Giving Expert Advice
Teaching Points for Inpatient/Ambulatory/Clinic RN, LVN, UAP, MA, AHP

It can be faster to ask a practice question of another staff member than it is to look up Medical Center Policies, Clinical Practice Guidelines or unit policies/procedures

- Asking for advice on how to proceed with patient care can result in poor outcomes for our patients or practicing outside of our scope of practice, when the incorrect response is received
- Best practices include looking up the information from primary source (i.e. Medical Center Policies Website)
- Being sure that information provided by others is supported by our policies and procedures will protect our patients and our licenses/certificates to practice in our roles
- Become familiar with the location of our resources including intranet locations; ask your CNS, Educators and Managers can guide you to these locations

Source: Linda Lobbestael, Ellen Nyheim, TOTW 2016