

Financial Assistance Program Plain Language Summary

Overview: UC San Diego Health strives to provide quality patient care and high standards for the communities we serve. This policy demonstrates UCSDH's commitment to our mission and vision by helping to meet the needs of the low income, uninsured patients and the underinsured patients in our community.

UCSDH Financial Assistance Program (Charity Care)

The Financial Assistance Program, also known as Charity Care, offers emergency and other medically necessary services at low or no cost to the patient. A discount rate is applied automatically at the time of billing to uninsured individuals.

Determination of Eligibility for the Financial Assistance Program is made based on review of a completed Financial Screening Form and supporting documents, including proof of income, assets, and liabilities. Generally patients with family income at or below 200% of the Federal Poverty Level will be eligible for a discount of 100%. Patients with family income between 201% and 400% of the Federal Poverty Level may be eligible for a partial discount based on income level. If you receive financial assistance under our Policy, you will not be charged more for emergency or other medically necessary care than the amount we generally bill patients having Medicare coverage.

How to Obtain Copies of our Financial Assistance Program Policy (Charity Care)

You may obtain a copy of our Financial Assistance Policy and Application:

- On the UC San Diego Health website at health.ucsd.edu/financial-assistance.
- In our Emergency Department, Financial Assistance Offices, any UC San Diego Health location where patient registration occurs and in our Customer Service Office.

How to Obtain Information and Assistance Regarding Our Financial Assistance Program

For information regarding our Financial Assistance Program, please visit our website health.ucsd.edu/financial-assistance or contact our Financial Assistance Office at 619-543-3689 or our Customer Service Office at 855-827-3633.

Monday thru Friday from 8am to 4:30 pm.

What Languages are the Financial Assistance and Plain Language Summary Available In?

The Financial Assistance Policy, Financial Screening Form and Plain Language Summary are available in English and Spanish.

Providers Who Do Not Participate in Financial Assistance

Certain UC San Diego Health physicians, such as those not contracted with the UC San Diego Medical Group rendering health care services at UC San Diego Health do not participate with UCSDH's Financial Assistance Program.

***Return your completed application to:
6200 Greenwich Dr. San Diego, CA 92122***