Hello...

Dear friends of Bannister Family House,

It’s an exciting time to be part of this extraordinary organization. This year, Bannister Family House celebrated 25 years of providing a home away from home. It is hard to believe that 25 years have passed since Ralph Bannister had the vision to bring support and comfort to families in need.

As I reflect on the past 12 years since I joined this organization, I am inspired by the community that exists among the families that stay here. The word “family” is not only in the name of the house, but it is what we are all about. It is a family that brings us all together, creating community and promoting healing.

For the past 25 years, more than 6,000 families have called Bannister Family House home.” Just as Ralph envisioned, Bannister Family House is a “haven of hope and comfort” that provides affordable and convenient lodging for out-of-town families of patients receiving long-term or critical care at UC San Diego Health.

Lengthy stays can be a tough journey for both the patient and their loved ones. Studies show that having family nearby and able to participate in care plans leads to better clinical outcomes. It’s a fact echoed by many of the families who stay at Bannister Family House. Several have shared that Bannister Family House was a key factor in being able to access care at UC San Diego Health and their loved one’s recovery.

With the continued growth of UC San Diego Health comes the need for us to expand and help more families in need. Opening in March 2020, I am thrilled to announce that the La Jolla Family House will offer yet another home away from home. This is a critical next step in the evolution of Bannister Family House and in caring for our patients and their families. We can only do this, however, through the generous donation of a visionary philanthropist. Read more about La Jolla Family House and giving opportunities in the pages to come.

With the addition of more space in La Jolla, Bannister Family House will continue to have a lasting and important impact on families. We are proud of all that Bannister Family House has accomplished over the past 25 years, and we look forward to providing a haven of hope and comfort to more families in both family houses for years to come.

With Gratitude,

Denise Capozzi, Director

Our Bannister Family House Team

U.Give Day
May 16, 2019

Wow! THANKS to everyone who supported us on UC San Diego’s annual day of giving, U.Give, on May 16. We raised $2,855 to benefit families with a loved one in the hospital. AND we completed our match from Bartell Hotels for $1,700. Incredible! Thank you to everyone who helped us reach our goal.

September 2018
Bishop’s School Service Fair

Thank you to the Bishop’s School for inviting us to the annual Bishop’s School Service Fair. Bishop’s School students from the Classes of ’25, ’21, ’22, ’23, ’24, and ’25 signed up to receive more information about volunteering. A special thanks to students and parents who have already been volunteering for many years. We hope your legacy continues to inspire many more young people to volunteer in our community.

October 2018
Hensel Phelps Golf Tournament

Our team went “under the sea” at the HENSEL PHELPS Charity Golf Tournament on Halloween. We had a scary good time! THANK YOU to everyone who attended. With your help, we raised more than $100k for our new La Jolla Family House! Now, we can bring a haven of hope and comfort to more families than ever.

December 2018
Coronado Playhouse Partnership

We were incredibly honored to be chosen as Coronado Playhouse’s partner during the run of “Joseph and the Amazing Technicolor Dreamcoat.” At Bannister Family House, our guests develop a strong community of care that helps them through a difficult time in their life. This sense of community is what makes us special. And it’s why Coronado Playhouse, the Community’s Theatre, is such a natural partner. On behalf of us and our grateful families, THANK YOU for helping us build a community of healing.

March 2019
Arturo’s Retirement Celebration

We celebrated the retirement of longtime team member Arturo Go. As our dedicated friend and houseman, Arturo helped us maintain a loving home away from home at Bannister Family House for more than 25 years. We wish Arturo well in his retirement! And many happy returns.

Fall 2019

Want to learn more about what’s going on at Bannister Family House? Check out our website at health.ucsd.edu/bannister or call us at 619.543.7977.
Our Kitchen is Hot Hot Hot! Look Who’s Cooking at Bannister Family House

There is nothing like a warm, home-cooked meal after a long day. But when a family must be near a loved one in a hospital far from home, the feeling of “home” is missing. One of the many ways our volunteers support the House is by participating in our Host a Meal program. Our volunteers whip up a meal – either breakfast, lunch or dinner – for our 25 to 30 guests. Coming home from the hospital to a lovely breakfast, lunch or dinnerbrightens the day for our guests and helps a family going through a tough time. On behalf of all our families, thank you from our hearts (and bellies).

Special thanks to our volunteers listed below:

- Anna Student Health
- Alpha Epsilon Delta
- The Bannister Family House Advisory Council
- Barrett Hotels
- Barrett Beauty
- Bishop’s School
- Brigida Family & Toney Peys Bank
- The Burr Carvan at UC San Diego Health
- Church of Christ
- Days Inn by Wyndham San Diego Hotel Circle Near Seaworld
- Dell Mar Hilton
- Elias & Fatima
- Enckleichs Rotasics
- Erickson Fall Construction
- Francis Parker School
- Girl Scout Troup 3000
- HSD (Helping Hand of Others)
- Hamel Phillips Construction
- Intuit
- JMC Surgical Oncology Team
- Kai Elua Outrigger Canoe Club
- Lipstick and Newlander Family
- Mariko Musto Olsen Family and Friends
- MADCAPS
- National Charity League – Sosibbie Chapter
- National Charity League – San Diego Chapter
- Polito Eat & Drink Group
- San Diego State University Students
- San Diego State Walker Honor’s College
- San Diego-Upscale Sunset Rotary
- Siemens
- Spiritas of East County
- Starved Club at San Diego
- Team Volunteers in Action
- United Women’s Christian Ministry
- UC San Diego Alpha Chi Omega
- UC San Diego AMSIA
- UC San Diego Billing Department
- UC San Diego Westside
- UC San Diego BMT Nursing Staff
- UC San Diego CORE
- UC San Diego Field Ed.
- UC San Diego Graduate Students
- UC San Diego Health Compensation and Benefits Team
- UC San Diego Health Patient and Guest Services
- UC San Diego Health Sciences Advancement
- UC San Diego Health Unit 3F/3H
- UC San Diego Health Unit 11E
- UC San Diego Health Unit 4F/4H
- UC San Diego Health Strategy Team
- UC San Diego Mur College Volunteers
- UC San Diego PNGC
- UC San Diego Project Development
- UC San Diego Rehab Services
- UC San Diego Sailing Club
- UC San Diego Tau Beta Pi
- UC San Diego Sailing Team
- UC San Diego International Health Collective

Filling Our Cupboards

Patient Billing Department Shows the Love

A huge thank you to the UC San Diego Health colleagues in the patient billing department for organizing a food drive for our pantry. We really appreciate your thoughtful gesture and love.

Kai Elua Outrigger Canoe Club Gives Back

Epic! There is no other way to describe the incredible donations we received thanks to Kai Elua Outrigger Canoe Club. These incredible volunteers helped organize a “2019 Epic Donation of Food and Toiletries” for the Bannister Family House. Thank you!

Thank you to our other fabulous food drive volunteers, including UC San Diego Medical Center 10th Floor ICU and Hillcrest and UC San Diego International Faculty and Scholarship Office.

Did You Know?

In fiscal year 2018-2019, we served more than 6,000 meals to our families through our Host a Meal program! Visit to help us increase these meals this year! Get added to our calendar! Visit health.ucsd.edu/bannister-help to check available dates and sign up. For questions, email us at bannisterfamilyhouse@ucsd.edu.

Looking to the Future

La Jolla Family House

With the recent expansion of UC San Diego Health’s medical facilities in La Jolla, we need to expand our ability to accommodate the families of patients seeking care here. Our new La Jolla Family House, opening in March 2020, will become part of a new healthy living community within walking distance of our medical facilities in La Jolla. As part of this UC San Diego living learning community, our guests can experience a collaborative environment that includes student housing, fitness centers and affordable dining options.

The La Jolla Family House will be a five-story building offering 42 units featuring community lounges, kitchen and dining rooms, 15 furnished apartments, supportive services and a healthy garden to promote tranquility and rejuvenation during a stressful life event.

WELCOME OUR SECOND HOME, THE LA JOLLA FAMILY HOUSE

We were excited to “top off” our new home last fall with UC San Diego Housing, Dining and Hospitality, and Office of Experience Transformation partners. Alongside hundreds of tradesmen, we hoisted the last steel beam into place and celebrated the completion of the structural phase of the building.

gilmanconstructionmedia.com/onemesa
If the walls could talk...

**Nate Jackson, Las Vegas, stayed 56 Nights**

Just before the holidays in 2018, Nate Jackson heard an unfamiliar yet beautiful sound: his new heart. A former high school football coach, Nate had been living with a heart condition for more than a decade. A heart transplant – the 50th performed at UC San Diego Health’s Sulpizio Cardiovascular Center – gave him his life back. At the house, Nate could usually be found in the kitchen with bright, smiling eyes. He was always there to support another guest in need or help acclimate a new family to the house. He even helped our Advisory Council members, pictured here above, decorate the house for the holidays! Nate now returns as a host, volunteer, as well as a golf tournament attendee, to give back to Bannister Family House and provide hope and comfort for the families staying here.

**Justin, Julie and Noah (7 months old), Los Angeles, stayed 29 nights**

“At Bannister Family House, we were treated like family. It was comfortable and welcoming. And the community connection that we felt was invaluable. Being far from home was difficult. Thank you to everyone at Bannister Family House for being our family when we needed it the most.”

**Laurie, California, stayed 6 nights**

“My fiancé was very ill and was flown to San Diego from another hospital for a higher level of care. I needed to be here to make medical decisions and support him. I stayed in very basic motels the first few nights at over $200 a night. I couldn’t keep up with that as I had no savings. This was an amazing blessing for me to be able to continue to be here with him. The staff, guests and house itself was very inviting. Food was always available in the community kitchen as well as great talks and support from other people in the same situation. I was able to have one less thing to worry about. Thank you Bannister Family House.”

**Toni, Idaho, stayed 23 nights**

“The families I met while staying at Bannister Family House gave me so much strength and comfort. I am so thankful. Everyone I met now feels like my new extended family. I try very hard every day to stay positive and to keep a smile on my face. For me, it helped to be around people that were going through similar experiences. The community I found at Bannister Family House gave me someone to talk to, someone to listen to. I was never alone. It gave me the strength to get through a very tough time. Thank you, Bannister Family House family. You will be missed.”

**Volunteer Spotlights — Judy Faitek and Jennifer Kelly**

If you’re looking for a volunteer opportunity that will make you feel like family, then you’ve found it with Judy Faitek and Jennifer Kelly. They both work in the kitchen where I can chat with guests and make a connection.”

Jennifer Kelly gave her time and talent by chatting with guests and making a connection.

Thank you, Judy and Jennifer, for everything you do on behalf of our families!
Recent Room Namings and Dedications

Over the last few years, Bannister Family House recognized L. Mark Newman and Chloe Moore for their long-standing generosity to the house and families who stay here.

**L. Mark Newman**

Mark and his wife, Linda, are tireless supporters of our annual Bannister Family House golf tournament, a signature event at the San Diego Country Club that raises funds to help keep our doors open. A Master Sponsor of our tournament since 2013, we named the first room in his honor in 2006 and have dedicated many more to him in the years since.

**Chloe Moore**

Chloe Moore is a dedicated supporter, friend, and founding member of Bannister Family House. The house is Chloe’s true labor of love. She has been instrumental in helping to design a place of comfort and of joy for families in need. Today, Chloe continues to be actively involved, serving a monthly meal at Bannister Family House, attending Advisory Council meetings and supporting our various events and activities. She can usually be found in the kitchen, the heart of our house, listening to guests and offering comfort through conversation.

Thank you, Mark and Chloe, for your dedication and support!