670 people will die

Uterine/Endometrial
- 61,880 cases will be diagnosed
- 12,160 people will die

Pancreatic
- 56,770 cases will be diagnosed
- 45,750 people will die

CANCER RATES IN SAN DIEGO COUNTY

Incidence Rates (2012-2016)
The age-adjusted cancer (all-sites) incidence rates per 100,000:

<table>
<thead>
<tr>
<th>Region</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>San Diego County</td>
<td>399.9</td>
</tr>
<tr>
<td>California</td>
<td>393.6</td>
</tr>
</tbody>
</table>

Cancer Incidence Rates by Race/Ethnicity

Mortality Rates (2012-2016)
The age-adjusted cancer (all-sites) mortality rates per 100,000:

<table>
<thead>
<tr>
<th>Region</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>San Diego County</td>
<td>148.3</td>
</tr>
<tr>
<td>California</td>
<td>144.6</td>
</tr>
</tbody>
</table>

Cancer Mortality Rates by Race/Ethnicity

*Asian/Pacific Islander
Disparities in the U.S.*

By Socioeconomic Status\(^1\) (SES)
- Individuals with lower SES have higher cancer mortality rates than people with higher SES, regardless of factors such as race/ethnicity.

By Race/Ethnicity\(^1\)
The overall cancer incidence (2011-2015) and mortality rates (2012-2016) for all race/ethnicities per 100,000 is 44.9 and 161.0 respectively.
- 465.3/165.4 for Non-Hispanic Whites
- 463.9/190.6 for Non-Hispanic Blacks
- 291.7/100.4 for Asian/Pacific Islanders
- 398.5/148.8 per American Indian/Alaska Natives
- 346.6/113.6 for Hispanic/Latinos

Non-Hispanic Blacks\(^4\)
- Collectively, Black people have the highest death rates (2016)
- Black women have 21.5% higher cancer mortality rates than White women (2012-2016).
- Mortality rates from uterine/endometrial cancer for Black women is nearly double that of White women and is 40% higher for breast cancer (2012-2016).
- Mortality rates from prostate cancer for Black men are more than double those of every other group (2012-2016).
- Black men have the highest cancer incidence rates compared to all other racial/ethnic groups (2011-2015).
- Black people have the highest incidence rates of colorectal cancers of any racial/ethnic groups (2011-2015).

Hispanic/Latinos\(^3\)
- Collectively, Hispanics have lower overall cancer incidence (2011-2015) and mortality rates (2012-2016)
- Hispanics have the highest incidence rates for cancers linked to infectious agents, like cervical, liver, and stomach cancer (2011-2015)

Asian/Pacific Islanders (API)\(^1\)
- APIs have the lowest overall cancer incidence (2011-2015) and mortality rates (2012-2016)
- APIs have the highest rate of stomach cancer (2011-2015)

American Indian/Alaska Natives (AI/ANs)\(^1\)
- AI/ANs have lower than average overall cancer incidence (2011-2015) and mortality rates (2012-2016)
- AI/ANs have the highest kidney cancer incidence (2011-2015) and mortality (2012-2016) rate of any population – nearly 3 times the rates among APIs.

*Cancer mortality (death) rates are from years 2012-2016 unless otherwise specified. Cancer incidence rates are from years 2011-2015*
San Diego County Disparities

Incidence\(^5\) (2012-2016)

The following table shows age-adjusted incidence rates per 100,000 for the top cancers in San Diego County, by race. Of note:

- Blacks have the highest rates of prostate, and colorectal cancer (followed closely by Whites).
- Hispanics have the highest rates of liver and intrahepatic bile duct cancer (followed closely by APIs) and pancreatic cancer (followed closely by Whites).

<table>
<thead>
<tr>
<th>Site-Specific Cancer Age-Adjusted Incidence Rates in San Diego County by Race/Ethnicity (per 100,000)</th>
<th>White</th>
<th>Black</th>
<th>Hispanic</th>
<th>API</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prostate</td>
<td>95.5</td>
<td>123.1</td>
<td>94.7</td>
<td>49.2</td>
</tr>
<tr>
<td>Breast</td>
<td>72.3</td>
<td>57.5</td>
<td>56.3</td>
<td>55.8</td>
</tr>
<tr>
<td>Lung</td>
<td>47.2</td>
<td>46.8</td>
<td>27.5</td>
<td>35.9</td>
</tr>
<tr>
<td>Colorectal</td>
<td>34.1</td>
<td>36.9</td>
<td>33.2</td>
<td>28.2</td>
</tr>
<tr>
<td>Urinary</td>
<td>35.3</td>
<td>31.3</td>
<td>29.5</td>
<td>16.8</td>
</tr>
<tr>
<td>Melanoma Skin</td>
<td>37.9</td>
<td>**</td>
<td>5.1</td>
<td>1.5</td>
</tr>
<tr>
<td>Uterine</td>
<td>23.6</td>
<td>15.1</td>
<td>19.9</td>
<td>21.4</td>
</tr>
<tr>
<td>Non-Hodgkin Lymphoma</td>
<td>19.8</td>
<td>13.4</td>
<td>19.3</td>
<td>12.8</td>
</tr>
<tr>
<td>Pancreatic</td>
<td>11.7</td>
<td>**</td>
<td>12.2</td>
<td>8.9</td>
</tr>
<tr>
<td>Liver &amp; IBD*</td>
<td>6.8</td>
<td>11.4</td>
<td>15.8</td>
<td>12.2</td>
</tr>
</tbody>
</table>

Mortality\(^6\) (2012-2016)

The following table shows age adjusted mortality rates per 100,000 for the top cancers in San Diego County by race. Of note:

- Black individuals have the highest mortality rates from breast, lung, and colorectal cancer.
- Hispanics have the highest mortality rates from liver and intrahepatic bile duct cancers, followed by Asian Pacific Islanders.

<table>
<thead>
<tr>
<th>Site-Specific Cancer Mortality Age-Adjusted Rates in San Diego County by Race/Ethnicity (per 100,000)</th>
<th>White</th>
<th>Black</th>
<th>Hispanic</th>
<th>API</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lung</td>
<td>34.6</td>
<td>39.3</td>
<td>18.6</td>
<td>26.7</td>
</tr>
<tr>
<td>Prostate</td>
<td>22.2</td>
<td>34.6</td>
<td>20.9</td>
<td>13.2</td>
</tr>
<tr>
<td>Colorectal</td>
<td>13.1</td>
<td>17.6</td>
<td>13.4</td>
<td>10.8</td>
</tr>
<tr>
<td>Breast</td>
<td>11.7</td>
<td>13.7</td>
<td>9.3</td>
<td>7.5</td>
</tr>
<tr>
<td>Pancreatic</td>
<td>10.8</td>
<td>10.1</td>
<td>10.4</td>
<td>8.5</td>
</tr>
<tr>
<td>Urinary</td>
<td>9.1</td>
<td>7.7</td>
<td>6.6</td>
<td>5.0</td>
</tr>
<tr>
<td>Liver &amp; IBD*</td>
<td>5.6</td>
<td>8.3</td>
<td>12.0</td>
<td>10.9</td>
</tr>
<tr>
<td>Non-Hodgkin Lymphoma</td>
<td>5.3</td>
<td>4.9</td>
<td>4.9</td>
<td>4.6</td>
</tr>
<tr>
<td>Melanoma Skin</td>
<td>4</td>
<td>**</td>
<td>1.1</td>
<td>**</td>
</tr>
<tr>
<td>Uterine</td>
<td>1.8</td>
<td>**</td>
<td>2.0</td>
<td>**</td>
</tr>
</tbody>
</table>

*Inflammatory Bowel Disease

**Rates are too low to be statistically stable
Sources: Cancer

Cardiovascular Disease

More than one-third of the U.S. adult population has cardiovascular disease (CVD). Cardiovascular disease refers to a set of conditions related to the heart and blood vessels, including: heart disease, heart attack, stroke, heart failure, arrhythmia, and heart valve problems.

Cardiovascular Disease in the U.S.

- 836,000 people die from CVD annually while the annual financial burden from direct and indirect costs was $329.7 billion annually (2015).
- By 2035, more than 130 million adults, or 45.1%, are projected to have CVD with total costs expected to reach $1.1 trillion.
- 36.6% of adults have been diagnosed with a CVD (2011-2014).

Heart Disease

- The most common CVD is heart disease, which occurs in 10.6% of adults and is the leading cause of death accounting for more than 647,000 deaths annually (2017).
- Coronary artery or coronary heart disease (CHD) is the most common type of heart disease.

Stroke

- Stroke affects 2.9% of the population and is the 5th leading cause of death, accounting for more than 146,000 deaths annually (2017).

Reducing the Risk of CVD

Seven health factors and behaviors can reduce the risk of developing and dying from CVD:

1. Not smoking
2. Being physically active
3. Having normal blood pressure
4. Maintaining normal blood glucose levels
5. Having low total cholesterol levels
6. Maintaining a healthy weight
7. Eating a healthy diet

- Adults who meet at least six of these criteria reduce their risk of death from CVD by 76% compared to those who meet none.
- Only 8.8% of Americans meet at least six of these criteria.

CORONARY HEART DISEASE & STROKE IN SAN DIEGO COUNTY

Coronary Heart Disease (CHD)

Emergency department (ED) discharge rates for CHD increased by 35.3% from 2014-2016. The steepest increases were for those ages 45-64 (41.9%) and Asian/Pacific Islanders (55.1%).

ED Discharge Rates for Coronary Heart Disease by Race

Stroke

ED discharge rates for stroke increased by 11% between 2014-2016. The steepest increases were for those ages 27-44 (20.1%) and for people who identify their races “Other” (28.9%).

ED Discharge Rates for Stroke by Race

*American Indian / Alaskan Native / Eskimo / Aleut
**Asian Pacific Islander
CVD is more common among males, older adults, some minorities, people with lower educational and income levels, and people living in the Midwest and the South.

By Sex
- Males are more likely to have heart disease (11.8%), coronary heart disease (7.2%), hypertension (26.0%), and stroke (3.3%) compared to females (9.5%, 4.2%, and 2.5% respectively).

By Age
- CVD is more common with age. The prevalence among those 75 and older is highest (35% for heart disease; 23.8% for CHD; 59.8% for hypertension, and 12.0% for stroke), followed by those 65-74 (23.1% for heart disease; 14.0% for CHD; 53.7% for hypertension; and 6.4% for stroke).

By Race
- Compared to stroke and heart disease, racial disparities are largest for hypertension among adults:
  - 32.1% of Black/African Americans
  - 30.6% of American Indians or Alaska Natives
  - 28.2% of individuals of 2 or more races
  - 23.5% of Whites
  - 22.1% of Asians
  - 21.1% of Hispanics

By Educational Levels
- CVD rate is lower among people with a bachelor's degree or higher compared to people with some college, a high school diploma or GED, or less than a high school diploma. Hypertension rates again offer the largest comparative difference with 22.7% of people with a bachelor's degree or more having hypertension compared to 32.3% of people with less than a high school diploma.

By Income
- People who are living below the federal poverty level (FPL) guidelines have higher rates of heart disease (12.6%), CHD (8.0%), hypertension (29.4), and stroke (5.8%) compared to those with an income above the FPL (10.3%, 5.0%, 22.9%, and 2.2% respectively).

By Region
- The largest regional disparities are for hypertension: 26.8% of people living in the South and 25.9% of people living in the Midwest have hypertension, compared to 22.1% of people living in the West, and 21.3% of people living in the Northeast.
Sources: Cardiovascular Disease


9. California Office of Statewide Health Planning and Development. OSHPD Patient Discharge Data, 2013-2016. SpeedTrack®

Diabetes Mellitus

More than 30 million Americans suffer from this chronic disease\(^1\)

Diabetes is a set of diseases that affect the way the body metabolizes sugar (glucose). The three primary types of diabetes are: Type 2 (the most common type), Type 1, and gestational (occurring during pregnancy).

Diabetes has a significant impact on morbidity and mortality\(^1\) and has an economic burden of approximately $245 billion in the United States.\(^2\)

Diabetes in the U.S.

- Approximately 9.7% of adults have a diabetes diagnosis.\(^3\) (2016-2017)
- Among those with diabetes, 91.2% have type 2 diabetes and 5.6% have type 1.\(^3\) (2016-2017)
- 132,000 youth younger than 18 years old have diabetes.\(^3\) (2013-2015)
- Type 2 diabetes is more common among adults 65+, males, those with higher body mass index, Asian-Americans, those with lower family incomes, and lower educational levels.\(^3\) (2016-2017)
- The age adjusted death rate for diabetes in the U.S. is 21.5 per 100,000.\(^5\) (2016)
- Diabetes is the 7th leading cause of mortality in the U.S., and the 5th leading cause of death for those 55-64 years old.\(^4\) (2017)
- The number of adults diagnosed with diabetes in the U.S. has more than tripled in the last 20 years.\(^6\) (2017)

Risk Factors

According to the CDC, the following are risk factors for developing diabetes:\(^3\)

- Being overweight or obese
- Smoking
- Having a parent, brother, or sister with diabetes
- Having high blood pressure measuring 140/90 or higher, high cholesterol, and high blood glucose
- Being physically inactive-exercising fewer than three times a week

**Diabetes in San Diego County**

9.4% of adults have diabetes; lower than the state rate of 10.7%\(^7\) (2017)

**Mortality**

- In 2017, diabetes was the 7th leading cause of death in San Diego County.\(^8\)
- The age-adjusted death rate for diabetes was 20.7 per 100,000 population.\(^9\) (2016)
- American Indian and Alaska Natives have the highest diabetes death rate, 63.8 compared to the unadjusted county rate of 22.3 per 100,000.\(^9\) (2016)

**Mortality Rate for Diabetes by Race/Ethnicity, 2016**

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Rate per 100,000 population</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>22.7</td>
</tr>
<tr>
<td>Black</td>
<td>37.0</td>
</tr>
<tr>
<td>Hispanic</td>
<td>19.6</td>
</tr>
<tr>
<td>API*</td>
<td>24.0</td>
</tr>
<tr>
<td>AIAN*</td>
<td>63.8</td>
</tr>
<tr>
<td>Other</td>
<td>6.6</td>
</tr>
</tbody>
</table>

*Asian Pacific Islander
**American Indian / Alaskan Native / Eskimo / Aleut

**Opportunities for Prevention:**\(^11\)

- 97% of the population lives in close proximity to a park or recreational facility, an indicator of strong "exercise opportunities".
- San Diego receives an 8.3/10 on the “Food Environment Index (2015/2016),” a measure of affordable, close, and nutritious food retailers. This exceeds the national benchmark of 7.4.
Diabetes in San Diego: Disparities and Risk

Disparities in Diabetes

*Emergency department (ED) discharge* rates for diabetes remained fairly stable from 2014-2016, but disparities are apparent:10

- *ED discharge* rates are highest for those 65 and older and for Black individuals
- Increases in discharge rates occurred for those 27-44 years old and for Asian/Pacific Islander and Blacks

*Inpatient discharges* for gestational diabetes are decreasing, but disparities are evident here as well:10

- Asian/Pacific Islanders and those who identify their race as “Other” are disproportionately impacted by gestational diabetes

Most San Diegans manage their diabetes well, but disparities are also seen in these data:12 (2015)

- 81.2% of Medicare patients with diabetes have had a hemoglobin A1c blood sugar test by a health care professional in the past year
- This rate is 5.2% lower for Black individuals than for White individuals

Risk Factors for Diabetes in San Diego County

Relative to state averages, San Diego has a lower proportion of people with risk factors for diabetes.7 (2017)

- While 22.5% of adults in San Diego are obese, this is lower than the California rate of 26.4%.
- San Diego children (5-11 years old) have higher rates of at least one hour a day of physical activity, each day of the week (33.6%) than the California average (31.2%).
- Among adults in San Diego, 20.4% have at least 20 minutes of physical activity each day of the week, similar to the state average of 20%.
- Rates of smoking (10.2%) are the same in San Diego and across California.
Sources: Diabetes Mellitus

10. California Office of Statewide Health Planning and Development. OSHPD Patient Discharge Data, 2013-2016. SpeedTrack©
Economic Security¹
39.7 million people in the U.S. live in poverty (2017)
Federal poverty level (FPL) is a measure of income that varies according to the size of a family and are updated each year. For 2019, the poverty guidelines range up to $12,490 for a 1-person household, to $25,750 for a 4-person household, and up to $43,430 for an 8-person household.²

Poverty in the U.S.³ (2017)
- The U.S. poverty rate in 2017 was 12.3%.

By Age
Poverty rates are highest for the youngest individuals:
- 17.5% for those under 18
- 11.2% for those 18-64
- 9.2% for those 65 and older

By Race
Poverty rates are highest for Black and Hispanic individuals:
- 21.2% for Black individuals
- 18.3% for Hispanic individuals
- 10.7% for White individuals
- 10.0% for Asian individuals

By Region
People in the Southern U.S. have the highest poverty rates:
- 13.6% in the South
- 11.8% in the West
- 11.4% in the Midwest
- 11.4% in the Northeast

By Educational Attainment
Among people 25 years old and older, less education is associated with higher poverty rates:
- 24.5% for those with no high school diploma
- 12.7% for those with a high school diploma, but no college
- 8.8% for those with some college, but no degree
- 4.8% for those with a Bachelor’s degree or higher

POVERTY IN SAN DIEGO COUNTY
In San Diego, residents belonging to minority ethnic groups are disproportionately affected by poverty.³

Population Below Poverty Level in San Diego County³, 2013-2017

<table>
<thead>
<tr>
<th>Race Category</th>
<th>Poverty Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Race</td>
<td>21.5%</td>
</tr>
<tr>
<td>NA/AN***</td>
<td>20.4%</td>
</tr>
<tr>
<td>Black</td>
<td>19.9%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>18.7%</td>
</tr>
<tr>
<td>Multiple race</td>
<td>13.8%</td>
</tr>
<tr>
<td>NH/PI**</td>
<td>12.9%</td>
</tr>
<tr>
<td>Asian</td>
<td>10.3%</td>
</tr>
<tr>
<td>NH White*</td>
<td>9.5%</td>
</tr>
</tbody>
</table>

*non-Hispanic White, **Native Hawaiian & Pacific Islander, ***Native American & Alaskan Native

San Diegans are struggling:
- In 2017, 13.3% lived below the federal poverty guidelines, which is a decrease since 2013.³ (5 year estimates compared)
- The per capita income is $34,350.³ (2013-2017)
- 17.1% of all children live below the federal poverty level.³ (2013-2017)
- 33% of working age families can not cover their basic expenses.⁴ (2015)

Unemployment in San Diego County
In 2018, the overall unemployment rate in San Diego is 3.3%, which is a 4.8% decrease since 2014 (6.4%).⁵
**Food insecurity in the U.S.**

40 million Americans do not have enough to eat

Food-insecure households face challenges providing enough food for all members of the household to have an active, healthy life. Households with very low food security are those in which the food intake of at least one member is reduced and normal eating patterns are disrupted due to limited resources.

**Food Insecure Households in the U.S. (2017)**

- 11.8% of households – nearly 1 in 8 - are food insecure
- 4.5% of households have very low food security

**By Household Composition**

Food insecurity is highest for households with young children:

- 15.7% of households with children
- 16.4% of household with children less than six years old
- 13.9% of adult women who live alone
- 13.4% of men who live alone
- 8.6% of seniors who live alone
- 7.7% of households with no children and more than one adult

**By Race/Ethnicity**

Minority households have higher rates of food insecurity:

- 21.8% of Black households
- 18% of Hispanic households
- 9.9% of households who identify as “other”
- 8.8% of White households

**By Region**

People living in the Southern regions of the US have the highest rates of food insecurity:

- 13.4% of households in the South
- 11.7% of households in the Midwest
- 10.7% of households in the West
- 9.9% of households in the Northeast

---

**ECONOMIC INSECURITY IN SAN DIEGO COUNTY**

**Housing (2013-2017)**

- The median gross rent was $1,467 per month
- 46.7% of San Diegans who rent their homes spend 35% or more of their household income on rent

**Childcare (2016)**

- The average monthly cost of childcare in San Diego in 2016 was between $620 and $1,293

**Food insecurity**

- 14% of people experience food insecurity, more than 1 in 7 (2016)
- 22% of children are in food insecure households, more than 1 in 5 (2016)

**Health impacts of food insecurity**

Lower incomes are associated with:

- Poor mental health days
- Visits to the ED for heart attacks
- Asthma
- Obesity
- Stroke
- Cancer
- Smoking
- Pedestrian Injury

Food insecurity is linked to:

- Fair or poor health, anemia, and asthma in children
- Mental health problems, diabetes, hypertension, hyperlipidemia, and oral health problems in adults
- Fair or poor health, depression, and limitations in activities of daily living in seniors
Sources: Economic Security


Homelessness & Housing Instability

553,000 people in the U.S. are homeless, 1.3 million people live in severely inadequate housing, and 8.3 million households have “worst case housing needs.”

Homelessness is when a person does not have a fixed, regular, and adequate nighttime residence. Housing problems include a lack of full kitchen or plumbing facilities, a household comprised of more than one person per room, or a housing cost burden of more than 30% of the household income. Severe housing problems include a lack of full kitchen or plumbing facilities, severe overcrowding, or a housing cost burden of. Health outcomes are strongly influenced by the stability, quality, safety and affordability of housing.


From 2010-2018, rates of homelessness fell by 13.2% nationwide.

By Sex
- 60.2% of the nation’s homeless population are male; 39.1% are female; 0.5% are transgender, and 0.2% are gender non-conforming

By Age
- A fifth (20.2%) of the homeless population is comprised of children, while 8.7% are 18-24, and 71.1% are over 24

By Race/Ethnicity

<table>
<thead>
<tr>
<th>Race</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>48.9%</td>
</tr>
<tr>
<td>Black</td>
<td>39.8%</td>
</tr>
<tr>
<td>Multiple races</td>
<td>5.9%</td>
</tr>
<tr>
<td>Native American</td>
<td>2.8%</td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>1.5%</td>
</tr>
<tr>
<td>Asian</td>
<td>1.2%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hispanic/Latino</td>
<td>22.2%</td>
</tr>
</tbody>
</table>

By Sheltered Status
- 65% of people who experience homelessness stay in sheltered locations, while 35% are unsheltered

In California (2018)
- California has the highest rates of unsheltered homeless (68.9% of the homeless population) and the largest number of homeless unaccompanied youth (12,396)

The American Hospital Association describes housing instability as an umbrella term for the continuum between homelessness and completely stable, secure housing.

Housing instability takes on many forms: physical conditions like poor sanitation, heating and cooling; compromised structural integrity; exposure to allergens or pests; homelessness; and unstable access to housing or severe rent burden.
Severely Inadequate Housing in the U.S.\(^2\) (2017)

1,348,000 households have **severely inadequate housing** conditions; an additional 4,648,000 households have **moderately inadequate** conditions

- 3,267,000 have exposed wiring
- 938,000 have inadequate heating capacity
- 3,602,000 have had water stoppages in the last three months
- 1,391,000 have had sewage disposal breakdowns in the last three months
- 3,775,000 have mold

Worst Case Housing Needs\(^4\) (2015)

The number of households that have **worst case needs** has increased by 41% since 2007

- 98.2% of **worst case needs** renters have severe rent burdens, paying one half or more of their income for rent.

By Race/Ethnicity

Among all renters, the percent who have **worse case housing** needs:

- 45.5% of non-Hispanic Whites
- 25.3% of Hispanics
- 21.7% of non-Hispanic Blacks
- 7.5% of renters of other races and ethnicities

By Household Composition

Among the households with **worst case needs**:

- 34.8% are families with children
- 33.2% are single adults with roommates
- 22.3% are elderly households
- 9.7% are “other family” households

Health Impacts\(^5\)

- People who are **chronically homeless** have higher rates of physical and mental health problems, higher health care expenditures, and higher rates of premature mortality
- People who are **unstably housed** (who move frequently, fall behind on rent and/or “couch surf”) are more likely to experience poor health. Among youth, **housing instability** is associated with a higher risk of teen pregnancy, substance abuse, and depression
- **Homelessness and residential instability** make the proper storage of medications challenging or impossible, impacting the management of illness and chronic disease
- **Substandard housing conditions** are linked to poor health outcomes, including asthma and cardiovascular events
- **Crowded housing** is associated with infections disease and psychological distress
- **Cost burdened households** are less likely to have a primary care provider and to postpone needed medical treatment
- **Cost burdened households** are also more likely to face food insecurity

HOUSING INSTABILITY IN SAN DIEGO COUNTY

Rental and owner-occupied units

- The median gross rent is $1,467 per month\(^7\) (2013-2017)
- The median value of owner-occupied housing units is $484,900\(^7\) (2013-2017)
- 52.9% of households are owned, while 47.1% are rented\(^1\) (2011-2015)
- 8.3% of households that are owned have an income of less than 30% of the average median family income, while 33.7% of households that are rented have incomes of that level\(^3\) (2011-2015)

Cost burden\(^3\) (2011-2015)

- 42.7% of San Diegans have cost **burdened housing**—spending more than 30% of their income on housing
- 20.0% of San Diegans have severely **cost burdened** housing—spending more than 50% of their income on housing
- The lowest-income families have the highest rates of severely cost burdened housing—47.4% of families with incomes 30% or less of the median family income in the County are severely cost burdened

Housing problems\(^3\) (2011-2015)

- 46.0% of San Diegans have housing problems: their household lacks full kitchen or plumbing facilities, has more than 1 person per room, or is cost burdened
- 25.2% of San Diegans have severe housing problems: their household lacks full kitchen or plumbing facilities, is severely overcrowded (more than 2 people per room), or is severely cost burdened
Sources: Homelessness & Housing Instability

**Unintentional Injury and Violence**

*More than 243,000 people died from injury and violence in 2017*¹

In the first half of life (44 years), more Americans die from violence and injuries than from any other cause. In addition, for every person who dies from injury or violence, another 13 are hospitalized and 129 are treated in an emergency room. Those who survive may be faced with life-long mental, physical, and financial problems.¹

**Unintentional Injuries in the U.S. (2017)**

- Unintentional injury is the third leading cause of death in the U.S. overall and is the first leading cause of death among persons 1-44.²,³
- Unintentional Injury accounts for 93.2% nonfatal injuries and 69.9% fatal injuries.⁴

**By Sex:**

Unintentional injuries are more common among males:

- Males are 2.1 times more likely die from an unintentional injury than females (67.7 vs 31.9 per 100,000).⁴
- Males are 1.2 times more likely to be involved in a non-fatal unintentional injury than female.⁵

**By Age:**

Older people (65+ years) have the highest mortality rate from unintentional injury:⁴

- 374.9 per 100,000 among people 85+
- 152.4 per 100,000 among people 80-84
- 86.6 per 100,000 among people 75-79

Older people also have the highest nonfatal unintentional injury rate:⁵

- 19,833.3 per 100,000 among people 85+
- 12,656.8 per 100,000 among people 80-84
- 10,883.7 per 100,000 among people 20-24

**By Race and Ethnicity:**

Native Americans have the highest fatality from unintentional injury:⁴

- 86.4 per 100,000 for Non-Hispanic Native American
- 56.1 per 100,000 for Non-Hispanic White
- 47.4 per 100,000 for Non-Hispanic Black

---

**Per the Healthy People 2020,** “**unintentional injuries and violence-related injuries** can be caused by a number of events, such as motor vehicle crashes and physical assault, and can occur virtually anywhere.”⁷

**Unintentional injuries** include motor vehicle accidents, falls, firearms, fire/flame, drowning, poisoning, machinery, suffocation, etc.⁴
Unintentional Injury in Youth (under 18 years) in the U.S.\(^4\) (2017)

More than 5,700 youth died from an unintentional injury in 2017 (7.7 per 100,000)

By Type of Injury:
- 39.7% are due to motor vehicle
- 22.9% due to suffocation
- 14.2% due to drowning

By Race/Ethnicity
- 16.8 per 100,000 for Non-Hispanic Native American
- 12.5 per 100,000 for Non-Hispanic Blacks
- 7.7 per 100,000 for Non-Hispanic White

Unintentional Injury in San Diego County

By Age:
- **Older San Diegans** 65 years and older have the highest death and emergency department (ED) discharge rate from unintentional injury (97.1 and 7,698 respectively).\(^6\)
- **Youth aged 0-14**, are impacted by ED discharges for unintentional injury with a rate of 6,781 per 100,000.\(^6\)
- The leading causes of ED discharge for an unintentional injury in 2018 (1-14 years):\(^8\)
  1. 18,072 falls
  2. 8,029 struck by object
  3. 1,999 natural/environmental
  4. 2,452 motor vehicle
  5. 1,318 cut/pierce

By Race and Ethnicity:\(^6\)

In San Diego, residents belonging to minority groups are disproportionately affected by unintentional injury.
- Those who identify as “Other” have the highest ED discharge rate (12,151 per 100,000) followed by Blacks (8,792 per 100,000) and Whites (5,583 per 100,000).
- Black individuals have the second highest mortality and ED discharge rate compared to all other race/ethnicities (58.6 and 8,792 per 100,000).
- American Indian and Alaska Natives have the highest mortality rates for unintentional injury, however they have the second lowest ED discharge rate (106.3 and 3,705 per 100,000 respectively)
Motor Vehicle Injuries

More than 37,000 people died from motor vehicle injuries in 2017 in the U.S.\(^9\)

The total estimated lifetime medical and work-loss cost associated with motor vehicle injuries in the U.S. is more than $63 billion.\(^{12}\)

Motor Vehicle Injuries in the U.S.\(^9\) (2017)

- More than 2.7 million people were seen in the ED due to motor vehicle-related injuries in 2017.
- In 2017, the fatality rate was 11.4 per 100,000, while the injury rate was 843 per 100,000 population.
- Among all fatalities, 29.3% were due to drunk driving (Blood alcohol concentration (BAC) of 0.08 g/dL or higher) while 26.2% were due to speeding.
- More than two-thirds (70.2%) of the pedestrians killed in traffic crashes were males.
- Pedestrians 75 and older have the highest fatality rate (2.7 per 100,000) while pedestrians ages 16-20 have the highest injury rate (37.6 per 100,000).

By Sex

- Males account for 71.1% of all fatalities due to motor vehicle injuries.

By Age

Drivers 15-20 (younger) and 65+ (older) are mostly impacted:

- Although younger drivers account for 5.4% of total licensed drivers, they are involved in 8.4% of fatal crashes.
- Among younger drivers, the rate of fatal crashes for males was 2.3 times greater than that of female drivers.
- Younger drivers were speeding or driving drunk at the time of fatal crashes more than all other age groups.
- Among older drivers, the rate of fatal crashes with male drivers was 2.6 times greater than that of female drivers.
- Among older drivers, the rate of involvement in fatal crashes increases as age increases.

By Race/Ethnicity

- American Indian/Alaska native (AI/AN) adults are 1.5 times more likely to die in a crash than White or Black adults.

MOTOR VEHICLE INJURIES IN SAN DIEGO COUNTY\(^6\) (2016)

In San Diego, males experience more injuries related to motor vehicles than females:

Mortality Rates for Motor Vehicle Injury by Sex, 2016

<table>
<thead>
<tr>
<th></th>
<th>Rate per 100,000 population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>4.2</td>
</tr>
<tr>
<td>Male</td>
<td>10.0</td>
</tr>
</tbody>
</table>

Motor vehicle injury mortality (death) rate per 100,000 among San Diego residents:

- Individuals who identify as AI/AN have the highest death rate (35.4), followed by Black individuals (11.5).
- Those 65+ have the highest death rate (12.3), followed by those 15-24 (8.8).

Motor vehicle injury inpatient discharge rate per 100,000 among San Diego residents:

- Blacks have the highest inpatient discharge rate (132.5), followed by American Indian & Alaska Native (92.1).
- Those 15-24 have the highest inpatient discharge rate (105.1), followed by those 65+ (99.2)

Mortality Rates for Pedestrian Death Due to Motor Vehicle Injuries by Age, 2016

<table>
<thead>
<tr>
<th>Age groups</th>
<th>Rate per 100,000 population</th>
</tr>
</thead>
<tbody>
<tr>
<td>65+</td>
<td>4.9</td>
</tr>
<tr>
<td>45-64</td>
<td>2.7</td>
</tr>
<tr>
<td>25-44</td>
<td>1.7</td>
</tr>
<tr>
<td>15-24</td>
<td>1.0</td>
</tr>
</tbody>
</table>
Crime in the U.S.

Property crime is currently the biggest criminal issue

In 2017, the estimated number of violent crime offenses was 1,247,321, a decrease of 0.2 percent from the 2016 estimate. 10


- Aggravated assault accounted for 65% of reported violent crimes, followed by robbery (25.6%), rape (8.0%), and murder (1.4%).
- Firearms were used in 72.6% of the nation’s murders, 40.6% robberies, and 26.3% of aggravated assaults.

Homicide:

Both murder victims and offenders were more likely to be:

- Black (victims: 53.7%) (offenders: 54.2%)
- Male (victims: 78.6%) (offenders: 88.1%)
- 20-29 years old (victims: 32.6%) (offenders: 39.9%)

Property Crimes in the U.S.11 (2017)

- In 2017, the rate of property crime was 2362.2 per 100,000, a 3.6% decrease from 2016.
- Losses were estimated at $15.3 billion in 2017 with only 29.2% of stolen properties recovered.
- Larceny-theft accounted for 71.7% of all property crimes, followed by burglary (18.2%), and motor vehicle theft (10.0%).

VIOLENT CRIMES IN SAN DIEGO COUNTY6 (2016)

In San Diego, crime rates have increased slightly since 2014.13

For crimes involving assault:6

- **Males** are 3.2 times more likely to die and 4.9 more likely to be hospitalized than females.
- **Blacks** have the highest death (17.2 per 100,000), ED discharge (700.3 per 100,000), and inpatient discharge rates (109.0 per 100,000).
- Those 15-24 have the highest death (4.6 per 100,000), and hospital discharge rates (ED: 416.8 per 100,000, inpatient: 47.2 per 100,000).

For crimes involving a firearm:6

- **Males** are 3.5 times more likely to die and 9.3 times more likely to be hospitalized than females.
- **Blacks** are 16.2 times more likely to die and 26.3 times more likely to be hospitalized than Whites.
- Those 15-24 have the highest death (2.9 per 100,000) and hospital discharge rates (ED: 13.4 per 100,000, inpatient: 10.2 per 100,000).

Hospital Discharge & Mortality Rates for Firearms by Race/Ethnicity, 2016

<table>
<thead>
<tr>
<th>Rate per 100,000 population</th>
<th>Mortality</th>
<th>ED Discharge</th>
<th>Inpatient Discharge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black</td>
<td>9.6</td>
<td>1.5</td>
<td>0.6</td>
</tr>
<tr>
<td>Hispanic</td>
<td>22.9</td>
<td>5.9</td>
<td>3.4</td>
</tr>
<tr>
<td>White</td>
<td>36.3</td>
<td>7.4</td>
<td>1.4</td>
</tr>
</tbody>
</table>

Black  Hispanic  White
Sources: Unintentional Injury and Violence


Appendices
APPENDICES

Appendix A: Glossary of Terms
Appendix B: Acronyms and Abbreviations
Appendix C: Secondary Data Sources and Dates
Appendix D: Community Input Tracking Form
Appendix E: Community Engagement Data Collection Tools
Appendix F: Survey Findings
Appendix G: Additional Data Tables
Appendix H: Community Need Index Description
Appendix I: KFH-San Diego and Zion Analytics
APPENDIX A: GLOSSARY OF TERMS

The following terms are used throughout the Community Health Needs Assessment report. They represent concepts that are important to understanding the findings and analysis in this report.

**Age-adjusted rate.** The incidence or mortality rate of a disease can depend on the age distribution of a community. Because chronic diseases and some cancers affect older adults disproportionately, a community with a higher number of older adults might have a higher mortality or incidence rate of some diseases than another community that may have a higher number of younger people. An incidence or mortality rate that is **age-adjusted** takes into the consideration of the proportions of persons in corresponding age groups, which allows for more meaningful comparison between communities with different age distributions.

**Benchmarks.** A benchmark serves as a standard by which a community can determine how well or not well it is doing in comparison for specific health outcomes. For the purpose of this report, one of two benchmarks is used to make comparison with the medical center area. They are Healthy People 2020 objectives and state (California) averages.

**Death rate.** See **Mortality rate**.

**Disease burden.** Disease burden refers to the impact of a health issue not only on the health of the individuals affected by it, but also the financial cost in addressing this health issue, such as public expenditures in addressing a health issue. The burden of disease can also refer to the disproportionate impact of a disease on certain populations, which may negatively affect their quality of life and socioeconomic status.

**Health condition.** A health condition is a disease, impairment, or other state of physical or mental ill health that contributes to a poor health outcome.

**Health disparity.** Diseases and health problems do not affect all populations in the same way. Health disparity refers to the disproportionate impact of a disease or a health problem on specific populations. Much of research literature on health disparity focuses on racial and ethnic differences in how these communities experience the diseases, but health disparity can be correlated with gender, age, and other factors, such as veteran, disability, and housing status.

**Health indicator.** A health indicator is a characteristic of an individual, population, or environment which is subject to measurement (directly or indirectly) and can be used to describe one or more aspects of the health of an individual or population.

**Health outcome.** A health outcome is a snapshot of a disease in a community that can be described in terms of both morbidity and mortality (e.g. breast cancer prevalence, lung cancer mortality, homicide rate, etc.).

**Health need.** A health need is a poor health outcome and its associated social determinant of health or a social determinant of health associated with a poor health outcome where the outcome itself has not yet arisen as a need.

**Hospitalization rate.** Hospitalization rate refers to the number of patients being admitted to a hospital and discharged for a disease, as a proportion of total population.

**Incidence rate.** Incidence rate is the number of new cases for a specific disease or health problem within a given time period. It is expressed either as a fraction (e.g. percentage) or a density rate (e.g., x number
of cases per 10,000 people), in order to allow for comparison between different communities. It should not be confused with *prevalence rate*, which measures the proportion of people found to have a specific disease or health problem.

**Morbidity rate.** Morbidity rate refers to the frequency with which a disease appears within a population. It is often expressed as a *prevalence rate* or *incidence rate*.

**Mortality rate.** Mortality rate refers to the number of deaths in a population due to a disease. It is usually expressed as a density rate (e.g. x number of cases per 10,000 people). It is also referred to as “death rate.”

**Prevalence rate.** Prevalence rate is the proportion of total population that currently has a given disease or health problem. It is expressed either as a fraction (e.g. percentage) or a density rate (e.g., x number of cases per 10,000 people), in order to allow for comparison between different communities. It should not be confused with incidence rate, which focuses only on new cases. For instance, a community may experience a decrease in new cases of a certain disease (incidence) but an increase in the total of number suffering that disease (prevalence) because people are living longer due to better screening or treatment for that disease.

**Qualitative data.** Qualitative data is descriptive information (it describes something).

**Quantitative data.** Quantitative data is numerical information.

**Secondary data.** The CDC defines secondary data as data that has been collected by another entity or for another purpose. Common sources for secondary data include the U.S. Census Bureau, California Health Interview Survey (CHIS), and the Office of Statewide Planning and Development (OSHPD).

**Sexual and gender minorities.** According to the National Institutes of Health, “‘Sexual and gender minority’ is an umbrella term that encompasses lesbian, gay, two-spirit, bisexual, and transgender populations as well as those whose sexual orientation, gender identity and expressions, or reproductive development varies from traditional, societal, cultural, or physiological norms. This includes individuals with disorders or differences of sex development (DSD), sometimes known as intersex.”

**Social Determinants of Health.** Social determinants of health are conditions in the environments in which people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks.

**TAY.** "TAY typically refers to the span from older adolescence (e.g., 15–16 years of age) to young adulthood (24–26 years). TAY are navigating the potentially perilous developmental years of growing out of childhood and into adulthood—a time of facing more adult-like challenges without having yet mastered the tools and cognitive maturity of adulthood. Some critical developmental steps occur during the transitional years, reflecting changing neurobiology, the tasks of separation and individuation, and the influences of pre-existing and concurrent mental health and substance use issues."

---

7 National Institutes of Health. Sexual & Gender Minority Research Office. Website: https://dpcpsi.nih.gov/sgmro
## Appendix B: Acronyms and Abbreviations

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACA</td>
<td>Affordable Care Act</td>
</tr>
<tr>
<td>ACS</td>
<td>American Community Survey</td>
</tr>
<tr>
<td>ADOD</td>
<td>Alzheimer’s Disease or Other Dementia</td>
</tr>
<tr>
<td>AIDS</td>
<td>Acquired Immune Deficiency Syndrome</td>
</tr>
<tr>
<td>BMI</td>
<td>Body Mass Index</td>
</tr>
<tr>
<td>BRFSS</td>
<td>Behavioral Risk Factor Surveillance System</td>
</tr>
<tr>
<td>CA</td>
<td>California</td>
</tr>
<tr>
<td>CAC</td>
<td>Community Action Council</td>
</tr>
<tr>
<td>CAP</td>
<td>Community Action Partnership</td>
</tr>
<tr>
<td>CDC</td>
<td>Centers For Disease Control and Prevention</td>
</tr>
<tr>
<td>CHC</td>
<td>Charitable Health Coverage</td>
</tr>
<tr>
<td>CHIS</td>
<td>California Health Interview Survey</td>
</tr>
<tr>
<td>CHNA</td>
<td>Community Health Needs Assessment</td>
</tr>
<tr>
<td>CNI</td>
<td>Community Need Index</td>
</tr>
<tr>
<td>COI</td>
<td>Childhood Obesity Initiative</td>
</tr>
<tr>
<td>CUPID</td>
<td>California Universal Patient Information Discovery</td>
</tr>
<tr>
<td>CVD</td>
<td>Cardiovascular Disease</td>
</tr>
<tr>
<td>ED</td>
<td>Emergency Department</td>
</tr>
<tr>
<td>FPL</td>
<td>Federal Poverty Level</td>
</tr>
<tr>
<td>FQHC</td>
<td>Federally Qualified Health Center</td>
</tr>
<tr>
<td>GIS</td>
<td>Geographic Information System</td>
</tr>
<tr>
<td>HASD&amp;IC</td>
<td>Hospital Association of San Diego and Imperial Counties</td>
</tr>
<tr>
<td>HEAL</td>
<td>Healthy Eating Active Living</td>
</tr>
<tr>
<td>HHSA</td>
<td>Health &amp; Human Services Agency</td>
</tr>
<tr>
<td>HIV</td>
<td>Human Immunodeficiency Virus</td>
</tr>
<tr>
<td>HP 2020</td>
<td>Healthy People 2020</td>
</tr>
<tr>
<td>HPSA</td>
<td>Health Professional Shortage Area</td>
</tr>
<tr>
<td>Abbreviation</td>
<td>Full Form</td>
</tr>
<tr>
<td>--------------</td>
<td>-----------</td>
</tr>
<tr>
<td>ICD</td>
<td>International Classification of Diseases</td>
</tr>
<tr>
<td>IPH</td>
<td>Institute for Public Health</td>
</tr>
<tr>
<td>IS</td>
<td>Implementation Strategy</td>
</tr>
<tr>
<td>KI</td>
<td>Key Informant</td>
</tr>
<tr>
<td>KP</td>
<td>Kaiser Permanente</td>
</tr>
<tr>
<td>LGBTQ</td>
<td>Lesbian, Gay, Bisexual, Transgender, Queer</td>
</tr>
<tr>
<td>MFA</td>
<td>Medical Financial Assistance</td>
</tr>
<tr>
<td>NCHS</td>
<td>National Center for Health Statistics</td>
</tr>
<tr>
<td>NHIS</td>
<td>National Health Interview Survey</td>
</tr>
<tr>
<td>NIH</td>
<td>National Institutes of Health</td>
</tr>
<tr>
<td>NSDUH</td>
<td>National Survey on Drug Use and Health</td>
</tr>
<tr>
<td>OSHPD</td>
<td>Office of Statewide Health Planning and Development</td>
</tr>
<tr>
<td>PCP</td>
<td>Primary Care Provider</td>
</tr>
<tr>
<td>PE</td>
<td>Physical Education</td>
</tr>
<tr>
<td>RLA</td>
<td>Resident Leadership Academy</td>
</tr>
<tr>
<td>SAMHSA</td>
<td>Substance Abuse and Mental Health Services Administration</td>
</tr>
<tr>
<td>SDSU</td>
<td>San Diego State University</td>
</tr>
<tr>
<td>SNAP</td>
<td>Supplemental Nutrition Assistance Program</td>
</tr>
<tr>
<td>SMI</td>
<td>Serious Mental Illness</td>
</tr>
<tr>
<td>STD</td>
<td>Sexually Transmitted Disease</td>
</tr>
<tr>
<td>TAY</td>
<td>Transitional Age Youth</td>
</tr>
<tr>
<td>U.S.</td>
<td>United States</td>
</tr>
</tbody>
</table>
## APPENDIX C. SECONDARY DATA SOURCES AND DATES

### SECONDARY SOURCES FROM THE KP CHNA DATA PLATFORM

<table>
<thead>
<tr>
<th><strong>Source</strong></th>
<th><strong>Dates</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. American Community Survey</td>
<td>2012-2016</td>
</tr>
<tr>
<td>7. California EpiCenter</td>
<td>2013-2014</td>
</tr>
<tr>
<td>8. California Health Interview Survey</td>
<td>2014-2016</td>
</tr>
<tr>
<td>10. Centers for Medicare and Medicaid Services</td>
<td>2015</td>
</tr>
<tr>
<td>11. Climate Impact Lab</td>
<td>2016</td>
</tr>
<tr>
<td>12. County Business Patterns</td>
<td>2015</td>
</tr>
<tr>
<td>13. County Health Rankings</td>
<td>2012-2014</td>
</tr>
<tr>
<td>15. Decennial Census</td>
<td>2010</td>
</tr>
<tr>
<td>16. EPA National Air Toxics Assessment</td>
<td>2011</td>
</tr>
<tr>
<td>17. EPA Smart Location Database</td>
<td>2011-2013</td>
</tr>
<tr>
<td>19. FBI Uniform Crime Reports</td>
<td>2012-14</td>
</tr>
<tr>
<td>20. FCC Fixed Broadband Deployment Data</td>
<td>2016</td>
</tr>
<tr>
<td>21. Feeding America</td>
<td>2014</td>
</tr>
<tr>
<td>22. FITNESSGRAM® Physical Fitness Testing</td>
<td>2016-2017</td>
</tr>
<tr>
<td>23. Food Environment Atlas (USDA) &amp; Map the Meal Gap (Feeding America)</td>
<td>2014</td>
</tr>
<tr>
<td>24. Health Resources and Services Administration</td>
<td>2016</td>
</tr>
<tr>
<td>25. Institute for Health Metrics and Evaluation</td>
<td>2014</td>
</tr>
<tr>
<td>27. Mapping Medicare Disparities Tool</td>
<td>2015</td>
</tr>
<tr>
<td>28. National Center for Chronic Disease Prevention and Health Promotion</td>
<td>2013</td>
</tr>
<tr>
<td>32. National Environmental Public Health Tracking Network</td>
<td>2014</td>
</tr>
<tr>
<td>33. National Flood Hazard Layer</td>
<td>2011</td>
</tr>
<tr>
<td></td>
<td>Description</td>
</tr>
<tr>
<td>---</td>
<td>--------------------------------------------------------------</td>
</tr>
<tr>
<td>34</td>
<td>National Land Cover Database 2011</td>
</tr>
<tr>
<td>35</td>
<td>National Survey of Children's Health</td>
</tr>
<tr>
<td>37</td>
<td>Nielsen Demographic Data (PopFacts)</td>
</tr>
<tr>
<td>38</td>
<td>North America Land Data Assimilation System</td>
</tr>
<tr>
<td>39</td>
<td>Opportunity Nation</td>
</tr>
<tr>
<td>40</td>
<td>Safe Drinking Water Information System</td>
</tr>
<tr>
<td>41</td>
<td>State Cancer Profiles</td>
</tr>
<tr>
<td>42</td>
<td>US Drought Monitor</td>
</tr>
<tr>
<td>43</td>
<td>USDA - Food Access Research Atlas</td>
</tr>
</tbody>
</table>
## SOURCES FROM THE FINDINGS SECTION

### Access to Health Care Sources


### Aging Concerns Sources


### Behavioral Health Sources


2. California Office of Statewide Health Planning and Development, OSHPD Patient Discharge Data. 2013-2016. SpeedTrack®


### Cancer Sources


### Chronic Conditions Sources


### Community and Social Support Sources


### Economic Security Sources


### Education Sources


### Homelessness and Housing Sources


### Unintentional Injury and Violence Sources


## APPENDIX D. COMMUNITY INPUT TRACKING FORM

### FOCUS GROUPS

<table>
<thead>
<tr>
<th>#</th>
<th>Organization/Participants</th>
<th>Number of participants</th>
<th>Minority, medically underserved, &amp; low-income group</th>
<th>Expertise</th>
<th>Role in target group</th>
<th>Region</th>
<th>Date input was gathered</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td><strong>Health Center Partners, Promotoras</strong></td>
<td>3</td>
<td>Yes</td>
<td>Minority, underserved communities, behavioral health, social service navigation, stigma</td>
<td>Community Leader</td>
<td>South</td>
<td>10/9/18</td>
</tr>
<tr>
<td>2</td>
<td><strong>Alliance for Regional Solutions</strong>, Homeless providers, healthcare providers, government, law enforcement, non-profits</td>
<td>40</td>
<td>Yes</td>
<td>Homeless, housing and health, stigma</td>
<td>Community Leader</td>
<td>North Coastal, North Inland</td>
<td>10/24/18</td>
</tr>
<tr>
<td>3</td>
<td><strong>School Based Health Center – Southwest High School, Clinic staff including providers, school staff, parents, interns</strong></td>
<td>17</td>
<td>Yes</td>
<td>Children/youth, students, stigma</td>
<td>Representative Health Expert</td>
<td>South</td>
<td>11/28/18</td>
</tr>
<tr>
<td>4</td>
<td><strong>San Diego Hunger Coalition, Task Force Meeting Members</strong></td>
<td>11</td>
<td>Yes</td>
<td>Food Insecurity, healthy food access, hunger and health</td>
<td>Community Leader</td>
<td>All Regions</td>
<td>11/29/18</td>
</tr>
<tr>
<td>5</td>
<td><strong>California State University of San Marcos, School of Nursing, Student Healthcare Project, Director and Student Nurses</strong></td>
<td>10</td>
<td>Yes</td>
<td>Underserved communities, undocumented, stigma</td>
<td>Representative Health Expert</td>
<td>North Coastal, North Inland</td>
<td>1/29/19</td>
</tr>
<tr>
<td>6</td>
<td><strong>Casa Familiar, South Bay Community Center, and San Ysidro Health, Promotoras</strong></td>
<td>14</td>
<td>Yes</td>
<td>Minority communities</td>
<td>Community Leader</td>
<td>South</td>
<td>1/31/19</td>
</tr>
<tr>
<td>7</td>
<td><strong>Regional Task Force on the Homeless, General Membership Meeting Members</strong></td>
<td>12</td>
<td>Yes</td>
<td>Homeless, homeless TAY population, housing and health</td>
<td>Community Leader</td>
<td>North Central</td>
<td>1/31/19</td>
</tr>
<tr>
<td>8</td>
<td><strong>Family Health Centers of San Diego, Special populations health educators and program coordinators</strong></td>
<td>13</td>
<td>Yes</td>
<td>LGBTQ, stigma</td>
<td>Representative Health Expert</td>
<td>Central</td>
<td>2/4/19</td>
</tr>
<tr>
<td>9</td>
<td><strong>University of California San Diego School of Medicine Center for Community Health, Partnership for the Advancement of New Americans, United Women of East Africa</strong></td>
<td>3</td>
<td>Yes</td>
<td>Underserved communities, refugee, new immigrant</td>
<td>Community Leader</td>
<td>Central</td>
<td>2/7/19</td>
</tr>
<tr>
<td>#</td>
<td>Organization/Participants</td>
<td>Number of participants</td>
<td>Minority, medically underserved, &amp; low-income group</td>
<td>Expertise</td>
<td>Role in target group</td>
<td>Region</td>
<td>Date input was gathered</td>
</tr>
<tr>
<td>----</td>
<td>------------------------------------------------------------------------------------------</td>
<td>------------------------</td>
<td>-----------------------------------------------------</td>
<td>---------------------------------------------------------------------------</td>
<td>-------------------------------------</td>
<td>----------------------------</td>
<td>--------------------------</td>
</tr>
<tr>
<td>10</td>
<td><strong>Community Housing Works, Residents</strong></td>
<td>20</td>
<td>Yes</td>
<td>Minority, medically underserved, and low income, aging concerns</td>
<td>Community Resident</td>
<td>Central</td>
<td>1/16/18</td>
</tr>
<tr>
<td>11</td>
<td><strong>Environmental Health Coalition, Community Advisory Members</strong></td>
<td>9</td>
<td>Yes</td>
<td>Minority, environmental issues</td>
<td>Community Resident</td>
<td>Central</td>
<td>11/14/18</td>
</tr>
<tr>
<td>12</td>
<td><strong>Monarch School, Parents of homeless youth</strong></td>
<td>8</td>
<td>Yes</td>
<td>Homeless Youth, students, stigma</td>
<td>Community Resident</td>
<td>Central</td>
<td>12/4/18</td>
</tr>
<tr>
<td>13</td>
<td><strong>Chaldean &amp; Middle-Eastern Social Services, Community Advisory Board Members</strong></td>
<td>10</td>
<td>Yes</td>
<td>Refugee, new immigrant</td>
<td>Community Resident</td>
<td>East</td>
<td>12/4/18</td>
</tr>
<tr>
<td>14</td>
<td><strong>Vista Community Clinic, Youth Patient Advisory Board Members</strong></td>
<td>7</td>
<td>Yes</td>
<td>Minority youth, underserved communities, stigma</td>
<td>Community Resident</td>
<td>North Coastal, North Inland</td>
<td>12/5/18</td>
</tr>
<tr>
<td>15</td>
<td><strong>Vista Community Clinic, Patient Advisory Board Members</strong></td>
<td>10</td>
<td>Yes</td>
<td>Minority, underserved communities, stigma</td>
<td>Community Resident</td>
<td>North Coastal, North Inland</td>
<td>12/5/18</td>
</tr>
<tr>
<td>16</td>
<td><strong>Education Without Borders, San Diego State University, Students</strong></td>
<td>8</td>
<td>Yes</td>
<td>College students, minority, undocumented, stigma</td>
<td>Community Resident</td>
<td>Central</td>
<td>1/22/19</td>
</tr>
<tr>
<td>17</td>
<td><strong>Family Health Centers of San Diego, Patients, community members</strong></td>
<td>12</td>
<td>Yes</td>
<td>LGBTQ, stigma</td>
<td>Community Resident</td>
<td>Central</td>
<td>2/6/19</td>
</tr>
<tr>
<td>18</td>
<td><strong>San Diego Youth Services, Youth Action Board Members</strong></td>
<td>7</td>
<td>Yes</td>
<td>Homeless Youth</td>
<td>Community Resident</td>
<td>Central, East</td>
<td>2/7/19</td>
</tr>
</tbody>
</table>
### Online Survey

<table>
<thead>
<tr>
<th>#</th>
<th>Participants</th>
<th>Number of participants</th>
<th>Expertise</th>
<th>Date input was gathered</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td><strong>Community Based Organizations, Federally Qualified Health Centers, Hospital/Health System, Local Government Agency, Philanthropic Organizations, San Diego County Public Health Services</strong></td>
<td>306</td>
<td>Minority, medically underserved, and low income, population with chronic diseases</td>
<td>1/29/19 – 2/12/19</td>
</tr>
<tr>
<td>2</td>
<td><strong>Community Residents</strong></td>
<td>47</td>
<td>Minority, medically underserved, and low income, population with chronic diseases</td>
<td>1/29/19 – 2/12/19</td>
</tr>
</tbody>
</table>

### Key Informant Interviews

<table>
<thead>
<tr>
<th>#</th>
<th>Organization/Participants</th>
<th>Expertise</th>
<th>Role in target group</th>
<th>Region</th>
<th>Date input was gathered</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td><strong>University of California San Diego School of Medicine Center for Community Health, Executive Director</strong></td>
<td>Underserved communities</td>
<td>Community Leader</td>
<td>Central</td>
<td>11/5/18</td>
</tr>
<tr>
<td>2</td>
<td><strong>Mountain Health, CEO</strong></td>
<td>Rural Health</td>
<td>Community Leader</td>
<td>North Inland, East</td>
<td>11/30/18</td>
</tr>
<tr>
<td>3</td>
<td><strong>O’Farrell Charter School, Teacher</strong></td>
<td>Children/youth, students</td>
<td>Community Leader</td>
<td>Central</td>
<td>12/4/18</td>
</tr>
<tr>
<td>4</td>
<td><strong>Jewish Family Service, Director of Nutrition</strong></td>
<td>Military hunger</td>
<td>Community Leader</td>
<td>All Regions</td>
<td>12/4/18</td>
</tr>
<tr>
<td>5</td>
<td><strong>Think Dignity, Executive Director</strong></td>
<td>Homeless</td>
<td>Community Leader</td>
<td>Central</td>
<td>12/5/18</td>
</tr>
<tr>
<td>6</td>
<td><strong>ElderHelp, Advocate</strong></td>
<td>Senior Health</td>
<td>Community Leader</td>
<td>All Regions</td>
<td>12/12/18</td>
</tr>
<tr>
<td>7</td>
<td><strong>San Diego American Indian Health Center, Substance Abuse Treatment Provider</strong></td>
<td>Native American Health</td>
<td>Community Leader</td>
<td>Central</td>
<td>1/18/19</td>
</tr>
<tr>
<td>8</td>
<td><strong>Dreams for Change, CEO</strong></td>
<td>Homeless</td>
<td>Community Leader</td>
<td>Central</td>
<td>1/22/19</td>
</tr>
<tr>
<td>9</td>
<td><strong>International Rescue Committee, Senior Food and Farming Program Manager</strong></td>
<td>Refugees</td>
<td>Community Leader</td>
<td>Central</td>
<td>1/29/19</td>
</tr>
<tr>
<td>10</td>
<td><strong>Pillars of the Community, Program Coordinator</strong></td>
<td>Minority, underserved communities</td>
<td>Community Leader</td>
<td>Central</td>
<td>1/31/19</td>
</tr>
<tr>
<td>11</td>
<td><strong>Otay Elementary, Chula Vista School District, School Counselor</strong></td>
<td>Children/youth, students</td>
<td>Community Leader</td>
<td>South</td>
<td>2/4/19</td>
</tr>
<tr>
<td>12</td>
<td><strong>San Diego County Health and Human Services Agency, Director and Deputy Chief Administrative Officer</strong></td>
<td>Health Department Representative, Low-income, medically underserved, minority population, population with chronic disease</td>
<td>Community Leader</td>
<td>All Regions</td>
<td>2/19/19</td>
</tr>
</tbody>
</table>
APPENDIX E: COMMUNITY ENGAGEMENT DATA COLLECTION TOOLS

SAMPLE FOCUS GROUP AND KEY INFORMANT QUESTIONS

NOTE: NOT ALL QUESTIONS WILL BE USED IN A SINGLE FOCUS GROUP

1. Can you please describe the type of work that you do as position or title?
   a. What strengths does the position or title program bring to the community?

2. How do you think your role is helping both adults and children in the community?

ADULT HEALTH & SOCIAL ISSUES

3. Adult Health Issue What are the priority health issues faced by the adult population you work with?

4. Adult Social Issue What are the priority social issues faced by the adult population you work with? Prompt if needed, social issues are conditions in the places where people live, work, and play that affect a wide range of health risks and outcomes. For example, access to healthy food.

5. How has your work as a position or title helped address these health and social issues?

CHILD HEALTH & SOCIAL ISSUES

6. Child/Youth Health Issue What are the priority health issues faced by the children of families that you work with?

7. Child/Youth Social Issue What are the social issues faced by the children of families that you work with?

ORGANIZATIONS: WORK AND GAPS

8. How has your work as a position or title helped address these health and social issues?

9. (core e) What solutions are potentially available to address these health needs? Where are the gaps?

YOUTH QUESTION FOR SCHOOLS OR YOUTH PROGRAMS

10. Child/Youth Roles What roles do the youth take in the healthcare of other family members? (examples if needed: babysitting, translators, driving, healthcare providers)

DAILY LIVES

11. Daily Lives: How do these health and social issues affect your clients’ daily lives?

ACCESS TO HEALTH CARE

12. Access: What are the challenges and barriers in accessing health care for family members?

HOSPITAL SPECIFIC QUESTIONS

13. Hospital communication: Do you or your staff interact with hospitals in any way?
a. If yes, how?

14. **Discharge**: Are you aware of any challenges patients face following being discharged from a hospital?
   a. What can be done to help improve these challenges?

15. **Hospital**: What do you or your staff need from hospitals to better support your work and improve health outcomes of your clients?

**IMMIGRATION**

16. **Immigration**: Have you observed any changes over the past year in the community’s attitude towards immigration issues?
   a. If yes, what has changed? What do you think has caused this change?
APPENDIX F: SURVEY FINDINGS

2019 COMMUNITY HEALTH NEEDS ASSESSMENT SURVEY FINDINGS

The online community needs assessment survey was distributed to targeted community-based organizations, federally qualified health centers, governmental agencies, and public health systems who serve a diverse array of people in San Diego County. When possible, these organizations shared the link to the survey with their clientele. Table 16 (below) describes the online 2019 CHNA survey respondents. Survey questions were primarily centered around the prioritization of health needs and the identification of social predictors of health.

Table 16. 2019 Community Health Needs Assessment - Overview of Online Survey Participants

<table>
<thead>
<tr>
<th>Organization</th>
<th>n</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Resident</td>
<td>47</td>
<td>13.3%</td>
</tr>
<tr>
<td>Community-Based Organization</td>
<td>69</td>
<td>19.5%</td>
</tr>
<tr>
<td>Community Clinic (Federally Qualified Health Center)</td>
<td>33</td>
<td>9.3%</td>
</tr>
<tr>
<td>Hospital/Health System</td>
<td>47</td>
<td>13.3%</td>
</tr>
<tr>
<td>Local Government Agency</td>
<td>32</td>
<td>9.1%</td>
</tr>
<tr>
<td>Philanthropic Organization</td>
<td>3</td>
<td>0.8%</td>
</tr>
<tr>
<td>San Diego County Public Health Services</td>
<td>104</td>
<td>29.5%</td>
</tr>
<tr>
<td>Other</td>
<td>18</td>
<td>5.1%</td>
</tr>
<tr>
<td>Total</td>
<td>353</td>
<td>100%</td>
</tr>
</tbody>
</table>

RANKING QUESTIONS

Three separate ranking questions were asked in the 2019 survey on 1) health conditions, 2) SDOH, and 3) health conditions and SDOH together. The first question asked survey participants to rank 13 health conditions in ranked order, with 1 having the greatest impact on the overall health and well-being within San Diego communities. The following were identified as the top five health conditions in San Diego County.

In addition to behavioral health being identified as the number one health condition, 63% of survey respondents believe that behavioral health is worsening for San Diego County residents.

From a list of 15, the following were identified as the social determinants of health that have the greatest influence on poor health outcomes in San Diego County communities.
In addition, the majority of survey respondents thought economic security (55%), has gotten worse over the past three years.

The final ranking question took the top five health conditions and top five SDOH that participants previously ranked and put them into one list of ten. Participants were asked to rank this combined list in order of importance, 1 through 10. Below are the top ten ranked list of health conditions and SDOH together, with 1 having the greatest impact on the overall health and well-being of San Diego County residents.

1. Access to Care
2. Behavioral Health
3. Economic Security
4. Health Insurance
5. Homelessness
6. Housing
7. Diabetes
8. Care Management
9. Health Behaviors
10. Cardiovascular Disease

A total of three health conditions and seven social determinants of health are represented in this list. This demonstrates that survey respondents consider social determinants to be more significant than health conditions in terms of their overall well-being.

TRENDS OVER TIME

Survey participants were asked whether the top five health conditions they identified were improving, staying the same, or getting worse over the past 3 years. Behavioral health, economic security, homelessness, and housing were identified by the majority of survey participants as getting worse in San Diego County. Please see the Table 17 below for more information.
### Table 17. 2019 HASD&IC CHNA Survey, Trends Over Time Question

<table>
<thead>
<tr>
<th>Health Conditions &amp; Social Determinants of Health</th>
<th>Improved n</th>
<th>Improved %</th>
<th>Stay the Same n</th>
<th>Stay the Same %</th>
<th>Worse n</th>
<th>Worse %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Behavioral/Mental Health</td>
<td>21</td>
<td>7.92%</td>
<td>77</td>
<td>29.06%</td>
<td>167</td>
<td>63.02%</td>
</tr>
<tr>
<td>Cardiovascular Disease</td>
<td>24</td>
<td>12.83%</td>
<td>125</td>
<td>66.84%</td>
<td>38</td>
<td>20.32%</td>
</tr>
<tr>
<td>Diabetes</td>
<td>25</td>
<td>12.89%</td>
<td>110</td>
<td>56.70%</td>
<td>59</td>
<td>30.41%</td>
</tr>
<tr>
<td>Access to Care</td>
<td>96</td>
<td>39.34%</td>
<td>96</td>
<td>39.34%</td>
<td>52</td>
<td>21.31%</td>
</tr>
<tr>
<td>Health Insurance</td>
<td>64</td>
<td>32.00%</td>
<td>71</td>
<td>35.50%</td>
<td>65</td>
<td>32.50%</td>
</tr>
<tr>
<td>Care Management</td>
<td>31</td>
<td>25.41%</td>
<td>72</td>
<td>59.02%</td>
<td>19</td>
<td>15.57%</td>
</tr>
<tr>
<td>Economic Security</td>
<td>21</td>
<td>9.29%</td>
<td>80</td>
<td>35.40%</td>
<td>125</td>
<td>55.31%</td>
</tr>
<tr>
<td>Health Behaviors</td>
<td>11</td>
<td>9.57%</td>
<td>56</td>
<td>48.70%</td>
<td>48</td>
<td>41.74%</td>
</tr>
<tr>
<td>Homelessness</td>
<td>3</td>
<td>2.31%</td>
<td>18</td>
<td>13.85%</td>
<td>109</td>
<td>83.85%</td>
</tr>
<tr>
<td>Housing</td>
<td>1</td>
<td>0.88%</td>
<td>10</td>
<td>8.85%</td>
<td>102</td>
<td>90.27%</td>
</tr>
</tbody>
</table>

**BEHAVIORAL HEALTH CONDITIONS**

Due to continued identification of behavioral health as an important health issue in San Diego County a follow-up question asked participants to rank behavioral health conditions in order of greatest impact on the overall health and well-being of San Diego County residents. The following is the ranked order identified by survey participants, with number one having the greatest impact.

1. Alcohol Use Disorder
2. Mood Disorders
3. Substance Use Disorder
4. Anxiety
5. Opioid Use
6. Suicide and Suicidal thoughts/Ideation
7. Self-Harm or Self-Injury
8. Alzheimer's
APPENDIX G: ADDITIONAL DATA TABLES

The tables below are summary tables for the data cited in the demographic summary report, including data for California and the United States when available.

Demographic Summary

<table>
<thead>
<tr>
<th>Indicator</th>
<th>San Diego County</th>
<th>California</th>
<th>United States</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Population&lt;sup&gt;a&lt;/sup&gt;</td>
<td>3,283,665</td>
<td>38,982,847</td>
<td>321,004,407</td>
</tr>
<tr>
<td>Median Age&lt;sup&gt;a&lt;/sup&gt;</td>
<td>35.4</td>
<td>36.1</td>
<td>37.8</td>
</tr>
<tr>
<td>Percent Male&lt;sup&gt;a&lt;/sup&gt;</td>
<td>50.3%</td>
<td>49.7%</td>
<td>49.2%</td>
</tr>
<tr>
<td>Percent Female&lt;sup&gt;a&lt;/sup&gt;</td>
<td>49.7%</td>
<td>50.3%</td>
<td>50.8%</td>
</tr>
<tr>
<td>Percent Population in Poverty&lt;sup&gt;a&lt;/sup&gt;</td>
<td>13.3%</td>
<td>15.1%</td>
<td>14.6%</td>
</tr>
<tr>
<td>Percent Population with Less than a High School Diploma&lt;sup&gt;a&lt;/sup&gt;</td>
<td>13.3%</td>
<td>17.5%</td>
<td>12.7%</td>
</tr>
<tr>
<td>Percent Limited English Proficiency&lt;sup&gt;a&lt;/sup&gt;</td>
<td>14.6%</td>
<td>18.4%</td>
<td>8.5%</td>
</tr>
<tr>
<td>Percent Linguistically Isolated&lt;sup&gt;a&lt;/sup&gt;</td>
<td>6.8%</td>
<td>9.2%</td>
<td>4.5%</td>
</tr>
<tr>
<td>Percent Uninsured&lt;sup&gt;b&lt;/sup&gt;</td>
<td>10.6%</td>
<td>10.1%</td>
<td>12.3%</td>
</tr>
<tr>
<td>Unemployment Rate&lt;sup&gt;c&lt;/sup&gt;</td>
<td>3.2</td>
<td>4.1</td>
<td>3.9</td>
</tr>
</tbody>
</table>


Access to Health Care Summary

<table>
<thead>
<tr>
<th>Indicator</th>
<th>San Diego County</th>
<th>California</th>
<th>United States</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate of Federally Qualifed Health Centers (per 100,000)&lt;sup&gt;a&lt;/sup&gt;</td>
<td>3.17</td>
<td>2.51</td>
<td>2.45</td>
</tr>
<tr>
<td>Primary Care Provider Rate (per 100,000)&lt;sup&gt;b&lt;/sup&gt;</td>
<td>78.3</td>
<td>78.1</td>
<td>75.9</td>
</tr>
<tr>
<td>Preventable (ACS) Condition Hospitalization, Rate (Per 1,000)&lt;sup&gt;c&lt;/sup&gt;</td>
<td>29.7</td>
<td>36.2</td>
<td>49.4</td>
</tr>
</tbody>
</table>


<sup>c</sup>Source: Dartmouth Atlas of Health website, which was funded, in part, by the National Institute of Aging, under award number U01 AG046830 and by Dartmouth Institute for Health Policy and Clinical Practice. 2015.
Education Summary

<table>
<thead>
<tr>
<th>HHSA Regions</th>
<th>Percent less than High School Diploma in San Diego County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central</td>
<td>19.9%</td>
</tr>
<tr>
<td>East</td>
<td>12.1%</td>
</tr>
<tr>
<td>North Central</td>
<td>5.3%</td>
</tr>
<tr>
<td>North Coastal</td>
<td>10.6%</td>
</tr>
<tr>
<td>North Inland</td>
<td>13.0%</td>
</tr>
<tr>
<td>South</td>
<td>21.9%</td>
</tr>
</tbody>
</table>


Health Behaviors Summary

<table>
<thead>
<tr>
<th>Indicator</th>
<th>San Diego County</th>
<th>California</th>
<th>United States</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent Adults with Inadequate Fruit Consumption</td>
<td></td>
<td>32.5%</td>
<td>36.0%</td>
</tr>
<tr>
<td>Percent Adult Population with no Leisure Time Physical Activity</td>
<td>15.6%</td>
<td>17.3%</td>
<td>21.7%</td>
</tr>
<tr>
<td>Percent Physically Inactive (Youth)</td>
<td>31.1%</td>
<td>37.8%</td>
<td>NA</td>
</tr>
<tr>
<td>Estimated Adults Drinking Excessively (Age-Adjusted)</td>
<td>19.7%</td>
<td>18.3%</td>
<td>17.8%</td>
</tr>
<tr>
<td>Percent Population Smoking Cigarettes (Age-Adjusted)</td>
<td>10.8%</td>
<td>11.7%</td>
<td>15.7%</td>
</tr>
</tbody>
</table>


Physical Environment Summary

<table>
<thead>
<tr>
<th>Indicator</th>
<th>San Diego County</th>
<th>California</th>
<th>United States</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of Days Exceeding Ozone Standards, Pop. Adjusted Average</td>
<td>41.7%</td>
<td>42.0%</td>
<td>38.0%</td>
</tr>
<tr>
<td>Grocery Store Establishment Rate per 100,000 Population</td>
<td>21.9</td>
<td>23.5</td>
<td>24.2</td>
</tr>
<tr>
<td>Percent Population with Low Food Access</td>
<td>14.7%</td>
<td>13.4%</td>
<td>22.4%</td>
</tr>
<tr>
<td>Liquor Store Establishment Rate per 100,000 Population</td>
<td>12.4</td>
<td>10.6</td>
<td>10.9</td>
</tr>
</tbody>
</table>

Source: Centers for Disease Control and Prevention, National Environmental Public Health Tracking Network. 2014.

Source: U.S. Census Bureau, County Business Patterns. 2015.


Source: U.S. Census Bureau, County Business Patterns. 2012.
APPENDIX H: COMMUNITY NEED INDEX DESCRIPTION

THE COMMUNITY NEED INDEX

Dignity Health and Truven Health jointly developed the nation’s first standardized Community Need Index (CNI). The CNI identifies the severity of health vulnerability for every ZIP code in the United States based on specific barriers to health care access.

The CNI provides a score for every populated ZIP code in the United States on a scale of 1.0 to 5.0. A score of 1.0 indicates a ZIP code with the least need (dark green in maps), while a score of 5.0 represents a ZIP code with the most need (bright red in maps). For a detailed description of the CNI please visit the interactive website at: http://cni.chw-interactive.org/. The five barriers are listed below along with the individual 2013 statistics that were analyzed for each barrier.

1. **Income Barrier**
   - Percentage of households below poverty line, with head of household age 65 or more
   - Percentage of families with children under 18 below poverty line
   - Percentage of single female-headed families with children under 18 below poverty line

2. **Cultural Barrier**
   - Percentage of the population that is minority (including Hispanic ethnicity)
   - Percentage of the population over age 5 that speaks English poorly or not at all

3. **Educational Barrier**
   - Percentage of the population over 25 without a high school diploma

4. **Insurance Barrier**
   - Percentage of the population in the labor force, aged 16 or more, without employment
   - Percentage of the population without health insurance

5. **Housing Barrier**
   - Percentage of the population renting their home

Based on these 5 categories and 9 total criteria, every ZIP code in the U.S. was assigned an index number:

- Scale of 1 – 5
- 5 represents the most vulnerable communities; 1 the least vulnerable

---

## APPENDIX I: KFH – SAN DIEGO AND ZION ANALYTICS

### KFH-SAN DIEGO AND ZION - RANKED HEALTH OUTCOME COMPARISON TABLE

<table>
<thead>
<tr>
<th>Health Outcome Category Name</th>
<th>Prevalence in Service Area</th>
<th>Difference From State Average</th>
<th>Reduction in Life Expectancy</th>
<th>Worst Performing Race/Ethnicity vs. Average</th>
<th>Listed in San Diego County Top 5 Causes of Death</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mental Health*</td>
<td>11.3%</td>
<td>-0.83% (Better than CA)</td>
<td>61.3% Reduction</td>
<td>40% Worse than Average</td>
<td>No</td>
</tr>
<tr>
<td>HIV/AIDS/STD</td>
<td>0.5%</td>
<td>0.09% (Worse than CA)</td>
<td>58.2% Reduction</td>
<td>211% Worse than Average</td>
<td>No</td>
</tr>
<tr>
<td>Asthma</td>
<td>13.8%</td>
<td>-1% (Better than CA)</td>
<td>13.3% Reduction</td>
<td>156% Worse than Average</td>
<td>Yes</td>
</tr>
<tr>
<td>Cancer*</td>
<td>4.0%</td>
<td>0.67% (Worse than CA)</td>
<td>51% Reduction</td>
<td>11% Worse than Average</td>
<td>Yes</td>
</tr>
<tr>
<td>Stroke*</td>
<td>3.4%</td>
<td>-0.3% (Better than CA)</td>
<td>57% Reduction</td>
<td>30% Worse than Average</td>
<td>Yes</td>
</tr>
<tr>
<td>Obesity</td>
<td>24.1%</td>
<td>-5.5% (Better than CA)</td>
<td>37% Reduction</td>
<td>52% Worse than Average</td>
<td>No</td>
</tr>
<tr>
<td>Substance/Tobacco Use</td>
<td>5.2%</td>
<td>-1.79% (Better than CA)</td>
<td>69.7% Reduction</td>
<td>48% Worse than Average</td>
<td>No</td>
</tr>
<tr>
<td>Maternal/Infant Health</td>
<td>6.5%</td>
<td>-0.3% (Better than CA)</td>
<td>17.9% Reduction</td>
<td>28% Worse than Average</td>
<td>No</td>
</tr>
<tr>
<td>CVD*</td>
<td>5.2%</td>
<td>-1.75% (Better than CA)</td>
<td>30% Reduction</td>
<td>38% Worse than Average</td>
<td>Yes</td>
</tr>
<tr>
<td>Oral Health</td>
<td>10.5%</td>
<td>-0.8% (Better than CA)</td>
<td>2.8% Reduction</td>
<td>17% Worse than Average</td>
<td>No</td>
</tr>
<tr>
<td>Diabetes*</td>
<td>7.4%</td>
<td>-1% (Better than CA)</td>
<td>24.1% Reduction</td>
<td>6% Worse than Average</td>
<td>No</td>
</tr>
<tr>
<td>Violence/Injury</td>
<td>0.0%</td>
<td>-0.001% (Better than CA)</td>
<td>13.2% Reduction</td>
<td>7% Worse than Average</td>
<td>No</td>
</tr>
</tbody>
</table>

Indicators for prevalence and racial disparities are publicly available. Technical documentation and data dictionary for this table available upon request. Health need category names provided by Kaiser Permanente Program Office. Reduction in life expectancy estimated based on disability-adjusted life years research. “Mental Health” indicators refer to “poor mental health”. “Violence/Injury” prevalence is rounded down but not technically zero. “Yes” indicates health outcome is listed in the top five causes of death for the county covering the majority of this service area. If asthma is listed as “Yes”, then chronic lower respiratory disease was listed in the county rankings. Asterisks are outcomes measured by Kaiser Permanente’s Program Office.
Multiple linear regression models used nearly one dozen social indicators to predict each of the negative health outcomes below. An “X” indicates a statistically significant ($p<.05$) predictive relationship across all census tracts in the service area between a given social factor and a health outcome (e.g. “service area census tracts reporting less health insurance also tended to report more heart attack ER visits, even when holding many other social factors constant”).

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Lower Income</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>9</td>
</tr>
<tr>
<td>Less Health Insurance</td>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td>6</td>
</tr>
<tr>
<td>Fewer Bachelor’s Degrees</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>6</td>
</tr>
<tr>
<td>More Crowded Housing</td>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>More Racial Segregation</td>
<td></td>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>Less Access to Parks/Beaches</td>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>More Homeownership</td>
<td></td>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>Less Employment</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>2</td>
</tr>
<tr>
<td>More Bachelor’s Degrees</td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Less Crowded Housing</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Less Homeownership</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>
Hospital Partners

Kaiser Permanente

Rady Children’s Hospital-San Diego

Palomar Health

Passion. People. Purpose.

Scripps

SHARP

Tri-City Medical Center

ADVANCED HEALTH CARE...FOR YOU

UC San Diego Health