COVID-19 Information for UC San Diego Health Pediatrics Patients and Families

The safety and well-being of our patients and community members continues to be our highest priority. UC San Diego Health continues to actively monitor and adapt to the growing number of COVID-19 cases in our communities.

In an effort to consolidate resources we have temporarily closed our La Jolla clinic and have moved our physicians and staff to our Kearny Mesa clinic. To schedule an appointment, please call 858-496-4800.

Please read on for information about precautions we’re taking at our clinics, including the availability of video visits.

Appointment Procedures

- If you are experiencing symptoms of COVID-19 and may have had contact with a person with COVID-19, please call our office at 858-496-4800. It’s important to call us before you come in. Calling ahead helps us to schedule appropriately and protect your children, other patients, their families, and employees.

- We are offering well-visit appointments in the mornings and reserving sick child appointments to the afternoon only.

- We now have separate waiting areas for well and sick patients.

- We have continued to enhance our cleaning processes.

- All patients and guests are being screened for risk at the time of making an appointment and again upon arrival at our office.

- The use of face coverings among the general public is now advised, and we are requiring patients and families to come to our offices with cloth masks or non-medical face coverings (such as bandanas or scarves). For children 2 years and younger, alternative coverings such as a blanket over the carrier or stroller are recommended.

Video Visits

Video visits are now available for many mild medical problems. Please call our office at 858-496-4800 to schedule a video visit.

COVID-19 Testing

While we are not able to conduct testing at our offices, we have some limited capacity to collect samples and send them to an outside laboratory for COVID-19 evaluation. Please note that this capacity is based on having adequate testing supplies and that patients meet the criteria for testing.

Information and Resources

For more information about COVID-19, please visit health.ucsd.edu/covid. You can also find more information about COVID-19 from these websites:

- CDC / Centers for Disease Control and Prevention (updated daily with advice for public), cdc.gov/coronavirus
- California Department of Public Health, cdph.ca.gov/covid19
- U.S. Occupational Safety and Health Administration, osha.gov/SLTC/covid-19
- World Health Organization, who.int

Thank you for choosing UC San Diego Health for your child’s care. We are honored to be your trusted health care provider.